

Network Notification – Florida Medicaid

To: Florida Medicaid healthcare providers
From: Humana Healthy Horizons™ in Florida
Subject: Annual Compliance Training Deadline Notice
Notice date: Nov. 11, 2021

Humana Healthy Horizons in Florida reminds all contracted healthcare providers complete annual compliance training requirements by Dec. 31. Healthcare providers must complete annual compliance training on the following topics:

- [Humana Healthy Horizons in Florida Provider Orientation and Training](#)
- [Fraud, Waste and Abuse \(FWA\)](#)
- [Cultural Competency](#)
- [Health, Safety and Welfare \(Abuse, Neglect and Exploitation\)](#)

You can access these trainings at Humana.com/ProviderCompliance and on Availity.com.

To access the trainings through Availity, please log in to Availity.com. Select **Payer Spaces**, then **Humana**, then **Resources**. Next, select **Humana Compliance Events**. Click **I Agree** on the pop up that indicates you are leaving Availity. You are then directed to Humana's secured compliance portal where you select the **Medicaid Training and Attestation link**.

Please review the [Availity.com instructions](#). This document covers the process for completing compliance requirements on Availity.com, including how to register, how to create a new user, how to assign the compliance business function to another user and how to update an organization's Tax Identification Number (TIN).

If your organization is unable to register on Availity, refer to the [Compliance Requirements for Contracted Healthcare Providers Who Are Unable to Register Online](#).

Healthcare providers must adhere to all training requirements identified by their contract and Humana Healthy Horizons in Florida. This includes agreement and assurance that all affiliated participating providers and staff are trained on the identified compliance material. For more information on annual compliance training requirements, please visit Humana.com/FLLTC as well as our [Frequently Asked Questions and Answers](#) resource.



If you have questions, please call Provider Services at **888-998-7735**. Hours of operation are Monday through Friday, 8 a.m. to 8 p.m., Eastern time.

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