

Network Notification – Humana Healthy Horizons in Florida

Notice date: October 22, 2025
To: Humana Healthy Horizons® in Florida provider network
From: Humana Healthy Horizons in Florida
Subject: Demographic updates for Behavior Analysis Participating and Non-Participating providers

Humana Healthy Horizons in Florida is encouraging Behavior Analysis (BA) providers to keep their demographic information up to date. Please follow the guidance below to avoid prior authorization delays.

Participating BA providers: Carefully review your providers' roster to make sure it is complete and up to date. Specifically, please:

- Be sure the roster reflects all participating locations under the active Medicaid IDs and National Provider Identifiers (NPIs) as listed in the [Provider Master List](#).
- If an address is missing, please add it.
- Ensure all participating providers are listed on the roster.

Non-Participating BA providers: During the authorization process, ensure the service address is the same address that is linked to the provider's Medicaid ID and NPIs on the [Provider Master List](#) for both Treating Provider and Facility Provider claim fields.

You can request a prior authorization the following ways:

- Call 866-856-8974, Monday – Friday, 8 a.m. – 5 p.m., Eastern time.
- Download the [Behavioral Analysis Authorization request form](#), and fax the completed form to 813-321-7220.
- Sign in to [Availity Essentials™](#), and navigate to the authorization tab.

The Behavioral Analysis Authorization request form, instructions on how to utilize Availity Essentials, and information on Humana Healthy Horizons in Florida Behavior Analysis can be found in our [Behavior Analysis Clinical Toolkit](#).