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2025 plan changes

Humana's Federal Employees Dental and Vision Insurance Program (FEDVIP) Preferred Provider Organization (PPO) network

Dear Provider:

Happy New Year and thank you for being a participating provider in Humana's FEDVIP PPO network.

The 2025 plan year comes with changes to the previous plan year benefits. We have outlined these changes below and included helpful details on where you can find answers to your questions as well as assistance providing service to your Humana FEDVIP patients.

2025 FEDVIP PPO plan code removal

- **D6095** Repair implant abutment (now combined with D6090)
- **D2941** Interim therapeutic restoration-primary dentition (now combined with D2940)

2025 FEDVIP PPO plan additions

 D6180 - Implant maintenance procedures when a full arch fixed hybrid prosthesis is not removed, including cleansing of prosthesis and abutments (Class C, Prosthodontic services). EPO Copay: \$45

2025 FEDVIP PPO plan clarifications

 D8670 Periodic Orthodontic Treatment Visit (Class D, Orthodontia) - Current copay is \$116; benefit is built to pay at 100%; therefore, this should be adjusted to reflect a \$0 copay



Need more information?

Visit us online

An updated copy of the federal copayment table, answers to frequently asked questions and first-payor guidelines are available at **provider.humana.com/dentistresources/tools-resources**.



Call the dental customer service line at **877-692-2468**.

Coordination of benefits First payor guidelines

Coverage for members in the Federal Employees Health Benefits Program (FEHB) and the FEDVIP is governed by the Office of Personnel Management (OPM). This agency requires the medical carrier to be the first payer when a member has a medical plan with embedded dental coverage.

To help us process your claims quickly, please follow these steps:

- 1. Verify the enrollee's medical coverage. If the plan has an embedded dental benefit, submit the claim to the medical carrier first.
- 2. Apply payment from the medical carrier to the member's responsibility first.
- 3. After the adjustment is made, attach a copy of the medical explanation of benefits to the claim form for the secondary insurance and mail it to:

Humana PO Box 14287 Lexington, KY 40512-4287

The member is only responsible to pay his or her applicable copayment on the dental schedule of benefits.

Streamlined processes through Availity Essentials

Availity Essentials makes it easier for you to work with us. Through the Availity Essentials portal you can:

- Watch a helpful video explaining how to administer FEDVIP benefits
- Check eligibility and claim status
- Complete other secure administrative tasks

Want to learn more?

Visit **Humana.com/AvailityDentalPortal** for details on how to register and stay informed about the latest updates.

How to identify FEDVIP patients



Thank you for providing excellent care to our members. Your passion and dedication are appreciated.

Sincerely,

The Humana Dental Provider Network Team

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