



IMPORTANT INFORMATION ABOUT ANTHEM MEDICAID

Due to a recent court ruling, Anthem Kentucky Managed Care Plan, Inc. will no longer be a Kentucky Medicaid Managed Care Organization (MCO) starting Jan. 1, 2025. This does not change an Anthem member's Medicaid eligibility or coverage.

Anthem Medicaid members are being automatically assigned to Humana or UnitedHealthcare.

Anthem Medicaid members may select another MCO by calling kynect at 1-855-459-6328.

Who to call about services before Jan. 1

Anthem

- 855-690-7784 (members)
- 855-661-2028 (providers)

Who to call about services on or after Jan. 1

Humana

- 1-800-444-9137 (members & providers)

United

- 866-293-1796 (members)
- 866-633-4449 (providers)

How to Reach Us

Kentucky Medicaid is here to support Anthem members through this transition. Please contact kynect at the special number below or scan the QR code to the right.



1-833-501-9930

