

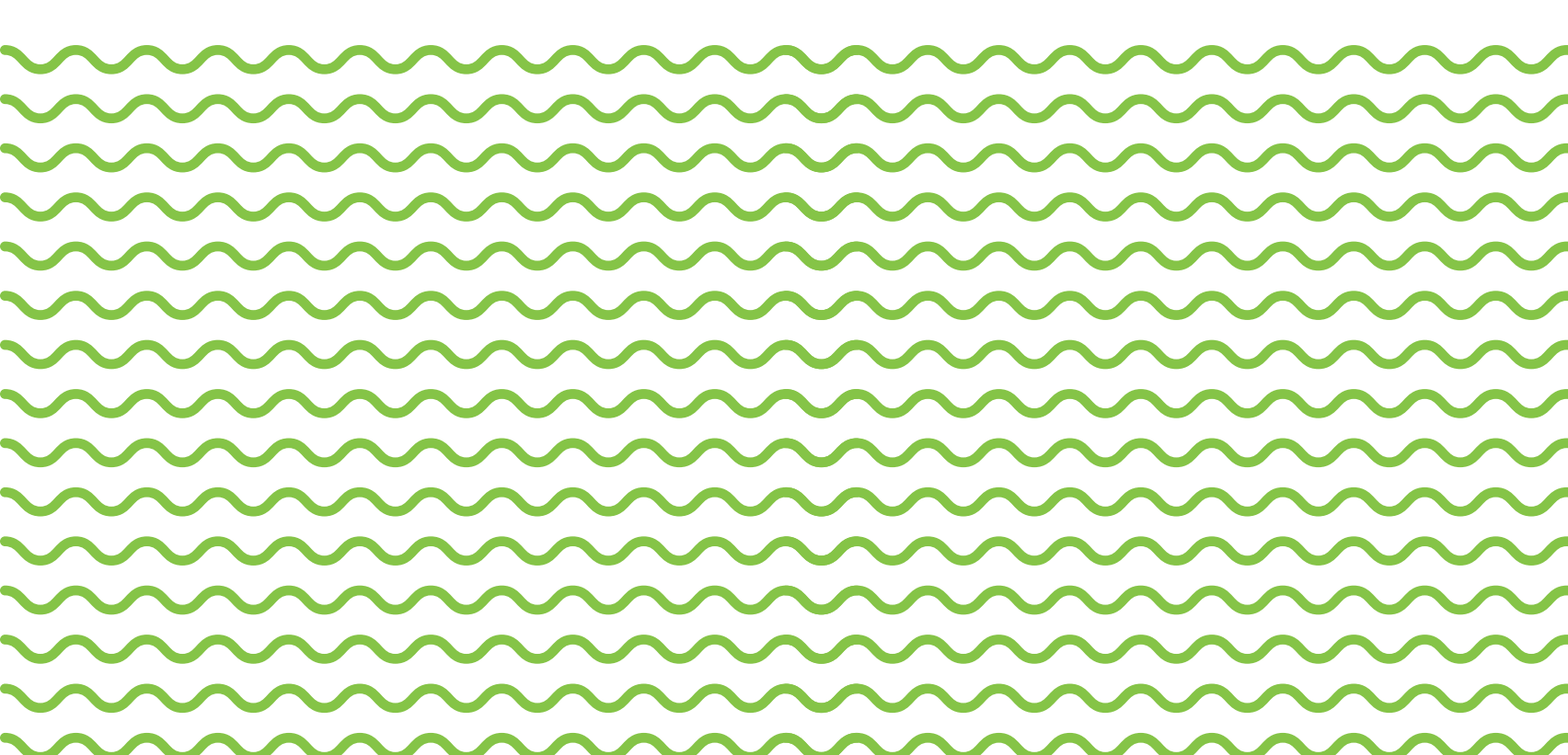
Humana Group Medicare
Humana Inc.
P.O. Box 669
Louisville, KY 40201-0669

Important plan information



2026 Humana Group Medicare

Your journey to better health, for better retirement



Humana®

A more human way
to healthcare™



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HUMANA GROUP MEDICARE ADVANTAGE PPO PLAN



We're here for you

Humana Group Medicare Customer Care

888-908-6518 (TTY: 711)

Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time

your.humana.com/eutf

Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. Call **888-908-6518 (TTY: 711)** for more information.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

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Humana®

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Let's get started understanding your benefits and coverage

Learn more about extra
programs and services
Humana offers

Scan the QR code with your
mobile device.



Inside this packet you'll find:

Welcome to a more human way to healthcare

Your benefits include

Know before you enroll

Important Enrollment Information

What to expect after you enroll

Manage your Humana account online

Find Care tool

Take this to your Provider

Know your numbers

Medical Summary of Benefits



Welcome to a more human way to healthcare

Take action to enroll

Dear Group Medicare Beneficiary,

We're excited to inform you that **Hawaii Employer-Union Health Benefits Trust Fund (EUTF)** has partnered with Humana to offer you a Medicare Advantage Preferred Provider Organization (PPO) Plan that provides more benefits than Original Medicare.

Understanding your Medicare plan and how it works is important. Humana believes everyone should have access to the tools and support needed to have a fair and just opportunity to be as healthy as possible. During our over 30 years of experience with Medicare, we've learned how to be a better partner in health.

Review the enclosed materials

This packet includes information on your Group Medicare healthcare option along with extra services Humana provides.

- If you have questions about your premium, please call **EUTF** at **808-586-7390 and press 3 for Accounting or call 800-295-0089 (TTY: 711)**, Monday – Friday, 7:45 a.m. – 4:30 p.m., Hawaii Standard Time (except State holidays).
- Please see the Find Care page in this packet for instructions on finding a list of network providers.
- Humana has recorded a custom presentation for you. You can view the presentation at any time by typing **your.humana.com/eutf** into your internet browser.
- Please visit your custom Humana site at **your.humana.com/eutf** for plan information, documents and more.

Enrollment Information

- For enrollment information, please refer to the document titled "Important Enrollment Information," located in this packet.

We look forward to serving you now and for many years to come.

Sincerely,
Group Medicare Operations

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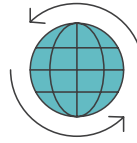
Your benefits include:



**All the benefits of
Original Medicare,
plus extra benefits**



**Maximum
out-of-pocket
protections**



**Worldwide
emergency
coverage**



**Programs to help
improve health and
well-being**

Get the care you deserve

- Your benefit levels are the same for in-network and out-of-network providers
- A network of providers, specialists and hospitals to choose from
- You don't need a referral to see any healthcare provider
- Coverage for office visits, including routine physical exams
- Almost no claim forms to fill out or mail—we take care of that for you
- Dedicated Customer Care specialists who serve only our Group Medicare members

Coverage that fits the way you live

When you become a member of the Humana family, you can expect healthcare designed with you in mind—that meets you where you are today and delivers care that takes you to where you want to be.

Care delivered how and where you need it

Humana offers a variety of programs for patients who need care for complex medical situations or support for chronic conditions. Through these programs, care managers collaborate with physicians and other healthcare professionals to help patients manage their healthcare needs at home, in the hospital, by phone or email.

Benefits that put you first

Our health and well-being tools and resources make it easy to set health goals, chart your progress, strengthen your mind and body and build connections with others. It's about giving you the things you expect from an insurance company—and then finding more ways to help make your life better.

Know before you enroll

You must be entitled to Medicare Part A and enrolled in Medicare Part B as the Humana Group Medicare PPO plan is a Medicare Advantage plan.

When does my coverage begin?

Your former employer or union decides how and when you enroll. Check with your benefits administrator for the proposed effective date of your enrollment. Be sure to keep your current healthcare coverage until your Humana Group Medicare PPO plan enrollment is confirmed.

Is your provider in-network or out-of-network?

You can find a doctor who's in your network by using Humana's Find Care tool, visit **your.humana.com/eutf**.

What does insurance cover?

- Every health plan is different. Check coverage details before you see a doctor, use services or have procedures.
- Sometimes, your plan may not cover procedures and treatments, or may require prior authorization. Knowing what is and is not covered may save you time and money.
- All the details about your coverage may be found in your Evidence of Coverage (EOC) or by signing in to your MyHumana account at **[Humana.com/PlanDocuments](https://humana.com/PlanDocuments)**.

What if I have other health insurance coverage?

You can enroll in only one Medicare Advantage plan at a time. Enrollment in this plan will cancel your enrollment in a different Medicare Advantage plan.

If you have other health insurance, show your Humana member ID card and your other insurance cards when you see a healthcare provider. The Humana Group Medicare plan may be eligible in combination with other types of health insurance coverage you may have. This is called coordination of benefits. Please notify Humana if you have any other medical coverage.

Do I need to show my red, white and blue Medicare ID card when I visit the doctor?

No. You'll get a Humana member ID card that replaces your Medicare ID card. However, keep your Medicare ID card in a safe place—or use it only when it's needed for discounts and other offers from retailers.

What if my provider says they will not accept my plan?

If your provider says they will not accept your PPO plan, you can give your provider the "Member to Provider" information page in this packet. It explains how your PPO plan works. You can also call Humana Customer Care to have a Humana representative contact your provider and explain how your PPO plan works.

Important Enrollment Information

Hawaii Employer-Union Health Benefits Trust Fund (EUTF) is offering you the option to enroll in the Humana Group Medicare Advantage preferred provider organization (PPO) plan. If you want to enroll in this plan, please follow the instructions below. Your plan will start on the date set by your benefit administrator. **Enrollment in this plan will cancel your enrollment in a different Medicare Advantage plan. However, if you are currently enrolled in a Medicare Supplement plan, you will have to take action to cancel your enrollment.**

How do I enroll?

If you want to enroll in this Group Medicare Advantage health plan, please call the **Hawaii Employer-Union Health Benefits Trust Fund (EUTF)** office at **808-586-7390**, Monday – Friday, 7:45 a.m. – 4:30 p.m., Hawaii Standard Time (except state holidays).

What do I need to know as a member of the Humana Group Medicare PPO plan?

This enrollment packet includes important information about this plan and what it covers, including a Summary of Benefits document. Please review this information carefully.

Once enrolled, you will receive information on how to view or request a copy of an Evidence of Coverage document (also known as a member contract or subscriber agreement) from the Humana Group Medicare PPO plan. Please read the document to learn about the plan's coverage and services. As a member of the Humana Group Medicare PPO plan, you can appeal plan decisions about payment or services if you disagree. Enrollment in this plan is generally for the entire year.

When your Humana Group Medicare PPO plan begins, Humana will cover all medically necessary items and services, even if you get the services out of network. However, your member cost share may be lower if you use in-network providers. "In-network" means that your doctor or provider is on our list of participating providers. "Out-of-network" means that you are using someone who isn't on this list. The exception is for emergency care, out of area dialysis services, or urgently needed services.

You must keep Medicare Parts A and B as the Humana Group Medicare plan is a Medicare Advantage plan. **You must also continue to pay your Part B premium. Your Part B premium is reimbursed to you by Hawaii Employer-Union Health Benefits Trust Fund (EUTF). If you have questions regarding the reimbursement, please contact the Hawaii Employer-Union Health Benefits Trust Fund (EUTF) office at 808-586-7390, Monday – Friday, 7:45 a.m. – 4:30 p.m., Hawaii Standard Time (except State holidays).** You can enroll in only one Medicare Advantage plan at a time. You must let us know if you think you might be enrolled in a different Medicare Advantage plan.

What happens if I don't join the Humana Group Medicare PPO plan?

You aren't required to be enrolled in this plan. If you do not want to enroll or have enrollment questions, please call the **Hawaii Employer-Union Health Benefits Trust Fund (EUTF)** office at **808-586-7390**, Monday – Friday, 7:45 a.m. – 4:30 p.m., Hawaii Standard Time (except state holidays).

If you choose to join a different Medicare plan, you can contact **800-MEDICARE** anytime, 24 hours a day, 7 days a week, for help in learning how. TTY users can call **877-486-2048**. Your state may have counseling services through the State Health Insurance Assistance Program (SHIP). They can

provide you with personalized counseling and assistance when selecting a plan, including Medicare Supplement plans, Medicare Advantage plans and prescription drug plans. They can also help you find medical assistance through your state Medicaid program and the Medicare Savings Program.

What if I want to leave the Humana Group Medicare PPO plan?

You can change or cancel your Humana coverage at any time and return to Original Medicare or another Medicare Advantage plan by using a special election. You can send a request to the Humana Group Medicare plan. Please call the **Hawaii Employer–Union Health Benefits Trust Fund (EUTF)** office at **808-586-7390**, Monday – Friday, 7:45 a.m. – 4:30 p.m., Hawaii Standard Time (except state holidays). You can also call **800-MEDICARE** anytime, 24 hours a day, 7 days a week. TTY users can call **877-486-2048**.

What happens if I move?

The Humana Group Medicare PPO plan serves a specific service area. **If you move to another area or state, it may affect your plan.** Please call the **Hawaii Employer–Union Health Benefits Trust Fund (EUTF)** office at **808-586-7390**, Monday – Friday, 7:45 a.m. – 4:30 p.m., Hawaii Standard Time (except state holidays). Please also call Humana Group Medicare Customer Care at **888-908-6518 (TTY: 711)**, Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time, to notify of the new address and phone number.

If you don't have Medicare prescription drug coverage, or drug coverage that's as good as Medicare's prescription drug coverage, you may have to pay a late enrollment penalty if you sign up for Medicare prescription drug coverage in the future.

Release of Information

By joining this Medicare Advantage plan, you give us permission to share your information with Medicare and other plans when needed for treatment, payment and health care operations. We do this to make sure you get the best treatment and to make sure that it is covered by the plan. Medicare may also use this information for research and other reasons allowed by Federal law.

What to expect after you enroll

- **Enrollment confirmation**

You'll receive a letter from Humana once the Centers for Medicare & Medicaid Services (CMS) confirms your enrollment.

- **Humana member ID card**

Your Humana member ID card will arrive in the mail shortly after you enroll. Once you receive your ID card, create a MyHumana profile. Having access to your important health documents online, all in one place, is a great way to stay organized, and you can get to your information at any time. To activate your account, visit **[Humana.com/Registration](https://www.humana.com/Registration)**.

- **Evidence of Coverage (EOC)**

You will receive information on how to view or request a copy of an Evidence of Coverage document (also known as a member contract or subscriber agreement). Please read the document to learn about the plan's coverage and services. This will also include your privacy notice.

- **Your personalized benefits statement**

Humana's SmartSummary® provides a comprehensive overview of your health benefits and healthcare spending. You'll receive this statement after each month in which you've had a claim processed. You can also sign in to your MyHumana account and see your past SmartSummary statements anytime.

- **Health and Well-being Assessment (HWA)**

This is a yearly detailed health review conducted in the comfort of your home, providing an extra set of eyes and ears for your doctor so you can feel more in control of your health and well-being.

You may receive a call from one of our HWA vendors, Signify Health or Matrix Medical Network, to schedule your assessment. If you have questions, you may ask when they call, or contact Humana at the phone number listed on the back of your member ID card.

We're here for you

If you have questions or need help, call Humana Group Medicare Customer Care,

888-908-6518 (TTY: 711),

Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time

Manage your Humana plan online

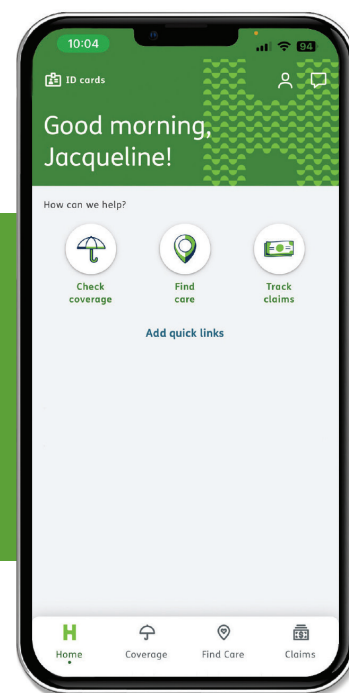
MyHumana on the go

Get the most out of your plan with a MyHumana account and take your Humana essentials wherever you go with the MyHumana mobile app.

Depending on your plan, you can use the MyHumana mobile app to:

- Explore coverage and benefit details the moment you need them
- Get Humana member ID cards and add them to your phone's wallet
- Find care close to you and get directions on your phone's map app
- Review claims status
- Access your exclusive member discounts

Once your Humana plan coverage begins, go to **MyHumana.com** to activate your account or download and register on the MyHumana app for iOS and Android.* Learn more at [Humana.com/member/manage-your-account](https://www.humana.com/member/manage-your-account).



Getting started is easy— just have your Humana member ID card and follow these three steps:

1

Create your account.

Visit **your.humana.com/eutf** and select the “Sign in to MyHumana” button in the upper right corner.

2

Choose your preferences.

The first time you sign into your MyHumana account, be sure to choose how you want to receive information from us—online or mailed to your home. You can update your communication preferences at any time.

3

View your plan benefits.

After you set up your account, be sure to view your plan documents so you understand your benefits and costs. You can also update your member profile if your contact information has changed.



Scan this QR code

Scan this QR code with your mobile device to create your account.

*App Store and Google Play app store are registered trademarks of Apple Inc. and Google. All rights reserved. Apple and Google are not participants in or sponsors of this promotion.

Find a doctor using Humana's Find Care search tool

Choosing a doctor or healthcare facility is an important decision. You can use Humana's Find Care search tool to find in-network doctors.

Go to

your.Humana.com/eutf

Search as a Member or Guest

- Sign in to your secure MyHumana account to conduct a search, or
- Search as a guest by entering your location.

Already a Humana plan member?

[Sign in →](#)

Don't have an account?

[Sign in using your member ID →](#)



Search as a guest

Enter your location and network to search near you

Your location

Address, city, county, or ZIP code

[Get started →](#)

Choose the type of care you are looking for

Use the tabs to help you search for a doctor.

Choose your medical network

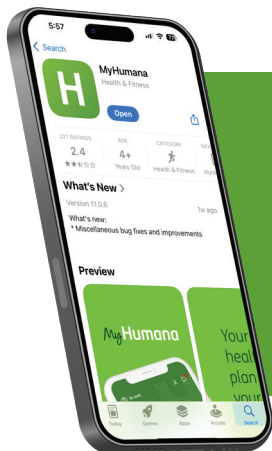
Select a lookup method from the drop-down menu.

Find medical care

Select a tab to search by Provider Name, Facility or Specialty.

Select the “Search” button for your results

Have you found the doctor or facility that you're looking for? If you need to revise your search, you can search again without leaving the results page.



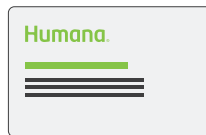
Find Care on the MyHumana mobile app

Once you are enrolled with Humana, you can use the MyHumana mobile app to find a provider near you. On the app dashboard, locate the “Find Care” section. Call our Customer Care team at **888-908-6518 (TTY: 711)**, Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time.

If your healthcare provider says they do not accept Humana insurance, give them this page

Member to provider information

Once you are a member of the Humana Group Medicare Preferred Provider Organization (PPO) plan, sharing this information can help your provider understand how this plan works.



Don't forget to take your Humana member ID card to your first appointment.

A message for your provider

Humana will provide coverage for this member under a Group Medicare PPO plan. The in-network and out-of-network benefits are structured the same for any member of this plan. This means you can provide services to this member or any member of this plan if you are a provider who is eligible to participate in Medicare.

Contracted healthcare providers

If you're a Humana Medicare Employer PPO-contracted healthcare provider, you'll receive your contracted rate.

Out-of-network healthcare providers

Humana is dedicated to an easy transition. If you're a provider who is eligible to participate in Medicare, you can treat and receive payment for your Humana-covered patients who have this plan. Humana pays providers according to the Original Medicare fee schedule less any member plan responsibility.



Claims process for providers

If you need more information about our claims processes or about becoming a Humana Medicare Employer PPO-contracted provider, call Provider Relations at **800-626-2741**, Monday – Friday, 3 a.m. – 12 p.m., Hawaii Standard Time. **This number is not for patient use.**

Patients, please call the Group Medicare Customer Care number on the back of your Humana member ID card.

Know your numbers

Find important numbers anytime you need them*

Humana Group Medicare Customer Care

888-908-6518 (TTY: 711), Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time

MyHumana

Sign in to or register for MyHumana to access your personal and secure plan information at your.humana.com/eutf

MyHumana mobile app

[Humana.com/mobile-apps](https://humana.com/mobile-apps)

Doctors in your network

your.humana.com/eutf

Telehealth

Please contact your local provider to ask about virtual visit opportunities, or access nationwide Humana in-network telehealth options by using the “Find Care” tool on your.humana.com/eutf or call the number on the back of your member ID card to get connected with a provider that offers this service.

SilverSneakers®

888-423-4632 (TTY: 711), Monday – Friday, 2 a.m. – 2 p.m., Hawaii Standard Time

[SilverSneakers.com](https://sillersneakers.com)

Go365 by Humana®

[Go365.com](https://go365.com)

Humana Care Management

888-908-6518 (TTY: 711), Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time

[Humana.com/home-care](https://humana.com/home-care)

Post-discharge Meal Program

888-908-6518 (TTY: 711), Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time

[Humana.com/home-care/well-dine](https://humana.com/home-care/well-dine)

Humana Health Coaching

877-567-6450 (TTY: 711), Monday – Friday, 7 a.m. – 7 p.m., Hawaii Standard Time

Caregiver Support

[Humana.com/caregiver](https://humana.com/caregiver)

State health insurance program offices

800-633-4227 (TTY: 711), daily

www.cms.gov/apps/contacts/#

*You must be a Humana member to use these services.

2026

Summary of Benefits

**Humana Group Medicare Advantage PPO plan
PPO 079/307**

Hawaii Employer-Union Health Benefits Trust Fund

Humana®

Our service area includes specific counties within the United States, Puerto Rico and all other major U.S. territories.



Let's talk about the **Humana Group Medicare Advantage PPO** plan.

Find out more about the Humana Group Medicare Advantage PPO plan – including the services it covers – in this easy-to-use guide.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. For a complete list of services we cover, refer to the "Evidence of Coverage."

To be eligible

To join the Humana Group Medicare Advantage PPO plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.

Humana Group Medicare Advantage PPO plan has a network of doctors, hospitals, and other providers. For more information, please call Humana Group Medicare Customer Care.

Plan name:

Humana Group Medicare Advantage PPO plan



A healthy partnership

Get more from this plan — with extra services and resources provided by Humana!

How to reach us:

Members should call toll-free
1-888-908-6518 for questions
(TTY/TDD: 711)

Call Monday – Friday, 7 a.m. – 7 p.m.,
Hawaii Standard time.

Or visit our website:
<http://your.Humana.com/eutf>



Monthly Premium, Deductible and Limits

PLAN COSTS

Monthly premium

You must keep paying your Medicare Part B premium.

For information concerning the actual premiums you will pay, please contact your employer group benefits plan administrator.

Medical deductible

\$100 per year for some combined in- and out-of-network services

Medical Maximum out-of-pocket responsibility

The most you pay for copays, coinsurance and other costs for medical services for the year.

Combined In and Out-of-Network Maximum Out-of-Pocket

\$2,500 out-of-pocket limit for Medicare-covered services.

In-Network Exclusions: Part D Pharmacy; Fitness Program; Hawaii Travel Benefit; Health Education Services; Hearing Services (Routine); Meal Benefit; Post-Discharge Personal Home Care; Post-Discharge Transportation Services; Smoking Cessation (Additional) and the Plan Premium do not apply to the combined maximum out-of-pocket.

Out-of-Network Exclusions: Part D Pharmacy, Hearing Services (Routine); Worldwide Coverage and the Plan Premium do not apply to the combined maximum out-of-pocket.

Your limit for services received from in-network providers will count toward this limit.

If you reach the limit on out-of-pocket costs, we will pay the full cost for the rest of the year on covered hospital and medical services.

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
ACUTE INPATIENT HOSPITAL CARE		
This plan covers an unlimited number of days for an inpatient hospital stay. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital.	10% of the cost per stay	10% of the cost per stay
OUTPATIENT HOSPITAL COVERAGE		
Diagnostic colonoscopy	10% of the cost	10% of the cost
Diagnostic mammography	10% of the cost	10% of the cost
Observation services	10% of the cost	10% of the cost
Surgery services	10% of the cost	10% of the cost
AMBULATORY SURGICAL CENTER		
Diagnostic colonoscopy	10% of the cost	10% of the cost
Surgery services	10% of the cost	10% of the cost
DOCTOR OFFICE VISITS		
Primary care provider (PCP)	10% of the cost	10% of the cost
Specialists	10% of the cost	10% of the cost

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
PREVENTIVE CARE		
This plan covers all Medicare preventative services including: • Abdominal aortic aneurysm screening • Alcohol misuse screening & counseling • Annual wellness visit • Bone mass measurement • Breast cancer screening • Cardiovascular disease behavioral therapy • Cardiovascular disease screening • Cervical and vaginal cancer screening • Colorectal cancer screening • Depression screening • Diabetes self-management training • Diabetes screening • Glaucoma screening • Hepatitis C screening • HIV screening • Kidney disease education services • Lung cancer screening • Medical nutrition therapy • Obesity screening and therapy • Physical exams (routine) • Prostate cancer screening exam • Smoking and tobacco use cessation • STI screening and counseling • "Welcome to Medicare" preventative visit	Covered at no cost	Covered at no cost
• Immunizations • Medicare diabetes prevention program (MDPP) Any additional preventative services approved by Medicare during the contract year will be covered.	Covered at no cost	Covered at no cost

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
EMERGENCY CARE		
Emergency room If you are admitted to the hospital within 24 hours for the same condition, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	10% of the cost for Medicare-covered emergency room visit(s)	10% of the cost for Medicare-covered emergency room visit(s)
Urgently needed services • Primary care provider (PCP) • Specialist's office • Urgent care center Urgently needed services are care provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.	10% of the cost 10% of the cost 10% of the cost	10% of the cost 10% of the cost 10% of the cost
DIAGNOSTIC SERVICES, LABS AND IMAGING		
Advanced imaging services (MRI, MRA, PET and CT Scan) • Primary care provider (PCP) • Specialist's office • Freestanding radiological facility • Outpatient Hospital	10% of the cost 10% of the cost 10% of the cost 10% of the cost	10% of the cost 10% of the cost 10% of the cost 10% of the cost
Diagnostic mammography • Primary care provider (PCP) • Specialist's office • Freestanding radiological facility • Outpatient Hospital	10% of the cost 10% of the cost 10% of the cost 10% of the cost	10% of the cost 10% of the cost 10% of the cost 10% of the cost
Diagnostic procedures and tests • Primary care provider (PCP) • Specialist's office • Urgent care center • Freestanding radiological facility • Outpatient Hospital	10% of the cost 10% of the cost 10% of the cost 10% of the cost 10% of the cost	10% of the cost 10% of the cost 10% of the cost 10% of the cost 10% of the cost
EKG screening • Primary care provider (PCP) • Specialist's office	\$0 copay \$0 copay	\$0 copay \$0 copay

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
• Freestanding radiological facility	\$0 copay	\$0 copay
• Outpatient Hospital	\$0 copay	\$0 copay
Lab services		
• Primary care provider (PCP)	10% of the cost	10% of the cost
• Specialist's office	10% of the cost	10% of the cost
• Urgent care center	10% of the cost	10% of the cost
• Freestanding laboratory	10% of the cost	10% of the cost
• Outpatient Hospital	10% of the cost	10% of the cost
Nuclear medicine services		
• Freestanding radiological facility	10% of the cost	10% of the cost
• Outpatient Hospital	10% of the cost	10% of the cost
Outpatient x-rays		
• Primary care provider (PCP)	10% of the cost	10% of the cost
• Specialist's office	10% of the cost	10% of the cost
• Urgent care center	10% of the cost	10% of the cost
• Freestanding radiological facility	10% of the cost	10% of the cost
• Outpatient Hospital	10% of the cost	10% of the cost
Radiation therapy		
• Specialist's office	10% of the cost	10% of the cost
• Freestanding radiological facility	10% of the cost	10% of the cost
• Outpatient Hospital	10% of the cost	10% of the cost
HEARING SERVICES		
Medicare-covered hearing: diagnostic hearing and balance exams	10% of the cost	10% of the cost
Routine hearing	20% of the cost for hearing aids (all types) up to 1 per ear every 5 years.	20% of the cost for hearing aids (all types) up to 1 per ear every 5 years. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
DENTAL SERVICES		
Medicare-covered dental	10% of the cost	10% of the cost
VISION SERVICES		
Medicare-covered vision services	10% of the cost	10% of the cost

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
Medicare-covered diabetic eye exam (1 per year)	\$0 copay	\$0 copay
Medicare-covered glaucoma screening (1 per year)	\$0 copay	\$0 copay
Medicare-covered eyewear (post-cataract)	10% of the cost	10% of the cost
MENTAL HEALTH SERVICES		
Inpatient The inpatient hospital care limit applies to inpatient mental services provided in a general hospital or a psychiatric facility. Except in an emergency, your doctor must tell the plan that you are going to be admitted to the hospital. 190 day lifetime limit in a psychiatric facility.	10% of the cost per stay	10% of the cost per stay
Partial Hospitalization	10% of the cost	10% of the cost
Intensive Outpatient Services	10% of the cost	10% of the cost
Outpatient group and individual therapy visits • Primary care provider (PCP) • Specialist's office • Urgent care • Outpatient Hospital	10% of the cost 10% of the cost 10% of the cost 10% of the cost	10% of the cost 10% of the cost 10% of the cost 10% of the cost
SKILLED NURSING FACILITY		
This plan covers up to 120 days in a SNF. No 3-day hospital stay is required. Plan pays \$0 after 120 days.	\$0 copay per day for days 1-20 10% of the cost per stay for days 21-120	\$0 copay per day for days 1-20 10% of the cost per stay for days 21-120
AMBULANCE		
Per date of service regardless of the number of trips. Limited to Medicare-covered transportation.	10% of the cost	10% of the cost

MEDICARE PART B PRESCRIPTION DRUGS

Chemotherapy drugs

- Specialist's office **10%** of the cost **10%** of the cost

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
• Outpatient Hospital	10% of the cost	10% of the cost
Medicare Part B covered drugs		
• Primary care provider (PCP)	10% of the cost	10% of the cost
• Specialist's office	10% of the cost	10% of the cost
• Outpatient Hospital	10% of the cost	10% of the cost
• Pharmacy	10% of the cost	10% of the cost
Medicare Part B insulin drugs		
• Primary care provider (PCP)	10% of the cost	10% of the cost
• Specialist's office	10% of the cost	10% of the cost
• Outpatient Hospital	10% of the cost	10% of the cost
• Pharmacy	10% of the cost	10% of the cost
You will pay no more than \$35 for a one-month (up to 30-day) supply for all Part B insulin covered by our plan, and if your plan has a deductible it does not apply to Part B insulin.		
ACUPUNCTURE SERVICES		
Medicare-covered acupuncture visit(s) for chronic low back pain	10% of the cost for acupuncture for chronic low back pain visits up to 20 combined in and out of network visit(s) per year.	10% of the cost for acupuncture for chronic low back pain visits up to 20 combined in and out of network visit(s) per year. Benefits received out-of-network are subject to any in-network benefit maximums, limitations, and/or exclusions.
ALLERGY		
Allergy shots & serum		
• Primary care provider (PCP)	10% of the cost	10% of the cost
• Specialist's office	10% of the cost	10% of the cost
CHIROPRACTIC SERVICES		
Medicare-covered chiropractic visit(s)	10% of the cost	10% of the cost
DIABETES SERVICES AND SUPPLIES		
Continuous glucose monitor (CGM)		
• Durable medical equipment provider	10% of the cost	10% of the cost
• Pharmacy	10% of the cost	10% of the cost
Diabetes management training		
• Primary care provider (PCP)	\$0 copay	\$0 copay

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
- Specialist's office - Outpatient hospital	\$0 copay \$0 copay	\$0 copay \$0 copay
Diabetes monitoring supplies		
- Durable medical equipment provider - Pharmacy	10% of the cost 10% of the cost	10% of the cost 10% of the cost
Diabetes screening		
- Primary care provider (PCP) - Specialist's office	\$0 copay \$0 copay	\$0 copay \$0 copay
FOOT CARE (PODIATRY)		
Medicare-covered foot care	10% of the cost	10% of the cost
HOME HEALTH CARE		
	\$0 copay	\$0 copay
HOSPICE You must get care from a Medicare-certified hospice. You must consult with this plan before you select hospice.		
MEDICAL EQUIPMENT/SUPPLIES		
Durable medical equipment		
- Durable medical equipment provider - Pharmacy	10% of the cost 10% of the cost	10% of the cost 10% of the cost
Medical supplies (includes but not limited to: catheters, IV set-up and supplies)		
- Medical supply provider - Pharmacy	10% of the cost 10% of the cost	10% of the cost 10% of the cost
Prosthetics (artificial limbs or braces)		
Prosthetics provider	10% of the cost	10% of the cost
OUTPATIENT SUBSTANCE ABUSE		
Outpatient group and individual substance abuse treatment visits		
- Primary care provider (PCP) - Specialist's office - Urgent care - Outpatient hospital	10% of the cost 10% of the cost 10% of the cost 10% of the cost	10% of the cost 10% of the cost 10% of the cost 10% of the cost

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
REHABILITATION SERVICES		
Audiology Therapy		
• Specialist's office	10% of the cost	10% of the cost
• Comprehensive outpatient rehab facility	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
Cardiac rehabilitation		
• Specialist's office	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
Occupational therapy		
• Specialist's office	10% of the cost	10% of the cost
• Comprehensive outpatient rehab facility	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
Physical therapy		
• Specialist's office	10% of the cost	10% of the cost
• Comprehensive outpatient rehab facility	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
Pulmonary rehabilitation		
• Specialist's office	10% of the cost	10% of the cost
• Comprehensive outpatient rehab facility	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
Speech therapy		
• Specialist's office	10% of the cost	10% of the cost
• Comprehensive outpatient rehab facility	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
RENAL DIALYSIS		
Renal dialysis services		
• Dialysis center	10% of the cost	10% of the cost
• Outpatient hospital	10% of the cost	10% of the cost
Kidney disease education services		
• Primary care provider (PCP)	\$0 copay	\$0 copay
• Specialist's office	\$0 copay	\$0 copay
• Outpatient hospital	\$0 copay	\$0 copay

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Covered Medical Benefits

	IN-NETWORK	OUT-OF-NETWORK
HUMANA IN-NETWORK TELEHEALTH VENDORS, i.e. MDLive (in addition to Original Medicare)		
Primary care provider (PCP)	\$0 copay	Limited to Original Medicare Coverage
Specialist	10% of the cost	Limited to Original Medicare Coverage
Urgent care services	\$0 copay	Limited to Original Medicare Coverage
Substance abuse or behavioral health services	\$0 copay	Limited to Original Medicare Coverage
HAWAII TRAVEL		
Hawaii Travel (Interisland)	\$0 copay for approved air travel for specialty care required outside of home island. Travel is limited to 10 round trip tickets per calendar year.	

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Additional Benefits

FITNESS AND WELLNESS

Live a healthier, more active life through fitness and social connection at participating SilverSneakers® locations and online.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

HEALTH EDUCATION SERVICES

Personal Health Coaching is an interactive inbound and outreach on-line and telephonic wellness coaching for Medicare participants who elect to participate, for wellness improvement, including weight management, nutrition, exercise, back care, blood pressure management, and blood sugar management.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

POST-DISCHARGE SERVICES

\$0 copay for the following benefits per discharge event following each inpatient or skilled nursing facility stay:

- Assistance from a qualified aid to help perform activities of daily living within the home. Minimum of 4 hours per day, up to a maximum of 8 hours. Types of assistance include bathing, dressing, toileting, walking, eating and preparing meals.
- 2 meals per day for 14 days, up to 28 meals delivered to your door.
- Transportation to plan approved locations by rideshare services, car, van or wheelchair accessible vehicle.

Services must be provided by approved vendors, scheduled within 30 days of discharge event and utilized within 60 days of discharge.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

SMOKING CESSATION (ADDITIONAL)

A comprehensive smoking cessation program available online, email and phone. Personal coaches assist via establishing goals and providing articles and resources to aid in the effort to quit smoking.

The in-network provider must be used for this service. If you choose to utilize another provider, you are responsible for all charges.

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).



Additional Benefits

Limitations may apply for above services. For more information, please refer to your Evidence of Coverage document.

Note: This plan requires prior authorization for certain items and services. The following link will take you to a list of items and services that may be subject to prior authorization: [Humana.com/PAL](https://www.humana.com/PAL).

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Notice of Availability - Auxiliary Aids and Services Notice

English: Free language, auxiliary aid, and alternate format services are available. Call **877-320-1235 (TTY: 711)**.

العربية [Arabic]: تتوفر خدمات اللغة والمساعدة الإضافية والتنسيق البديل مجانًا. اتصل على الرقم **877-320-1235 (الهاتف النصي: 711)**.

Հայերեն [Armenian]: Հասանելի են անվճար լեզվական, աջակցման և այլընտրանքային ձևաչափի ծառայություններ: Չանգահարե՛ք՝ **877-320-1235 (TTY: 711)**:

বাংলা [Bengali]: বিনামূল্যে ভাষা, আনুষঙ্গিক সহায়তা, এবং বিকল্প বিন্যাসে পরিষেবা উপলব্ধ। ফোন করুন **877-320-1235 (TTY: 711)** নম্বরে।

简体中文 [Simplified Chinese]: 我们可提供免费的语言、辅助设备以及其他格式版本服务。请致电 **877-320-1235 (听障专线: 711)**。

繁體中文 [Traditional Chinese]: 我們可提供免費的語言、輔助設備以及其他格式版本服務。請致電 **877-320-1235 (聽障專線: 711)**。

Kreyòl Ayisyen [Haitian Creole]: Lang gratis, èd oksilyè, ak lòt fòm sèvis disponib. Rele **877-320-1235 (TTY: 711)**.

Hrvatski [Croatian]: Dostupni su besplatni jezik, dodatna pomoć i usluge alternativnog formata. Nazovite **877-320-1235 (TTY: 711)**.

فارسی [Farsi]: خدمات زبان رایگان، کمک های اضافی و فرمت های جایگزین در دسترس است. با **877-320-1235 (TTY: 711)** تماس بگیرید.

Français [French]: Des services gratuits linguistiques, d'aide auxiliaire et de mise au format sont disponibles. Appeler le **877-320-1235 (TTY: 711)**.

Deutsch [German]: Es stehen kostenlose unterstützende Hilfs- und Sprachdienste sowie alternative Dokumentformate zur Verfügung. Telefon: **877-320-1235 (TTY: 711)**.

Ελληνικά [Greek]: Διατίθενται δωρεάν γλωσσικές υπηρεσίες, βοηθήματα και υπηρεσίες σε εναλλακτικές προσβάσιμες μορφές. Καλέστε στο **877-320-1235 (TTY: 711)**.

ગુજરાતી [Gujarati]: નિ:શુલ્ક ભાષા, સહાયક સહાય અને વૈકલ્પિક ફોર્મેટ સેવાઓ ઉપલબ્ધ છે. **877-320-1235 (TTY: 711)** પર કોલ કરો.

עברית [Hebrew]: שירותים אלה זמינים בחינם: שירותי תרגום, אביזרי עזר וטקסטים בפורמטים חלופיים. נא התקשר למספר **877-320-1235 (TTY: 711)**.

हिन्दी [Hindi]: नि:शुल्क भाषा, सहायक मदद और वैकल्पिक प्रारूप सेवाएं उपलब्ध हैं। **877-320-1235 (TTY: 711)** पर कॉल करें।

Hmoob [Hmong]: Muaj kev pab txhais lus, pab kom hnov suab, thiab lwm tus qauv pab cuam. Hu **877-320-1235 (TTY: 711)**.

Italiano [Italian]: Sono disponibili servizi gratuiti di supporto linguistico, assistenza ausiliaria e formati alternativi. Chiama il numero **877-320-1235 (TTY: 711)**.

This notice is available at <https://www.humana.com/legal/multi-language-support>.

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日本語 [Japanese]: 言語支援サービス、補助支援サービス、代替形式サービスを無料でご利用いただけます。**877-320-1235 (TTY: 711)** までお電話ください。

ភាសាខ្មែរ [Khmer]: សេវាកម្មផ្នែកភាសា ជំនួយ និង សេវាកម្មជំនួយប្រភេទផ្សេងៗដល់សមាជិកប្រជាជន។ ទូរសព្ទទៅលេខ **877-320-1235 (TTY: 711)**។

한국어 [Korean]: 무료 언어, 보조 지원 및 대체 형식 서비스를 이용하실 수 있습니다.
877-320-1235 (TTY: 711)번으로 문의하십시오.

ພາສາລາວ [Lao]: ມີການບໍລິການດ້ານພາສາ, ຊ່ວຍກ່ອນຊ່ວຍເຫຼືອ ແລະ ຊ່ວຍແບບທາງເລືອກອື່ນໃຫ້ໃຊ້ພຣິ.
ໂທ **877-320-1235 (TTY: 711)**.

Diné [Navajo]: Saad t'áá jiik'eh, t'áadoole'é binahji' bee adahodooníílgíí diné bich'í' anídahazt'i'í, dóó łahgo át'éego bee hada' dilyaaígíí bee bika'aanída'awo'í dahóló. Kohji' hodílnih **877-320-1235 (TTY: 711)**.

Polski [Polish]: Dostępne są bezpłatne usługi językowe, pomocnicze i alternatywne formaty. Zadzwoń pod numer **877-320-1235 (TTY: 711)**.

Português [Portuguese]: Estão disponíveis serviços gratuitos de ajuda linguística auxiliar e outros formatos alternativos. Ligue **877-320-1235 (TTY: 711)**.

ਪੰਜਾਬੀ [Punjabi]: ਮੁਫਤ ਭਾਸ਼ਾ, ਸਹਾਇਕ ਸਹਾਇਤਾ, ਅਤੇ ਵਿਕਲਪਿਕ ਫਾਰਮੈਟ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹਨ। **877-320-1235 (TTY: 711)** 'ਤੇ ਕਾਲ ਕਰੋ।

Русский [Russian]: Предоставляются бесплатные услуги языковой поддержки, вспомогательные средства и материалы в альтернативных форматах. Звоните по номеру **877-320-1235 (TTY: 711)**.

Español [Spanish]: Los servicios gratuitos de asistencia lingüística, ayuda auxiliar y servicios en otro formato están disponibles. Llame al **877-320-1235 (TTY: 711)**.

Tagalog [Tagalog]: Magagamit ang mga libreng serbisyon pangwika, serbisyo o device na pantulong, at kapalit na format. Tumawag sa **877-320-1235 (TTY: 711)**.

தமிழ் [Tamil]: இலவச மொழி, துணை உதவி மற்றும் மாற்று வடிவ சேவைகள் உள்ளன. **877-320-1235 (TTY: 711)** ஐ அழைக்கவும்.

తెలుగు [Telugu]: ఉచిత భాష, సహాయక మద్దతు, మరియు ప్రత్యామ్నాయ ఫార్మాట్ సేవలు అందుబాటులో గలవు. **877-320-1235 (TTY: 711)** కి కాల్ చేయండి.

877-320-1235 (TTY: 711) اردو: مفت زبان، معاون امداد، اور متبادل فارمیٹ کی خدمات دستیاب ہیں۔

Tiếng Việt [Vietnamese]: Có sẵn các dịch vụ miễn phí về ngôn ngữ, hỗ trợ bổ sung và định dạng thay thế. Hãy gọi **877-320-1235 (TTY: 711)**.

አማርኛ [Amharic]: ቋንቋ፣ አጋዥ ማዳመጫ እና አማራጭ ቅርፀት ያላቸው አገልግሎቶችም ይገኛሉ። በ **877-320-1235 (TTY: 711)** ላይ ይደውሉ።

Bàsàà [Bassa]: Wuḍu-xwíníín-mú-zà-zà kùà, Hwòdǒ-fóhó-nyo, kè nyo-boŭn-po-kà bě bé nyuεε se wídí pée-pée dò kò. **877-320-1235 (TTY: 711)** dá.

Bekee [Igbo]: Asụsụ n'efu, enyemaka nkwarụ, na ọrụ usoro ndị ọzọ dị. Kpọọ **877-320-1235 (TTY: 711)**.

Òyìnbó [Yoruba]: Àwọn isẹ àtìlẹ̀hìn ìrànlọ̀wọ̀ èdè, àtì ọ̀nà kíkà mírán wà lárọ̀wọ̀tó. Pe **877-320-1235 (TTY: 711)**.

नेपाली [Nepali]: भाषासम्बन्धी निःशुल्क, सहायक साधन र वैकल्पिक फार्मेट (ढाँचा/व्यवस्था) सेवाहरू उपलब्ध छन् । **877-320-1235 (TTY: 711)** मा कल गर्नुहोस् ।



Find out **more**



You can see this plan's provider directory at **<http://your.Humana.com/eutf>** or call us at the number listed at the beginning of this booklet and we will send you one.

Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal.

If you want to compare this plan with other Medicare health plans, you can call your employer or union sponsoring this plan to find out if you have other options through them.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

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SB079307EN26