You can contact Humana for the most recent list of drugs by calling 1-800-457-4708 or, for TTY users, 711, five days a week April 1 - September 30 or seven days a week October 1 - March 31 from 8 a.m. - 8 p.m. Our automated phone system is available after hours, weekends, and holidays. Our website is also available 24 hours a day 7 days a week, by visiting Humana.com.

Step Therapy Criteria

Effective 11/01/2026

AUVELITY

Criteria Details	An automatic approval will be given to members who have tried or cannot use a generic SSRI (e.g., citalopram, fluoxetine, paroxetine, or sertraline), a generic SNRI (e.g., venlafaxine or duloxetine), a generic bupropion product (75mg/100mg IR, 100mg/150mg/200mg SR, or 150mg/300mg XL) or mirtazapine. For Auvelity requests: This criteria is not required for members with agitation associated with dementia due to Alzheimer's disease.

Criteria Details	An automatic approval will be given to members who have had previous treatment with topical metronidazole.

Criteria Details	The member has had previous treatment, contraindication, or intolerance with Eliquis (apixaban) tablets OR is 17 years of age or younger.

Criteria Details	The member has had previous treatment, contraindication, or intolerance with Eliquis (apixaban) tablets OR is 17 years of age or younger.

Criteria Details	An automatic approval will be given to members who have had previous treatment with Allopurinol.

Criteria Details	An automatic approval will be given to members who have had previous treatment to one strength of generic fenofibrate tablet (145mg, 160mg, 48mg,54 mg) AND one strength of generic fenofibrate micronized capsule (200 mg, 134 mg, 67 mg).

Criteria Details	An automatic approval will be given to members who have had previous treatment with ezetimibe and one of the following: lovastatin, atorvastatin, rosuvastatin, simvastatin, or pravastatin.

Criteria Details	An automatic approval will be given to members who have had previous treatment with generic albuterol HFA OR Ventolin HFA.

Criteria Details	An automatic approval will be given to members who have had prior therapy with levetiracetam and one of the following: lamotrigine, carbamazepine, topiramate, divalproex, or phenytoin.

Criteria Details	An automatic approval will be given to members who have had previous treatment, contraindication, or intolerance to a prostaglandin analog.

Criteria Details	The member has had prior therapy or intolerance with generic risperidone tablets.

Criteria Details	An automatic approval will be given to members who have had previous treatment with Xarelto/rivaroxaban tablets OR is 17 years of age or younger.

Criteria Details	An automatic approval will be given to members who have had previous treatment, contraindication, or intolerance to a prostaglandin analog.

Criteria Details	An automatic approval will be given to members who have had prior therapy with levetiracetam and one of the following: lamotrigine, carbamazepine, topiramate, divalproex, or phenytoin.

Criteria Details	An automatic approval will be given to members who have had previous treatment with immediate-release tramadol 50 mg tablet.

Criteria Details	An automatic approval will be given to members who have tried or cannot use a generic SSRI (e.g., citalopram, fluoxetine, paroxetine, or sertraline), a generic SNRI (e.g., venlafaxine or duloxetine), a generic bupropion product (75mg/100mg IR, 100mg/150mg/200mg SR, or 150mg/300mg XL) or mirtazapine. For Auvelity requests: This criteria is not required for members with agitation associated with dementia due to Alzheimer's disease.

Criteria Details	An automatic approval will be given to members who have had previous treatment with Xarelto/rivaroxaban tablets OR is 17 years of age or younger.

Criteria Details	An automatic approval will be given to members who have had previous treatment with one of the following statins: simvastatin, pravastatin, lovastatin, atorvastatin or rosuvastatin.

Notice of Availability - Auxiliary Aids and Services Notice

English: Free language, auxiliary aid, and alternate format services are available. Call **877-320-1235 (TTY: 711)**.

العربية [Arabic]: تتوفر خدمات اللغة والمساعدة الإضافية والتنسيق البديل مجانًا. اتصل على الرقم **877-320-1235 (الهاتف النصي: 711)**.

Հայերեն [Armenian]: Հասանելի են անվճար լեզվական, աջակցման և այլընտրանքային ձևաչափի ծառայություններ: Զանգահարե՛ք՝ **877-320-1235 (TTY: 711)**:

ភាសាខ្មែរ [Khmer]៖ សេវាកម្មផ្នែកភាសា ជំនួយ និង សេវាកម្មជាទម្រង់ផ្សេងជំនួសអាចរកបាន។ ទូរសព្ទទៅលេខ **877-320-1235 (TTY: 711)**។

简体中文 [Simplified Chinese]：我们可提供免费的语言、辅助设备以及其他格式版本服务。请致电 **877-320-1235（听障专线：711**）。

繁體中文 [Traditional Chinese]：我們可提供免費的語言、輔助設備以及其他格式版本服務。請致電 **877-320-1235（聽障專線：711）**。

فارسی [Farsi]: خدمات زبان رایگان، کمک های اضافی و فرمت های جایگزین در دسترس است. با **877-320-1235 (TTY: 711)** تماس بگیرید.

हिन्दी [Hindi]: निःशुल्क भाषा, सहायक मदद और वैकल्पिक प्रारूप सेवाएं उपलब्ध हैं। **877-320-1235 (TTY: 711)** पर कॉल करें।

Hmoob [Hmong]: Muaj kev pab txhais lus, pab kom hnov suab, thiab lwm tus qauv pab cuam. Hu **877-320-1235 (TTY: 711)**.

日本語 [Japanese]:言語支援サービス、補助支援サービス、代替形式サービスを無料でご利用いただけます。**877-320-1235 (TTY: 711)** までお電話ください。

한국어 [Korean]: 무료 언어, 보조 지원 및 대체 형식 서비스를 이용하실 수 있습니다. **877-320-1235 (TTY: 711)**번으로 문의하십시오.

ພາສາລາວ [Lao] ມີການບໍລິການດ້ານພາສາ, ອຸປະກອນຊ່ວຍເຫຼືອ ແລະ ຮູບແບບທາງເລືອກອື່ນໃຫ້ໃຊ້ຟຣີ. ໂທ **877-320-1235 (TTY: 711)**.

Mienh [lu Mien]: Wangv henh porv waac mv zuqc cingv, jaa-dorngx tengx, aengx caux mbenc maaih camv-nyungc sou-guv bun longc. Mborqv finx lorz taux **877-320-1235 (TTY: 711)**.

ਪੰਜਾਬੀ [Punjabi]: ਮੁਫ਼ਤ ਭਾਸ਼ਾ, ਸਹਾਇਕ ਸਹਾਇਤਾ, ਅਤੇ ਵਿਕਲਪਿਕ ਫਾਰਮੈਟ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹਨ। **877-320-1235(TTY: 711)** ‘ਤੇ ਕਾਲ ਕਰੋ।

This notice is available at **https://www.humana.com/legal/multi-language-support**.

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Русский [Russian]: Предоставляются бесплатные услуги языковой поддержки, вспомогательные средства и материалы в альтернативных форматах. Звоните по номеру **877-320-1235 (TTY: 711)**.

Español [Spanish]: Los servicios gratuitos de asistencia lingüística, ayuda auxiliar y servicios en otro formato están disponibles. Llame al **877-320-1235 (TTY: 711)**.

Tagalog [Tagalog]: Magagamit ang mga libreng serbisyong pangwika, serbisyo o device na pantulong, at kapalit na format. Tumawag sa **877-320-1235 (TTY: 711)**.

ภาษาไทย [Thai]: มีบริการภาษาฟรี ความช่วยเหลือเสริม และรูปแบบอื่นๆ โทร **877-320-1235 (TTY: 711)**

Українська [Ukrainian]: Доступні безкоштовні мовні послуги, додаткова допомога й послуги в альтернативному форматі. Зателефонуйте за номером **877-320-1235 (TTY: 711)**.

Tiếng Việt [Vietnamese]: Có sẵn các dịch vụ miễn phí về ngôn ngữ, hỗ trợ bổ sung và định dạng thay thế. Hãy gọi **877-320-1235 (TTY: 711)**.