

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
121 - Fully Confirmed - Vendor rule for H0005, H00A2:F2006, and H0014 is currently only allowing for 1 unit and should allow for multiple units.	Medicaid	12/1/2023	01 - Hospital (Outpatient) , 21 - Professional Medical Group , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program	1/20/2024	Claims are estimated to be reprocessed by 8/15/2025. This was re-opened due to additional claims being found during review.	In Progress
142 - Fully Confirmed - Remove HCPCS code pair H2019 and H2020 from edit because of modifiers used, so the H2019 does not deny when billed on same day as H2020.	Medicaid	3/11/2024	01 - Hospital (Outpatient) , 21 - Professional Medical Group	5/25/2025	Claims are estimated to be reprocessed by 8/15/2025. This was re-opened due to an issue with the vendor accidentally removing a modifier that shouldn't be removed. Issue 221 was closed last month, but that one was very specific for DME where this one is not.	In Progress
171 - Fully Confirmed - Humana is denying services in error that should be reimbursed by MCO per ODM OhioRise Mix Protocol. System enhancement underway.	Medicaid	5/7/2024	95 - ODADAS Certified/Licensed SUD Treatment Program , 84 - Ohio Department of Mental Health Community Mental Health Provider , 21 - Professional Medical Group	7/18/2025	All claims reprocessed as of 8/11/2025.	Completed.
185 - Fully Confirmed -Non-OhioRise member claims are denying for being active OhioRise members in error.	Medicaid	6/14/2024	00 - All provider types	7/19/2025	Impact listed in column D 00-All Provider Types denotes we are still determining impacted provider types. All claims reprocessed as of 07/30/2025.	Completed
187 - Fully Confirmed - System is applying the incorrect rate when the provider is registered with multiple specialties under the same NPI and the primary specialty is not listed first.	Medicaid	8/19/2024	84 - Ohio Department of Mental Health Community Mental Health Provider , 95 - ODADAS Certified/Licensed SUD Treatment Program	1/31/2026	Claims are estimated to be reprocessed by 4/30/2026. System fix still in progress.	In Progress
188 - Fully Confirmed - Claims are denying as duplicate in error. System is not comparing modifiers, POS, and rendering providers when processing claims.	Medicaid	8/30/2024	80 - Independent Laboratory , 41 - Occupational Therapist, Individual , 50 - Clinic	6/30/2025	Claims are estimated to be reprocessed by 8/30/2025.	In Progress
189 - Fully Confirmed- Hospice, home health services are being priced by provider zip code instead of member zip code	Medicaid	9/10/2024	44 - Hospice , 86 - Nursing Facility , 01 - Hospital IP & OP	6/30/2025	Claims are estimated to be reprocessed by 9/30/2025. Original fix slated for February 2025 was not sufficient.	In Progress
192 - Fully Confirmed- Humana denied LARC claims during inpatient stays incorrectly.	Medicaid	9/27/2024	01-Hospital Inpatient	6/28/2025	Claims are estimated to be reprocessed by 9/30/2025.	In Progress
219 - Fully Confirmed - Ohio Medicaid claims may be denying inappropriately for unit limitations. Claims are denying for excess units billed because the logic is using the National Medicaid NCCI Medically Unlikely Edit (MUE) Edits table and not the specific state fee schedules and policies.	Medicaid	1/24/2025	03 - Psychiatric Residential Treatment Facility PRTF , 20 - Physician/osteopath, individual , 21 - Professional Medical Group , 37 - Licensed Independent Social Worker LISW , 42 - Psychologist, Individual , 47 - Professional Clinical Counselor , 50 - Clinic , 54 - Licensed Independent Chemical Dependency Counselor , 76 - Durable Medical Equipment Supplier , 80 - Independent Laboratory , 84 - Ohio Department of Mental Health Community Mental Health Provider , 95 - ODADAS Certified/Licensed SUD Treatment Program , 51 - Mental Health Clinic , 96 - Para-Professionals	2/5/2025	All claims reprocessed as of 7/25/2025.	Completed
221 - Fully Confirmed - Ohio Medicaid DME fee schedule is based off of frequencies and our rule is based of of a per day limit. We want to remove Ohio Medicaid from this specifc rule so claims do not deny inappropriately.	Medicaid	2/18/2025	16 - & 60-Home Health Agency , 50 - Clinic , 70 - Pharmacy , 76 - Durable Medical Equipment Supplier , 84 - Ohio Department of Mental Health (Community Mental Health) Provider	4/19/2025	Claims estimated to be reprocessed as of 6/11/2025. Database error caused this CPSE to not pull into report. Additional claims have been found since the original estimate. Those are being reprocessed. Date has been adjusted. This description is the correct description for this CPSE. The June 2025 submission was incorrect.	Completed
223 - Fully Confirmed - CPT code H2020 is listed on the Prior Authorization List. According to the provider requirements and reimbursement manual from ODM, only one service per day is allowed. If an additional per diem service is needed for the same client on the same day by a different billing agency, prior authorization is required. For CPT code H0015 billed without the TG modifier, does not require prior authorization per the Prior Authorization List.	Medicaid	2/5/2025	51 - Mental Health Clinic , 53 - Behavior Analyst , 01 - Hospital Outpatient , 95 - ODADAS Certified/Licensed SUD Treatment Program	4/28/2025	Claims are estimated to be reprocessed by 10/30/2025.	In Progress
224 - Fully Confirmed - Service codes that should be excluded from primary insurance liability and pay as primary are denying incorrectly.	Medicaid	2/5/2025	51 - Mental Health Clinic , 01 - Hospital (Outpatient) , 42 - Psychologist, Individual , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program , 86 - Nursing Facility , 74 - Assisted Living Facilities , 01 - Hospital (IP & OP)	5/30/2025	Claims are estimated to be reprocessed by 8/30/2025.	In Progress
225 - Fully Confirmed - Claims are inappropriately denying when room and board is billed in conjunction with leave days if the room and board days don't match the covered days as indicated by value code 80.	Medicaid	12/31/2024	01 - Hospital IP & OP ; 86 - Nursing Facility; 44 - Hospice	8/30/2025	Claims are estimated to be reprocessed by 12/30/2025. System fix is still in progress. The fix date has been pushed out an additional month.	In Progress
226 - Fully Confirmed - System issue causing adjusted/corrected claims to drop NDC invoking Inappropriate denial for NDC.	Medicaid	1/7/2025	12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 24 - Physician Assistant , 30 - Dentist, Individual , 31 - Professional Dental Group , 38 - Private Duty Non-Agency RN or LPN , 47 - Professional Clinical Counselor , 50 - Clinic , 72 - Nurse Practitioner Individual , 95 - ODADAS Certified/Licensed SUD Treatment Program , 51 - Mental Health Clinic	5/22/2025	Claims are estimated to be reprocessed by 8/31/2025.	In Progress
232 - Fully Confirmed - 834 Retro Term Issue - ODM and Humana are actively collaborating to address the data discrepancies of member eligibility, which has caused incorrect claim denials	Medicaid	2/28/2025	00-All provider types	8/30/2025	Claims are estimated to be reprocessed by 12/15/2025. Additional claims will need to be reprocessed as a result of continuous 834 file data discrepancies clean up.System fix is still in progress.	In progress

234 - Fully Confirmed - HCPCS code B9998 (enteral supplies) was being denied inappropriately for maximum units over a specific period of time.	Medicaid	04/14/25	16 - & 60-Home Health Agency , 76 - Durable Medical Equipment Supplier , 50 - Clinic	5/25/2025	Claims are estimated to be reprocessed by 8/30/2025.	In Progress
237 - Fully Confirmed - When a provider submits HCPCS codes E0424 E0431, E0434, E0439, E0442, E0447, E1390, E1391, E1392, K0738, and K0740 for the month of February the following month is being denied in error because of the rolling 30 days.	Medicaid	04/23/25	50 - Clinic , 76 - Durable Medical Equipment Supplier , 79 - Independent Diagnostic Testing Facility	6/10/2025	Claims estimated to be reprocessed by 9/30/2025.	In Progress
239 - Fully Confirmed - Claim services are denied in error due to Excludes1 note code editing when the following diagnosis code combinations are billed: D64.89 with D48.5, E10.9 with F31.9, D72.810 with D64.9, and E10.42 with E10.65. Additionally, claim services are denied in error due to Excludes1 note code editing when diagnosis code D72.810 is NOT billed with D70.9, D46.9, D70.1, D70.2, D70.4, D70.8, or D83.9. Excludes1 note code editing denials are valid when diagnosis code D72.810 is billed with D70.9, D46.9, D70.1, D70.2, D70.4, D70.8, or D83.9.	Medicaid	04/30/25	01 - Hospital Outpatient , 12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 21 - Professional Medical Group , 24 - Physician Assistant , 30 - Dentist, Individual , 31 - Professional Dental Group , 35 - Optometrist Individual , 36 - Podiatrist Individual , 37 - Licensed Independent Social Worker LISW , 38 - Private Duty Non-Agency RN or LPN , 39 - Physical Therapist, Individual , 42 - Psychologist, Individual , 44 - Hospice , 46 - Ambulatory Surgery Center , 47 - Professional Clinical Counselor , 05 - Rural Health Clinic , 50 - Clinic , 53 - Behavior Analyst , 54 - Licensed Independent Chemical Dependency Counselor , 07 - Dietitian , 71 - Nurse Midwife Individual , 72 - Nurse Practitioner Individual , 75 - Optician , 76 - Durable Medical Equipment Supplier , 80 - Independent Laboratory , 84 - Ohio Department of Mental Health Community Mental Health Provider , 96 - Para-Professionals	6/21/2025	All claims reprocessed as of 7/10/2025.	Completed
242 - Fully Confirmed - Claims adjudication system (CAS) is incorrectly changing 0119 private room to 0129 semi private room for OH MCD Claims when they are allowed to bill 0119 for private room.	Medicaid	04/17/25	01 - Hospital Inpatient , 86 - Nursing Facility	7/8/2025	Claims estimated to be reprocessed by 9/23/2025.	In Progress
243 - Fully Confirmed - Enteral formula DME HCPCS codes B4150, B4152-B4155, and B4157-B4162 are denying for a daily limit when the provider is billing the monthly supply on a single date of service.	Medicaid	5/14/20256	76 - Durable Medical Equipment Supplier	6/22/2025	Claims estimated to be reprocessed by 9/15/2025.	In Progress
247 - Fully Confirmed - Claims denied and/or underpaid due to individual/group provider load.	Medicaid	05/01/25	01 - Hospital IP & OP , 02 - Psychiatric Hospital , 21 - Professional Medical Group , 55 - Waivered Services Individual , 72 - Nurse Practitioner Individual , 05 - Rural Health Clinic , 07 - Dietitian , 12 - Federally Qualified Health Center , 16 - & 60-Home Health Agency , 20 - Physician/osteopath, individual , 23 - Acupuncturist , 24 - Physician Assistant , 25 - Non-Agency Personal Care Aide , 27 - Chiropractor Individual , 30 - Dentist, Individual , 35 - Optometrist Individual , 36 - Podiatrist Individual , 37 - Licensed Independent Social Worker LISW , 38 - Private Duty Non-Agency RN or LPN , 39 - Physical Therapist, Individual , 40 - Speech Language Pathologist, Individual , 41 - Occupational Therapist, Individual , 42 - Psychologist, Individual , 43 - Audiologist, Individual , 44 - Hospice , 45 - Waivered Services Organization , 46 - Ambulatory Surgery Center , 47 - Professional Clinical Counselor , 50 - Clinic , 51 - Mental Health Clinic , 52 - Independent Marriage and Family Therapist , 53 - Behavior Analyst , 54 - Licensed Independent Chemical Dependency Counselor , 59 - End-Stage Renal Disease Dialysis Clinic , 95 - ODADAS Certified/Licensed SUD Treatment Program , 96 - Para-Professionals , 84 - Ohio Department of Mental Health Community Mental Health Provider , 82 - Ambulance , 80 -	7/31/2025	Claims estimated to be reprocessed by 9/26/2025.	In Progress
248 - Fully Confirmed - Diagnosis code J16.8 was added to the list of codes that cannot be billed primary in error.	Medicaid	05/12/25	01 - Hospital (Inpatient) , 20 - Physician/osteopath, individual , 42 - Psychologist, Individual , 76 - Durable Medical Equipment Supplier	7/19/2025	Claims estimated to be reprocessed by 11/30/2025. Description clarified.	In Progress
249 - Fully Confirmed - HCPCS code H2019 is being denied when billed on the same date of service as H2020 when billed by a different rendering provider.	Medicaid	06/11/25	01 - Hospital (Outpatient) , 12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 21 - Professional Medical Group , 37 - Licensed Independent Social Worker (LISW) , 47 - Professional Clinical Counselor , 70 - Pharmacy , 72 - Nurse Practitioner Individual , 76 - Durable Medical Equipment Supplier , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program	8/30/2025	Claims estimated to be reprocessed by 12/30/2025. System fix is still in progress	In Progress
252 - Fully Confirmed - Claims denying for no authorization for CPT codes 96132, 96133, 96136,96137 in error	Medicaid	05/22/25	37 - Licensed Independent Social Worker (LISW), 42 - Psychologist, Individual, 51 - Mental Health Clinic	6/25/2025	Claims estimated to be reprocessed by 10/10/2025.	In Progress
259 - Fully Confirmed - System logic incorrectly allowing 1 unit for CPT codes J0572, J0573, and J0574 when multiple units billed.	Medicaid	06/10/24	84 - Ohio Department of Mental Health Community Mental Health Provider , 95 - ODADAS Certified/Licensed SUD Treatment Program	6/12/2025	Claims estimated to be reprocessed by 10/10/2025	In Progress
261 - Fully Confirmed - Procedure codes 90791, 99406, 99407 were configured with incorrect rates for certain provider types.	Medicaid	06/02/25	24 - Physician Assistant , 65 - Clinical Nurse Specialist Individual , 72 - Nurse Practitioner Individual	6/3/2025	Claims estimated to be reprocessed by 9/25/2025.	In Progress

266 - Fully Confirmed - No current source can be found stating Diagnosis F01.B11 cannot be billed as primary. This code should be removed from this rule and allow when billed as such. Claim lines are denying in error when diagnosis code F01.B11 is billed in the primary position at the claim level for facility claims or at the line level for physician claims.	Medicaid	07/17/25	21 - Professional Medical Group	10/18/2025	Claims estimated to be reprocessed by 1/31/2026. System fix is still in progress.	In Progress
267 - Fully Confirmed - Claims are denying incorrectly when a physician extender specialty is listed in any sub-specialty position.	Medicaid	07/17/25	24 - Physician Assistant , 72 - Nurse Practitioner Individual	7/17/2025	Claims estimated to be reprocessed by 10/4/2025.	In Progress
269 - Fully Confirmed - Humana Healthy Horizons in Ohio is experiencing high claims denials regarding national provider identifier (NPI) not found on the file used to validate billing, rendering, attending, referring and ordering providers submitted on or after July 18, 2025.	Medicaid	07/18/25	00 - All provider types	7/29/2025	Claims estimated to be reprocessed by 11/30/2025.	In Progress