

Network Notification – Humana Healthy Horizons in Ohio

To: Humana Healthy Horizons® in Ohio provider network
From: Humana Healthy Horizons in Ohio
Subject: Provider network notification – Authorization submission requirements
Effective date: Oct. 21, 2023

This notice is to inform providers of new Ohio Department of Medicaid guidance which now requires all authorization requests to be submitted with a National Provider Identifier (NPI) for Medicaid authorizations.

Effective Oct. 21, 2023, all Medicaid authorizations for Humana Healthy Horizons must include an NPI in addition to the provider Tax ID. All authorizations that do not contain an NPI will be rejected for correction before resubmission.

Should you have questions or need further assistance, please email **OHMedicaidProviderRelations@humana.com** or call **877-856-5707**, Monday – Friday, 7 a.m. – 8 p.m., Eastern time.