

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
89 - Fully Confirmed - The administration fees are being denied in error. They are denying off of the free vaccination code. The administration fees should be paid.	Medicaid	8/4/2023	01-Hospital (Outpatient)	9/20/2024	All claims reprocessed as of 4/30/2025	Claims Re-adjudication Completed
169 - Fully Confirmed - Due to providers not able to submit claims, ODM is waving timely filing from 02/01/2023-02/25/2025.Although ODM is issuing a limited exception to timely filing requirements, claims submitted after the standard 365-day limit are still subject to post payment review.	Medicaid	3/1/2024	00 - All provider types	6/7/2024	This issue impacted all provider types. Claims estimated to be completed by 5/31/2025. We found additional claims that needed reprocessing after previously completing this on our last report.	In Progress
171 - Fully Confirmed - Humana is denying services that should be reimbursed by MCO incorrectly while the member is enrolled in OhioRISE.	Medicaid	5/7/2024	95 - ODADAS Certified/Licensed (SUD) Treatment Program , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 21 - Professional Medical Group	5/31/2025	Claims are estimated to be reprocessed by 9/30/2025. System solution is still in progress.	In Progress
185 - Fully Confirmed - Claims Denying for Member being a Active OhioRise Member in Error	Medicaid	6/14/2024	00 - All provider types	5/25/2025	Impact listed in column D 00-All Provider Types denotes we are still determining impacted provider types. Claims are estimated to be reprocessed by 09/25/2025. Change in date due to system resolution still being resolved.	In Progress
187 - Fully Confirmed - System is pulling incorrect behavioral health rates based on provider types.	Medicaid	8/19/2024	84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program	7/31/2025	Claims are estimated to be reprocessed by 10/31/2025. System resolution still in progress.	In Progress
188 - Fully Confirmed - Claims are denying as duplicate in error. System is not comparing modifiers, POS, and rendering providers when processing claims.	Medicaid	8/30/2024	80 - Independent Laboratory , 41 - Occupational Therapist, Individual , 50 - Clinic	05/30/2025	Claims are estimated to be reprocessed by 8/30/2025. System resolution is still in progress.	In Progress
189 - Fully Confirmed- Hospice, home health services are being priced by provider zip code instead of member zip code	Medicaid	9/10/2024	44 - Hospice , 86 - Nursing Facility , 01 - Hospital (IP & OP)	6/30/2025	Claims are estimated to be reprocessed by 9/30/2025. System solution is still in progress. Original fix slated for February 2025 was not sufficient.	In Progress
192 - Fully Confirmed- Humana denied LARC claims during inpatient stays incorrectly.	Medicaid	9/27/2024	01-Hospital (Inpatient)	5/30/2025	Claims are estimated to be reprocessed by 08/31/2025. Dates changed due to change in system fix.	In Progress
194 - Fully Confirmed - HCPCS codes T1002, T1003, T1019 or S5125 are allowed to be billed with no modifier or other modifiers, other than U2, according to Ohio Medicaid Home Care Waiver Rule 5160-46-06.1 and the behavioral health provider reimbursement manuals.	Medicaid	10/15/2024	20 - Physician/osteopath, individual , 47 - Professional Clinical Counselor , 50 - Clinic , 54 - Licensed Independent Chemical Dependency Counselor , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program , 51 - Mental Health Clinic	3/19/2025	All claims reprocessed as of 5/5/2025.	Claims Re-adjudication Completed
201 - Fully Confirmed-Manifestation codes were denying in error when billed in the primary position.	Medicaid	10/29/2024	01 - Hospital (Outpatient) , 20 - Physician/osteopath, individual , 47 - Professional Clinical Counselor , 80 - Independent Laboratory	12/15/2024	All claims reprocessed as of 5/2/2025	Claims Re-adjudication Completed
206 - Fully Confirmed - Professional claims billed with CPT 99078 are denying in error, when billed on the same date of service, by the same provider TIN/provider ID/NPI as CPT codes 99211, 99212, or 99213.	Medicaid	11/18/2024	01 - Hospital (Outpatient) , 12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 42 - Psychologist, Individual , 47 - Professional Clinical Counselor	3/22/2025	All claims reprocessed as of 5/1/2025	Claims Re-adjudication Completed
209 - Fully Confirmed - Professional and outpatient claims billed with CPT/HCPCS codes G0296 or 71271 are denying EX Code ZY3 in error when billed with only a diagnosis code of Z87.891 at the claim level	Medicaid	2/22/2025	01 - Hospital (Outpatient) , 20 - Physician/osteopath, individual , 47 - Professional Clinical Counselor]	4/1/2025	Call claims reprocessed as of 5/14/2025. Database error caused this CPSE to not pull into report. This has been fixed.	Claims Re-adjudication Completed
213 - Fully Confirmed - Humana was calculating the base rate incorrectly when claim lines billed with G0299, G0300, G0156, G0151, G0152, G0153, T1000 modifier TD, and T1000 with modifier TE were billed.	Medicaid	9/22/2024	16 & 60-Home Health Agency	12/12/2024	All claims reprocessed as of 4/30/2025.	Claims Re-adjudication Completed
217 - Fully Confirmed - Claims identified as duplicate services, which are billed by 2 different providers with the same specialty are denying inappropriately.	Medicaid	1/21/2025	01 - Hospital (Outpatient) , 16 - & 60-Home Health Agency , 20 - Physician/osteopath, individual , 27 - Chiropractor Individual , 35 - Optometrist Individual , 36 - Podiatrist Individual , 37 - Licensed Independent Social Worker (LISW) , 39 - Physical Therapist, Individual , 41 - Occupational Therapist, Individual , 42 - Psychologist, Individual , 44 - Hospice , 46 - Ambulatory Surgery Center , 47 - Professional Clinical Counselor , 50 - Clinic , 54 - Licensed Independent Chemical Dependency Counselor , 55 - Waivered Services Individual , 59 - End-Stage Renal Disease (Dialysis) Clinic , 65 - Clinical Nurse Specialist Individual , 70 - Pharmacy , 71 - Nurse Midwife Individual , 72 - Nurse Practitioner Individual , 76 - Durable Medical Equipment Supplier , 79 - Independent Diagnostic Testing Facility , 80 - Independent Laboratory , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program , 51 - Mental Health Clinic	4/26/2025	Claims are estimated to be reprocessed 07/31/2025.	In Progress
218 - Fully Confirmed -Ohio Medicaid claims that are denying Medicare doesn't pay separately for this service as it was included in another procedure code for the same date of service. The denial is using a CMS reference for status P codes and we cannot find support that Ohio Medicaid specifically follows the status P codes.	Medicaid	1/22/2025	20 - Physician/osteopath, individual , 36 - Podiatrist Individual , 50 - Clinic , 72 - Nurse Practitioner Individual , 76 - Durable Medical Equipment Supplier	3/15/2025	All claims reprocessed as of 5/9/2025	Claims Re-adjudication Completed
219 - Fully Confirmed - Ohio Medicaid claims may be denying inappropriately for unit limitations. Claims are denying for excess units billed because the logic is using the National Medicaid NCCI Medically Unlikely Edit (MUE) Edits table and not the specific state fee schedules and policies.	Medicaid	1/24/2025	03 - Psychiatric Residential Treatment Facility (PRTF) , 20 - Physician/osteopath, individual , 21 - Professional Medical Group , 37 - Licensed Independent Social Worker (LISW) , 42 - Psychologist, Individual , 47 - Professional Clinical Counselor , 50 - Clinic , 54 - Licensed Independent Chemical Dependency Counselor , 76 - Durable Medical Equipment Supplier , 80 - Independent Laboratory , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program , 51 - Mental Health Clinic , 96 - Para-Professionals	2/5/2025	Claims are estimated to be reprocessed by 7/31/2025.	In Progress
221 - Fully Confirmed - Ohio Medicaid DME fee schedule is based off of frequencies and our rule is based of of a per day limit. We want to remove Ohio Medicaid from this specific rule so claims do not deny inappropriately.	Medicaid	2/4/2025	16 - & 60-Home Health Agency , 50 - Clinic , 70 - Pharmacy , 76 - Durable Medical Equipment Supplier , 84 - Ohio Department of Mental Health (Community Mental Health) Provider]	3/25/2025	Claims estimated to be reprocessed by 5/30/2025. Database error caused this CPSE to not pull into report. This has been fixed.	In Progress
222 - Fully Confirmed - DME claims are denying in error when billing specific HCPC codes involving units per day and units over time	Medicaid	2/19/2025	36 - Podiatrist Individual , 76 - Durable Medical Equipment Supplier , 20 - Physician/osteopath, individual	3/23/2025	All claims reprocessed as of 5/14/2025. Additional claims had to be manually reprocessed.	In Progress

223 - Fully Confirmed - CPT code H2020 is listed on the PAL. According to the Adult Associate Guide, only one service per day is allowed. If an additional per diem service is needed for the same client on the same day by a different billing agency, prior authorization is required. For CPT code H0015 without the TG modifier, it is considered IOP and does not require prior authorization per the PAL. However, if billed with the TG modifier, a clinical review is required; otherwise, no prior authorization is needed.	Medicaid	2/5/2025	01 - Hospital (Outpatient) , 51 - Mental Health Clinic , 53 - Behavior Analyst	4/28/2025	Claims are estimated to be reprocessed by 10/30/2025.	In Progress
224 - Fully Confirmed - Behavioral Health service codes that should be excluded from primary insurance liability and pay as primary are denying incorrectly.	Medicaid	1/1/2024	51 - Mental Health Clinic , 01 - Hospital (Outpatient) , 42 - Psychologist, Individual	5/30/2025	Claims are estimated to be reprocessed by 10/30/2025. System Resolution is still in progress.	In Progress
225 - Fully Confirmed - A system change caused Humana to deny claims incorrectly saying payment not allowed for room and board when dates don't match the number of covered days as billed and indicated with the correct value code.	Medicaid	12/31/2024	01 - Hospital (IP & OP); 86 - Nursing Facility; 44 - Hospice	7/30/2025	Claims are estimated to be reprocessed by 12/30/2025. System resolution is still in progress.	In Progress
226 - Fully Confirmed - System issue causing adjusted/corrected claims to drop NDC invoking inappropriate denial for NDC.	Medicaid	1/7/2025	12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 24 - Physician Assistant , 30 - Dentist, Individual , 31 - Professional Dental Group , 38 - Private Duty Non-Agency RN or LPN , 47 - Professional Clinical Counselor , 50 - Clinic , 72 - Nurse Practitioner Individual , 95 - ODADAS Certified/licensed (SUD) Treatment Program , 51 - Mental Health Clinic	5/30/2025	Claims are estimated to be reprocessed by 10/30/2025. System resolution is still in progress.	In Progress
227 - Fully Confirmed On February 6, 2025, an issue in Humana's system caused the same claim payment files to be sent resulting in duplicate payments being issued to providers.	Medicaid	2/17/2025	00-All provider types	2/17/2025	This issue impacted all provider types. Recoupments of duplicate payments are estimated to be recouped by 6/30/2025.	In Progress
232 - Fully Confirmed - 834 Retro Term Issue - ODM and Humana are actively collaborating to address the data discrepancies of member eligibility, which has caused incorrect claim denials	Medicaid	2/28/2025	00-All provider types	5/30/2025	Impact listed in column D 00-All Provider Types denotes we are still determining impacted provider types. Claims are estimated to be reprocessed by 7/31/25.	In progress
234 - Fully Confirmed - HCPCS code B9998 (enteral supplies) was being denied inappropriately for maximum units over a specific period of time.	Medicaid	04/14/25	16 - & 60-Home Health Agency , 76 - Durable Medical Equipment Supplier , 50 - Clinic]	5/25/2025	Claims are estimated to be reprocessed by 8/30/2025. System resolution is still in progress.	In Progress
237 - Fully Confirmed - When a provider submits these codes for the month of February the following month is being denied in error because of the rolling 30 days.	Medicaid	04/23/25	50 - Clinic , 76 - Durable Medical Equipment Supplier , 79 - Independent Diagnostic Testing Facility]	5/2/2025	Claims estimated to be reprocessed by 8/30/2025.	In Progress
239 - Fully Confirmed - Certain combinations will be removed from the Lyrice Excludes 1 Note Edit, ZD/, as they were entered in error.	Medicaid	04/30/25	01 - Hospital (Outpatient) , 12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 21 - Professional Medical Group , 24 - Physician Assistant , 30 - Dentist, Individual , 31 - Professional Dental Group , 35 - Optometrist Individual , 36 - Podiatrist Individual , 37 - Licensed Independent Social Worker (LISW) , 38 - Private Duty Non-Agency RN or LPN , 39 - Physical Therapist, Individual , 42 - Psychologist, Individual , 44 - Hospice , 46 - Ambulatory Surgery Center , 47 - Professional Clinical Counselor , 05 - Rural Health Clinic , 50 - Clinic , 53 - Behavior Analyst , 54 - Licensed Independent Chemical Dependency Counselor , 07 - Dietitian , 71 - Nurse Midwife Individual , 72 - Nurse Practitioner Individual , 75 - Optician , 76 - Durable Medical Equipment Supplier , 80 - Independent Laboratory , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 96 - Para-Professionals]	6/21/2025	Claims estimated to be reprocessed by 9/15/2025. System fix is still in progress.	In Progress
242 - Fully Confirmed - Ohio MCD allows rev code 0119 private room, to be bill but CAS automatically changes the 0119 to 129 semi private room. This auto change is causing claims to pay the incorrect allowable. example.	Medicaid	04/17/25	01-Hospital (Inpatient)	5/1/2025	Claims estimated to be reprocessed by 7/30/2025.	In Progress
243 - Fully Confirmed - Enteral formula DME HCPCS codes are denying for a daily limit when the provider is billing the monthly supply on a single date of service.	Medicaid	5/14/2025	76 - Durable Medical Equipment Supplier]	7/15/2025	Claims estimated to be reprocessed by 10/15/2025	In Progress
247 - Fully Confirmed - Claims denied and/or underpaid due to individual/group provider load.	Medicaid	05/01/25	01 - Hospital (IP & OP) , 02 - Psychiatric Hospital , 21 - Professional Medical Group , 55 - Waivered Services Individual , 72 - Nurse Practitioner Individual , 05 - Rural Health Clinic , 07 - Dietitian , 12 - Federally Qualified Health Center , 16 - & 60-Home Health Agency , 20 - Physician/osteopath, individual , 23 - Acupuncturist , 24 - Physician Assistant , 25 - Non-Agency Personal Care Aide , 27 - Chiropractor Individual , 30 - Dentist, Individual , 35 - Optometrist Individual , 36 - Podiatrist Individual , 37 - Licensed Independent Social Worker (LISW) , 38 - Private Duty Non-Agency RN or LPN , 39 - Physical Therapist, Individual , 40 - Speech Language Pathologist, Individual , 41 - Occupational Therapist, Individual , 42 - Psychologist, Individual , 43 - Audiologist, Individual , 44 - Hospice , 45 - Waivered Services Organization , 46 - Ambulatory Surgery Center , 47 - Professional Clinical Counselor , 50 - Clinic , 51 - Mental Health Clinic , 52 - Independent Marriage and Family Therapist , 53 - Behavior Analyst , 54 - Licensed Independent Chemical Dependency Counselor , 59 - End-Stage Renal Disease (Dialysis) Clinic , 95 - ODADAS Certified/Licensed (SUD) Treatment Program , 96 - Para-Professionals , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 82 - Ambulance , 80 - Independent Laboratory , 79 - Independent Diagnostic Testing Facility , 76 - Durable Medical Equipment Supplier , 71 - Nurse Midwife Individual , 70 - Pharmacy , 65 - Clinical Nurse Specialist Individual]	7/31/2025	Claims estimated to be reprocessed by 9/26/2025	In Progress