

Network Notification – Humana Healthy Horizons in Kentucky

Notice date: June 5, 2025
To: Humana Healthy Horizons in Kentucky provider network
From: Humana Healthy Horizons in Kentucky
Subject: Applied Behavior Analysis Reminder

Humana Healthy Horizons® in Kentucky would like to remind our provider partners regarding proper billing practices for applied behavior analysis (ABA) services. Providers will only be reimbursed for services deemed medically necessary per Kentucky Medicaid requirements as outlined in your contract.

ABA services are considered medically necessary when delivered to an individual with autism. Claims submitted without a diagnosis code indicating autism or likely autism diagnosis will be denied for missing the medically necessary diagnosis code. Appropriate diagnosis codes are:

- F84.0- Autistic disorder
- F84.2- Rett's syndrome
- F84.3- Other childhood disintegrative disorder
- F84.5- Asperger's syndrome
- F84.8- Other pervasive developmental disorder, unspecified
- F84.9- Pervasive developmental disorder unspecified
- F88- Other disorders of psychological development
- F89- Unspecified disorder of psychological development

Providers can appeal the claim denial. Humana Healthy Horizons recommends submitting medical records as supporting documentation to verify the medical necessity for the service with the appeal request. For more information on appeals, please refer to the Kentucky Medicaid Provider Manual.

Digital submission

Providers can submit encrypted appeal supporting documentation online via Availity Essentials™. Providers also can check appeal status at www.availity.com.

This notice reminder applies to all billing provider types appropriate to deliver ABA services: 01, 02, 03, 04, 05, 06, 16, 23, 30, 31, 45, 62, 63, 64, 66, 67, 78, 81, 82, 83, 84 and 95.

Written submission

Providers can submit appeals in writing to:
Humana Provider Correspondence Grievance and Appeals
P.O. Box 14546
Lexington, KY 40512-4546
Fax: 800-949-2961



If you have any questions, please contact your Provider Relations representative or call Provider Services at 800-444-9137, Monday – Friday, 8 a.m. – 6 p.m., Eastern time.