

### Limitations and exclusions

This is an outline of the limitations and exclusions for this Humana Vision PLUS plan. It is designed for convenient reference. Consult the policy for a complete list of limitations and exclusions. In addition to any limitations and exclusions listed in the “Schedule of Policy Benefits” or “Definition” sections, the policy does not provide benefits for the following:

**Limitations** – In no event will coverage exceed the lesser of:

1. The actual cost of covered services or materials;
2. The limits of this policy, shown in the “Schedule”;
3. The negotiated fee when services are rendered by network providers; or
4. The allowance, as shown in the “Schedule”, when services are rendered by non-network providers.

Materials covered by the Policy that are lost or broken will only be replaced at normal intervals as provided for in the Schedule.

We will pay only for the basic cost for lenses and frames covered by the Policy. You are responsible for extras selected, including but not limited to the following:

1. Blended lenses;
2. Progressive multifocal lenses;
3. Photochromic lenses; tinted lenses, sunglasses, prescription and plano;
4. Coating of lens or lenses;
5. Laminating of lens or lenses;
6. Groove, Drill or Notch, and Roll and Polish;

**Exclusions** – We will not cover:

1. Orthoptic or vision training and any associated supplemental testing;
2. Two pair of glasses, in lieu of bifocals, trifocals or progressives;
3. Medical or surgical treatment of the eye, eyes or supporting structures; any hospital, surgical or treatment facility charges; and services of an anesthesiologist or anesthesiologist; or any pre- and post-operative services;
4. Any services and/or materials required by an employer as a condition of employment or safety eyewear, unless covered under this policy;
5. Any injury or illness covered under any Workers’ Compensation or similar law;
6. Sub-normal vision aids, aniseikonic lenses or non-prescription lenses;
7. Charges incurred before the primary insured’s effective date or after the primary insured’s coverage under this policy ends;
8. Contact lenses, except as specifically covered by this policy;
9. Hi Index, aspheric, and non-aspheric styles;
10. Oversized 61 and above lens or lenses;
11. Cosmetic and non-prescription materials including but not limited to artistically painted lenses;
12. Services or materials:
  - a. That are free or that you would not be required to pay for if you did not have this insurance, unless charges are received from and reimbursable to the U.S. government or any of its agencies as required by law;
  - b. Furnished by, or payable under, any plan or law through any government or any political subdivision (this does not include Medicare or Medicaid);
  - c. Furnished by any U.S. government-owned or operated hospital/institution/agency for any service or material connected with sickness or bodily injury;
13. Any loss caused or contributed by war or any act of war, whether declared or not, any act of international armed conflict or any conflict involving armed forces of any international authority;

### Limitations and exclusions (continued)

14. Any services or materials not listed as a covered benefit in the “Schedule”;
15. Broken appointment fees;
16. Any expense arising from completion of forms;
17. Prescription drugs or medications, whether dispensed or prescribed;
18. Any service that we determine is not a visual necessity, does not offer a favorable prognosis, does not have uniform professional endorsement or is deemed to be experimental or non-conventional treatment or device;
19. Services provided by someone who ordinarily lives in the covered person’s home or is a family member;
20. Treatment resulting from any intentionally self-inflicted injury or bodily illness;
21. Certain name brands when the manufacturer does not discount;
22. Costs associated with securing materials;
23. Orthokeratology;
24. Routine maintenance of materials;
25. Refitting or change in lens design after initial fitting, unless specifically allowed elsewhere in this policy; and
26. Medically necessary contacts are not covered for covered persons with a history of corneal or elective refractive surgery (ie. laser-assisted in-situ keratomileusis (Lasik), photorefractive keratectomy (PRK), radial keratotomy (RK)).

Insured by Humana Insurance Company.

Policy number: GN-71142

Applications are subject to approval. This communication provides a general description of certain identified insurance or non-insurance benefits provided under one or more of our health benefit plans. Our health benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, refer to the plan document or call or write your Humana insurance agent or the company. In the event of any disagreement between this communication and the plan document, the plan document will control. Plans are not available in all states. Plan benefits may vary by state. Refer to the plan documents for complete details of coverage.

Members may receive discounts on services and materials not covered by the plan from network providers. Members should contact their network provider to determine what discounts may be available.

This is a solicitation of insurance. A licensed insurance agent/producer may contact you.