

Network Notification—Humana Healthy Horizons in Kentucky

Notice date: May 30, 2025
To: Humana Healthy Horizons in Kentucky provider network
From: Humana Healthy Horizons in Kentucky
Subject: Behavioral health authorization reinstatement
Effective date: July 1, 2025

Effective July 1, 2025, per the Kentucky Department for Medicaid Services prior authorization (PA) guidance issued to providers on April 8, 2025, Humana Healthy Horizons in Kentucky will reinstate all PA requirements for behavioral health services in the Medicaid program, see the PA listing below:

Kentucky Medicaid Preauthorization and Notification List		
Category	Details	Codes/Comments
Non-participating providers	Non-emergency services	
Behavioral health services	Inpatient admissions	All inpatient services
	Residential treatment	All residential services
	Partial hospitalization	H0035
	Intensive outpatient programs (IOPs)	H0015, S9480
	Therapeutic behavioral health services and day treatment	H2012, H2019, H2020
	Applied Behavioral Analysis (ABA)	97151, 97152, 97153, 97154, 97155, 97156, 97157, 97158
	Targeted case management	T2023

Humana Healthy Horizons will implement the following key dates for behavioral health PA requests for dates of service starting July 1, 2025. Humana Healthy Horizons recommends that providers submit PA requests according to the timeline below:

Key dates and guidelines for PA submission

- Monday, June 16, 2025:
 - Authorization requests for outpatient services to begin July 1, 2025, can be submitted for medical necessity review.

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- Monday, June 23, 2025:
 - Authorization requests for any services that will likely extend into and past July 1, 2025, can be submitted for medical necessity review.
- Tuesday, July 1, 2025:
 - **All** inpatient and outpatient services identified on the [Provider prior authorization and notification lists](#) will require authorization.

For reference, please keep in mind these Humana Healthy Horizons standard PA processes:

- Submit initial PA requests via [Availity Essentials](#)™, fax or phone.
- Include all pertinent clinical information in the PA request.
- Delivery of PA approval notices are handled via [Availity Essentials](#). Healthcare providers must request approval receipt by different means than [Availity Essentials](#) at the time of the PA request.
- PA denial notices are delivered verbally to the healthcare provider, detailed in [Availity Essentials](#), faxed and mailed.
- Humana Healthy Horizons in Kentucky behavioral health utilization management clinicians contact providers on the last covered day to determine if a continued stay review is necessary and to assist with discharge planning.

For more information on PA requests, please visit [our provider prior authorization webpage](#).

Providers who take advantage of early PA submission can expect the following during the period of June 16–30, 2025:

- Opportunity to have services approved for dates of service July 1, 2025, forward, in advance
 - Dates of service prior to July 1, 2025, will not need resubmission.
- In cases where medical necessity is met for the requested services:
 - Processed as a notification for dates of services through June 30, 2025; Humana Healthy Horizons staff will communicate verbally with provider.
 - PA approval will be issued for date of service July 1, 2025.
 - PA approval will be communicated through [Availity Essentials](#).
- In cases where medical necessity cannot be determined:
 - Processed as a notification through June 30, 2025, only; Humana Healthy Horizons staff will communicate verbally with the provider that this is not an approval.
 - Denials will not be issued prior to July 1, 2025.
 - Providers are required to resubmit for full clinical review on July 1, 2025.

If you have any questions, please reach out to your provider relations representative, or call Provider Services at 800-444-9137, Monday – Friday, 8 a.m. – 6 p.m., Eastern time.