

Network Notification – Humana Healthy Horizons in Ohio

Notice date: March 10, 2025
To: Humana Healthy Horizons® in Ohio provider network
From: Humana Healthy Horizons in Ohio
Subject: Annual provider satisfaction survey

Information for all network providers

Humana Healthy Horizons in Ohio will soon conduct our annual provider satisfaction survey with a sample of providers in our network. If you are selected to participate in the survey, please take a few moments to complete it. Your opinion and feedback matter to us.

The survey will be conducted by Press Ganey Associates (PGA), a certified survey vendor. PGA will contact providers via email and conduct follow-up phone calls, as necessary.

This survey gives your office the opportunity to share your opinions about the care and service Humana Healthy Horizons provides.

Each completed survey is reviewed and analyzed. The information is then used by Humana Healthy Horizons to find ways to better serve you and better work with you to serve our membership. We know your time is valuable; the survey is brief and should only take about 10 minutes to complete.

If you have questions, please email OHMedicaidProviderRelations@humana.com or call 877-856-5707 (TTY: 711), Monday – Friday, 7 a.m. – 8 p.m., Eastern time.

We want to thank you in advance for taking the time to share your opinions and thoughts with us.