

## Network Notification – Humana Healthy Horizons in Ohio

**Notice date:** June 30, 2025  
**To:** Humana Healthy Horizons® in Ohio provider network  
**From:** Humana Healthy Horizons in Ohio  
**Subject:** Humana Learning Center on Availity

---

On July 1, Humana is launching the Humana Learning Center on the Availity Essentials™ portal. This is an innovative learning management system for Humana Healthy Horizons' provider training material. This centralized platform consolidates training resources and compliance education, making it an essential tool for providers looking to enhance their knowledge and operational efficiency. The Humana Learning Center on Availity Essentials represents a significant advancement in provider training and compliance education. By centralizing resources and enhancing security, the Humana Learning Center not only improves the training experience but also supports Humana Healthy Horizons' commitment to delivering exceptional service to its network of providers.

The following **required** training courses will be available July 1 in the Humana Learning Center on Availity Essentials:

- Humana Healthy Horizons orientation and training
- Health, safety and welfare education training
- Cultural humility, health equity and implicit bias training

### Providers can easily access the Humana Learning Center

1. Sign in to Availity Essentials.
2. Navigate to Payer Spaces.
3. Select Humana.
4. Select Humana Learning Center.
5. Select the compliance training category.
6. Search for the current year by state.

## **Not a registered Availity Essentials user?**

Registration is easy on the **Availity Essentials portal**.

If you have any questions, please contact your Provider Relations representative or call Provider Services at **800-444-9137**, Monday – Friday, 8 a.m. – 6 p.m., Eastern time. You can also email us at: **[OHMedicaidProviderRelations@humana.com](mailto:OHMedicaidProviderRelations@humana.com)**.