

## Network Notification – Humana Healthy Horizons in Florida

Notice date:

**To:** Humana Healthy Horizons® in Florida Provider Network

From: Humana Healthy Horizons in Florida

**Subject:** Annual compliance training deadline notice

**Effective date:** 

Humana Healthy Horizons® in Florida reminds all contracted healthcare providers to complete annual compliance training requirements by Dec. 31, 2022. All healthcare providers must complete annual compliance training on the following topics:

- Humana Healthy Horizons in Florida provider orientation and training →
- Fraud, waste and abuse →
- Cultural competency →
- Health, safety and welfare (abuse, neglect and exploitation) →

You can access these trainings via Availity Essentials at **Availity.com** and **Humana.com/ProviderCompliance**. To access the trainings through Availity Essentials, please log in to **Availity.com**. Select **Payer Spaces**, then **Humana**, then **Resources**. Next, select **Humana Compliance Events**. Select **I Agree** on the pop-up indicating you are leaving Availity. You are then directed to Humana's secured compliance portal where you select the **Medicaid Training and Attestation link**.

Please review the **Availity Essentials instructions**. This document covers the process for completing compliance requirements on **Availity.com**, including how to register, how to create a new user, how to assign the compliance business function to another user and how to update an organization's Tax Identification Number (TIN).

Medicaid and Medicare Special Needs Plan (SNP) healthcare providers must adhere to all training requirements identified by their contract and Humana Healthy Horizons. This includes agreement and assurance that all affiliated participating providers and staff complete training on the identified compliance material. For more information on annual compliance training requirements, please visit **Humana.com/FtTraining**. For SNP providers, please visit **Humana.com/ProviderCompliance**.

Humana Healthy Horizons in Florida is a Medicaid product of Humana Medical Plan Inc.

If your organization is unable to register with Availity Essentials, please refer to the Compliance Requirements for Healthcare Providers Who Are Unable to Register Online.

Healthcare providers must adhere to all training requirements identified by their contract and Humana Healthy Horizons. This includes agreement and assurance that all affiliated participating providers and staff are trained on the identified compliance material. For more information on annual compliance training requirements, please visit **Humana.com/FLTraining**, as well as our **frequently asked questions and answers page**. If you have questions, please call Provider Services at **800-477-6931**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.