

## Network Notification – Humana Healthy Horizons in Ohio

**Notice date:** September 3, 2024  
**To:** Humana Healthy Horizons® in Ohio provider network  
**From:** Humana Healthy Horizons in Ohio and Cincinnati Children's HealthVine  
**Subject:** Humana Healthy Horizons and Cincinnati Children's HealthVine partnership: prior authorization management for HealthVine members

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### Summary

Humana Healthy Horizons is pleased to announce our continued partnership with Cincinnati Children's HealthVine to manage prior authorization decisions on behalf of our HealthVine members. Beginning Oct. 1, 2024, prior authorizations and supporting documents for Cincinnati Children's HealthVine members should be entered via the HealthVine Tapestry Link Portal.

Humana Healthy Horizons-covered youth are HealthVine members if they:

- Live in Adams, Brown, Butler, Clermont, Clinton, Hamilton, Highland or Warren County
- Are in one of the following age groups:
  - Newborn until their 19th birthday
  - Newborn until their 21st birthday and waiver-eligible; in the aged, blind or disabled category; or in the adopted and foster care aid category

All prior authorization requests received prior Oct. 1, 2024, are processed through Availity Essentials™. Additionally, all retrospective authorizations that need approval for services prior to October 1 also should be started in Availity Essentials instead of the HealthVine Tapestry Link Portal.

Access your HealthVine portal account and additional resources by visiting <https://www.cincinnatichildrens.org/professional/resources/tapestry-link>.

Humana Healthy Horizons in Ohio is a Medicaid Product of Humana Health Plan of Ohio, Inc.

## Impact

To make the transition as seamless as possible, users will be able to obtain initial login instructions and access the HealthVine Epic Tapestry Link Portal from Availity Essentials. For more information about HealthVine, please visit their website at <https://healthvine.cincinnatichildrens.org/>.

We appreciate your support and look forward to your cooperation in assuring that HealthVine members receive high-quality, cost-effective care.

## Questions?

For more information, please contact **OHMedicaidProviderRelations@humana.com** or email **HealthVineTapLink@cchmc.org**.