

Behavioral Health Provider Quality Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the six Managed Care Organizations (MCOs), have developed an updated and standardized Provider Quality Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Quality Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times the sessions will be offered:

Date	Time	MCO	Provider Type
January 29, 2025	1 p.m. – 2 p.m.	United Healthcare	ASAM/OTP
Registration link	https://events.teams.microsoft.com/event/9d5e7c2b-892c-45d5-8c3b-f09a6afbda34@db05faca-c82a-4b9d-b9c5-0f64b6755421		
January 28, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	CPST/PSR
Registration link	https://attendee.gototraining.com/r/3613917039498253571		
January 6, 2025	9 a.m. – 11 a.m.	Humana	Crisis Providers
Registration link	https://humana.zoom.us/webinar/register/WN_RIFb9NpgSHqCESxgiBrgEw		
January 28, 2025	1 p.m. – 3 p.m.	Healthy Blue	Outpatient Tx Providers
Registration link	https://attend.webex.com/weblink/register/r85cce64013b759f382f-c94f3b8752b4d		



Date	Time	MCO	Provider Type
January 15, 2025	10 a.m. – 12 p.m.	ACLA	PCS Providers
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJYtce6hrTioGtDTK9pT-TVy7zA4pVLU4QIXc		
January 13, 2025	9 a.m. – 11 a.m.	Aetna	TGH/PRTF
Registration link	https://events.teams.microsoft.com/event/3dc010e8-494a-4551-8e63-f923d7efc0b1@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
February 19, 2025	10 a.m. – 11 a.m.	United Healthcare	TGH/PRTF
Registration link	https://events.teams.microsoft.com/event/317213fd-5717-4c09-b0c9-a3f-a33ccedaa@db05faca-c82a-4b9d-b9c5-0f64b6755421		
February 25, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	ASAM/OTP
Registration link	https://attendee.gototraining.com/r/7362648058330997763		
February 3, 2025	9 a.m. – 11 a.m.	Humana	CPST/PSR
Registration link	https://humana.zoom.us/webinar/register/WN_eTffDiH7TvecBjLtDcoZog		
February 5, 2025	10:30 a.m. – 12 p.m.	Healthy Blue	Crisis Providers
Registration link	https://attend.webex.com/weblink/register/r86ca39e0e34662af6a2563f-235c4b37d		
February 5, 2025	12 p.m. – 2 p.m.	ACLA	Outpatient Tx Providers
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJUucO6hrT8qH90AI-2h91UZ5gPoSkNAquj-L		
February 10, 2025	10 a.m. – 12 p.m.	Aetna	PCS Providers
Registration link	https://events.teams.microsoft.com/event/3ffac3fb-126d-4ddb-a78c-0e0e21c85cc0@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
March 26, 2025	1 p.m. – 2 p.m.	United Healthcare	PCS Providers
Registration link	https://events.teams.microsoft.com/event/9bb6dbbb-ee3f-47be-a1ea-5afd-3dea6760@db05faca-c82a-4b9d-b9c5-0f64b6755421		
March 25, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	TGH/PRTF
Registration link	https://attendee.gototraining.com/r/5448206999349862659		

Date	Time	MCO	Provider Type
March 10,2024	9 a.m. – 11 a.m.	Humana	ASAM/OTP
Registration link	https://humana.zoom.us/webinar/register/WN_8-wmgzPJS5S8bsk8U9HyIg		
March		Healthy Blue	CPST/PSR
Registration link	https://attend.webex.com/weblink/register/rc29198ca8cf992d5819d246fa-37fa590		
March 20, 2025	9 a.m. – 11 a.m.	ACLA	Crisis Providers
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJIlde2urzwsHdx-Wx-4rxF-LHxwLe7S0uPIE		
March 10,2024	9 a.m. – 11 a.m.	Humana	ASAM/OTP
Registration link	https://humana.zoom.us/webinar/register/WN_8-wmgzPJS5S8bsk8U9HyIg		
April 23, 2025	10 a.m. – 11 a.m.	United Healthcare	Outpatient Tx Providers
Registration link	https://events.teams.microsoft.com/event/a7f0caf6-e722-4b12-ac9c-4927f3d1e353@db05faca-c82a-4b9d-b9c5-0f64b6755421		
April 22, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	PCS Providers
Registration link	https://attendee.gototraining.com/r/3495002657931453443		
April 7,2025	9 a.m. – 11 a.m.	Humana	TGH/PRTF
Registration link	https://humana.zoom.us/webinar/register/WN_Rc6MwOQnTzyXi8R-JAVNKg		
April 24, 2025	10:30 a.m. – 12:30 p.m.	Healthy Blue	ASAM/OTP
Registration link	https://attend.webex.com/weblink/register/rf9ebd557fc1757b5e-8369d6a552e69ad		
April 9, 2025	1 p.m. – 3 p.m.	ACLA	CPST/PSR
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJYoc-mvqj4vHtytYnS-vba8LgRviCPy_1B0g		
April 14, 2025	9 a.m. – 11 a.m.	Aetna	Crisis Providers
Registration link	https://events.teams.microsoft.com/event/06d685f8-8bc0-4e2a-bfde-6777d45d8f16@fabb61b8-3afe-4e75-b934-a47f782b8cd7		

Date	Time	MCO	Provider Type
May 21, 2025	1 p.m. – 2 p.m.	United Healthcare	Crisis Providers
Registration link	https://events.teams.microsoft.com/event/5bfb85a1-4d29-4843-a87c-353c86f98948@db05faca-c82a-4b9d-b9c5-0f64b6755421		
May 13, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	Outpatient Tx Providers
Registration link	https://attendee.gototraining.com/r/2635075713359542275		
May 12, 2025	9 a.m. – 11 a.m.	Humana	PCS Providers
Registration link	https://humana.zoom.us/webinar/register/WN_Q69phzOIRFatkd0SrMrwnw		
May 20, 2025	1:30 p.m. – 3:00 p.m.	Healthy Blue	TGH/PRTF
Registration link	https://attend.webex.com/weblink/register/rcdba9dd2e8c5e081b2f-1818b28576e11		
May 14, 2025	10 a.m. – 12 p.m.	ACLA	ASAM/OTP
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJMqdemrqj0jEtHOV-fYYrMWhD2EaTJlMAoS		
May 21, 2025	1 p.m. – 3 p.m.	Aetna	CPST/PSR
Registration link	https://events.teams.microsoft.com/event/0ff99039-da25-4b68-bf89-1209f5cc5a6b@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
June 25, 2025	10 a.m. – 11 a.m.	United Healthcare	CPST/PSR
Registration link	https://events.teams.microsoft.com/event/59037048-18f8-41e6-b8f5-e88c7188e03c@db05faca-c82a-4b9d-b9c5-0f64b6755421		
June 24, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	Crisis Providers
Registration link	https://attendee.gototraining.com/r/1684556707731179520		
June 2, 2025	10 p.m. – 12 p.m.	Humana	Outpatient Tx Providers
Registration link	https://humana.zoom.us/webinar/register/WN_oqK32Rj4R66XD6qq52e1hQ		
June 11, 2025	9:30 a.m. – 11 a.m.	Healthy Blue	PCS Providers
Registration link	https://attend.webex.com/weblink/register/r63fcb5595fd8f42ec-677dabb8b99348d		

Date	Time	MCO	Provider Type
June 2, 2025	1 p.m. – 3 p.m.	ACLA	TGH/PRTF
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJcsc-qvrjwpGN3gYdu-vNpeVc4hTMduJyWSX		
June 10, 2025	9:30 a.m. – 11:30 a.m.	Aetna	ASAM/OTP
Registration link	https://events.teams.microsoft.com/event/0bdf0c3f-d767-4de9-a47d-9f3f-67d08c22@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
July 23, 2025	1 p.m. – 2 p.m.	United Healthcare	ASAM/OTP
Registration link	https://events.teams.microsoft.com/event/0ba0fe43-896c-4d21-b70c-eb95d7b73241@db05faca-c82a-4b9d-b9c5-0f64b6755421		
July 22, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	CPST/PSR
Registration link	https://attendee.gototraining.com/r/984476766142323201		
July 7, 2025	10 p.m. – 12 p.m.	Humana	Crisis Providers
Registration link	https://humana.zoom.us/webinar/register/WN_yw28_2gDR5Gaq1t8U65Cxw		
July 9, 2025	2 p.m. – 3:30 p.m.	Healthy Blue	Outpatient Tx Providers
Registration link	https://attend.webex.com/weblink/register/r0f031fe01e5a7df87eeef-2af9ec2f6f0		
July 1, 2025	11 a.m. – 1 p.m.	ACLA	PCS Providers
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJcsdeurrzsjH92i0bP-meS7tyOFnNjV6F4p2		
July 14, 2025	9 a.m. – 11 a.m.	Aetna	TGH/PRTF
Registration link	https://events.teams.microsoft.com/event/90c0711f-1fd0-461e-a009-823b2e43444f@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
August 27, 2025	10 a.m. – 11 a.m.	United Healthcare	TGH/PRTF
Registration link	https://events.teams.microsoft.com/event/03de4d7c-f905-4bc5-88c5-034d0a3a4699@db05faca-c82a-4b9d-b9c5-0f64b6755421		
August 26, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	ASAM/OTP
Registration link	https://attendee.gototraining.com/r/4881142676445735425		

Date	Time	MCO	Provider Type
August 4, 2025	10 a.m. – 12 p.m.	Humana	CPST/PSR
Registration link	https://humana.zoom.us/webinar/register/WN_kIUcKmaITXWC4BuqEY0nRQ		
August 6, 2025	12 p.m. – 1:30 p.m.	Healthy Blue	Crisis Providers
Registration link	https://attend.webex.com/weblink/register/ra39170366dc3cb8d5b8f-c158aa433d27		
August 5, 2025	9 a.m. – 11 a.m.	ACLA	Outpatient Tx Providers
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJYvcOyrpjguHdPs7vCIJ-dWMNd4cBHma7J8x		
August 12, 2025	9 a.m. – 11 a.m.	Aetna	PCS Providers
Registration link	https://events.teams.microsoft.com/event/feee2c48-de68-4be6-b526-3548605c1b82@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
September 24, 2025	1 p.m. – 2 p.m.	United Healthcare	PCS Providers
Registration link	https://events.teams.microsoft.com/event/867ec82c-306e-4a50-9e64-0916a1651a02@db05faca-c82a-4b9d-b9c5-0f64b6755421		
September 23, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	TGH/PRTF
Registration link	https://attendee.gototraining.com/r/4491386695120140033		
September 8, 2025	9 a.m. – 11 a.m.	Humana	ASAM/OTP
Registration link	https://humana.zoom.us/webinar/register/WN_EhyHagq0RGC4hb8vWqXyVA		
September 16, 2025	11 a.m. – 1 p.m.	Healthy Blue	CPST/PSR
Registration link	https://attend.webex.com/attend/j.php?MTID=m904893c57bf173c-c3a1daaf36e102857		
September 15, 2025	1 p.m. – 3 p.m.	ACLA	Crisis Providers
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJYqcu2ppzkjEtf0z3_MehncyHNdO6wspK7E		
September 17, 2025	10 a.m. – 12 p.m.	Aetna	Outpatient Tx Providers
Registration link	https://events.teams.microsoft.com/event/2cd739d8-b89f-40a7-8614-4c0fdd7b63c2@fabb61b8-3afe-4e75-b934-a47f782b8cd7		

Date	Time	MCO	Provider Type
October 29, 2025	10 a.m. – 11 a.m.	United Healthcare	Outpatient Tx Providers
Registration link	https://events.teams.microsoft.com/event/3acf44b0-bb9a-415e-a90d-05934ae52d6d@db05faca-c82a-4b9d-b9c5-0f64b6755421		
October 28, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	PCS Providers
Registration link	https://attendee.gototraining.com/r/5100236861753199107		
October 6, 2025	9 a.m. – 11 a.m.	Humana	TGH/PRTF
Registration link	https://humana.zoom.us/webinar/register/WN_b0HCzGJIQQmGshb8ETY9ZA		
October 20, 2025	12 p.m. – 2 p.m.	Healthy Blue	ASAM/OTP
Registration link	https://attend.webex.com/weblink/register/r4f8afde18a3cf77805063bf11cfd-becf		
October 21, 2025	10 a.m. – 12 p.m.	ACLA	CPST/PSR
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJ0vce2sqD0sH90laCS-7G3JbBEIzNdDRDvby		
October 14, 2025	9 a.m. – 11 a.m.	Aetna	Crisis Providers
Registration link	https://events.teams.microsoft.com/event/07717381-f145-4b93-bbd1-b470fa7accfb@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
November 18, 2025	1 p.m. – 2 p.m.	United Healthcare	Crisis Providers
Registration link	https://events.teams.microsoft.com/event/a379248a-df5b-45f0-8ed9-75a941b089dd@db05faca-c82a-4b9d-b9c5-0f64b6755421		
November 4, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	Outpatient Tx Providers
Registration link	https://attendee.gototraining.com/r/1764857343778480899		
November 17, 2025	9 a.m. – 11 a.m.	Humana	PCS Providers
Registration link	https://humana.zoom.us/webinar/register/WN_b_izJN6PTP-lTPMpkdt6Fw		
November 11, 2025	9:30 a.m. – 11 a.m.	Healthy Blue	TGH/PRTF
Registration link	https://attend.webex.com/weblink/register/r7e116855e150e3bbccddad-19189d7c267		

Date	Time	MCO	Provider Type
November 6, 2025	9 a.m. – 11 a.m.	ACLA	ASAM/OTP
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJ0qc-ypjgrH9IPVXItdIRszoeHVSHL4jrX		
November 10, 2025	1 p.m. – 3 p.m.	Aetna	CPST/PSR
Registration link	https://events.teams.microsoft.com/event/1ecac713-5f38-415c-93a5-3f07465d7ffb@fabb61b8-3afe-4e75-b934-a47f782b8cd7		
December 17, 2025	10:30 a.m. – 11:30 a.m.	United Healthcare	CPST/PSR
Registration link	https://events.teams.microsoft.com/event/3c6486ca-2e12-4316-a01f-e1b7d3528b94@db05faca-c82a-4b9d-b9c5-0f64b6755421		
December 2, 2025	9 a.m. – 11 a.m. Central standard time	Louisiana Healthcare Connections	Crisis Providers
Registration link	https://attendee.gototraining.com/r/2417652790352011523		
December 22, 2025	9 a.m. – 11 a.m.	Humana	Outpatient Tx Providers
Registration link	https://humana.zoom.us/webinar/register/WN_vXBOHbsMRyI1nKMntD0dVg		
December 9, 2025	12 p.m. – 1:30 p.m.	Healthy Blue	PCS Providers
Registration link	https://attend.webex.com/weblink/register/r51b-662f166999808242bf37921823237		
December 4, 2025	9 a.m. – 11 a.m.	ACLA	TGH/PRTF
Registration link	https://amerihealthcaritas.zoom.us/meeting/register/tJ0rd-mvqjgtHtdwSZWcnhdB2ct4ILYU3EbF		
December 16, 2025	9:30 a.m. – 11:30 a.m.	Aetna	ASAM/OTP
Registration link	https://events.teams.microsoft.com/event/09ac872c-25eb-437e-8145-a305fe-45ab75@fabb61b8-3afe-4e75-b934-a47f782b8cd7		