

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type s Impacted by CPSE select all that apply	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
121 - Fully Confirmed - Vendor rule for H0005, H00A2:F2006, and H0014 is currently only allowing for 1 unit and should allow for multiple units.	Medicaid	12/1/2023	01 - Hospital (Outpatient) , 21 - Professional Medical Group , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program	1/20/2024	All claims reprocessed as of 8/11/2025. This was re-opened due to additional claims being found during review.	Completed
142 - Fully Confirmed - Remove HCPCS code pair H2019 and H2020 from edit because of modifiers used, so the H2019 does not deny when billed on same day as H2020.	Medicaid	3/11/2024	01 - Hospital (Outpatient) , 21 - Professional Medical Group	5/25/2025	All claims reprocessed as of 8/12/2025. This was re-opened due to an issue with the vendor accidentally removing a modifier that shouldn't be removed. Issue 221 was closed last month, but that one was very specific for DME where this one is not.	Completed
187 - Fully Confirmed - System is applying the incorrect rate when the provider is registered with multiple specialties under the same NPI and the primary specialty is not listed first.	Medicaid	8/19/2024	84 - Ohio Department of Mental Health Community Mental Health Provider , 95 - ODADAS Certified/Licensed SUD Treatment Program	1/31/2026	Claims are estimated to be reprocessed by 4/30/2026. System fix still in progress.	In Progress
188 - Fully Confirmed - Claims are denying as duplicate in error. System is not comparing modifiers, POS, and rendering providers when processing claims.	Medicaid	8/30/2024	80 - Independent Laboratory , 41 - Occupational Therapist, Individual , 50 - Clinic	6/30/2025	All claims reprocessed as of 8/27/2025.	Completed
189 - Fully Confirmed- Hospice, home health services are being priced by provider zip code instead of member zip code	Medicaid	9/10/2024	44 - Hospice , 86 - Nursing Facility , 01 - Hospital IP & OP	6/30/2025	Claims are estimated to be reprocessed by 9/30/2025. Original fix slated for February 2025 was not sufficient.	In Progress
192 - Fully Confirmed- Humana denied LARC claims during inpatient stays incorrectly.	Medicaid	9/27/2024	01-Hospital Inpatient	6/28/2025	Claims are estimated to be reprocessed by 9/30/2025.	In Progress
223 - Fully Confirmed - CPT code H2020 is listed on the Prior Authorization List. According to the provider requirements and reimbursement manual from ODM, only one service per day is allowed. If an additional per diem service is needed for the same client on the same day by a different billing agency, prior authorization is required. For CPT code H0015 billed without the TG modifier, does not require prior authorization per the Prior Authorization List.	Medicaid	2/5/2025	51 - Mental Health Clinic , 53 - Behavior Analyst , 01 - Hospital Outpatient , 95 - ODADAS Certified/Licensed SUD Treatment Program	4/28/2025	Claims are estimated to be reprocessed by 10/30/2025.	In Progress
224 - Fully Confirmed - Service codes that should be excluded from primary insurance liability and pay as primary are denying incorrectly.	Medicaid	2/5/2025	51 - Mental Health Clinic , 01 - Hospital (Outpatient) , 42 - Psychologist, Individual , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program , 86 - Nursing Facility , 74 - Assisted Living Facilities , 01 - Hospital (IP & OP)	5/30/2025	All claims reprocessed as of 8/29/2025.	Completed
225 - Fully Confirmed - Claims are inappropriately denying when room and board is billed in conjunction with leave days if the room and board days don't match the covered days as indicated by value code 80.	Medicaid	12/31/2024	01 - Hospital IP & OP ; 86 - Nursing Facility; 44 - Hospice	9/30/2025	Claims are estimated to be reprocessed by 12/30/2025. System fix is still in progress. The fix date has been pushed out an additional month.	In Progress
226 - Fully Confirmed - System issue causing adjusted/corrected claims to drop NDC invoking inappropriate denial for NDC.	Medicaid	1/7/2025	12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 24 - Physician Assistant , 30 - Dentist, Individual , 31 - Professional Dental Group , 38 - Private Duty Non-Agency RN or LPN , 47 - Professional Clinical Counselor , 50 - Clinic , 72 - Nurse Practitioner Individual , 95 - ODADAS Certified/Licensed SUD Treatment Program , 51 - Mental Health Clinic	5/22/2025	All claims reprocessed as of 8/27/2025.	Completed
232 - Fully Confirmed - 834 Retro Term Issue-ODM and Humana are actively collaborating to address the data discrepancies of member eligibility, which has caused incorrect claim denials	Medicaid	2/28/2025	00-All provider types	10/30/2025	Claims are estimated to be reprocessed by 12/15/2025. Additional claims will need to be reprocessed as a result of continuous 834 file data discrepancies clean up. System fix is still in progress.	In progress
234 - Fully Confirmed - HCPCS code B9998 (enteral supplies) was being denied inappropriately for maximum units over a specific period of time.	Medicaid	04/14/25	16 - & 60-Home Health Agency , 76 - Durable Medical Equipment Supplier , 50 - Clinic	5/25/2025	All claims reprocessed as of 8/28/2025.	Completed
237 - Fully Confirmed - When a provider submits HCPCS codes E0424 E0431, E0434, E0439, E0442, E0447, E1390, E1391, E1392, K0738, and K0740 for the month of February the following month is being denied in error because of the rolling 30 days.	Medicaid	04/23/25	50 - Clinic , 76 - Durable Medical Equipment Supplier , 79 - Independent Diagnostic Testing Facility	6/10/2025	All claims reprocessed as of 8/29/2025.	Completed
238 - Fully Confirmed - Claims denying when code 0792T is billed with multiple units on the same day.	Medicaid	04/09/25	21-Professional Medical Group 01-Hospital (Outpatient) 24-Physician Assistant	10/26/2025	Claims are estimated to be reprocessed by 1/21/26. System fix still in progress.	In Progress
242 - Fully Confirmed - Claims adjudication system (CAS) is incorrectly changing 0119 private room to 0129 semi private room for OH MCD Claims when they are allowed to bill 0119 for private room.	Medicaid	04/17/25	01 - Hospital Inpatient , 86 - Nursing Facility	7/8/2025	Claims estimated to be reprocessed by 9/23/2025.	In Progress
243 - Fully Confirmed - Enteral formula DME HCPCS codes B4150, B4152-B4155, and B4157-B4162 are denying for a daily limit when the provider is billing the monthly supply on a single date of service.	Medicaid	5/14/20256	76 - Durable Medical Equipment Supplier	6/22/2025	All claims reprocessed as of 8/27/2025.	Completed

247 - Fully Confirmed - Claims denied and/or underpaid due to individual/group provider load.	Medicaid	05/01/25	01 - Hospital IP & OP , 02 - Psychiatric Hospital , 21 - Professional Medical Group , 55 - Waivered Services Individual , 72 - Nurse Practitioner Individual , 05 - Rural Health Clinic , 07 - Dietitian , 12 - Federally Qualified Health Center , 16 - & 60-Home Health Agency , 20 - Physician/osteopath, individual , 23 - Acupuncturist , 24 - Physician Assistant , 25 - Non-Agency Personal Care Aide , 27 - Chiropractor Individual , 30 - Dentist, Individual , 35 - Optometrist Individual , 36 - Podiatrist Individual , 37 - Licensed Independent Social Worker LISW , 38 - Private Duty Non-Agency RN or LPN , 39 - Physical Therapist, Individual , 40 - Speech Language Pathologist, Individual , 41 - Occupational Therapist, Individual , 42 - Psychologist, Individual , 43 - Audiologist, Individual , 44 - Hospice , 45 - Waivered Services Organization , 46 - Ambulatory Surgery Center , 47 - Professional Clinical Counselor , 50 - Clinic , 51 - Mental Health Clinic , 52 - Independent Marriage and Family Therapist , 53 - Behavior Analyst , 54 - Licensed Independent Chemical Dependency Counselor , 59 - End-Stage Renal Disease Dialysis Clinic , 95 - ODADAS Certified/Licensed SUD Treatment Program , 96 - Para-Professionals , 84 - Ohio Department of Mental Health Community Mental Health Provider , 82 - Ambulance , 80 - Independent Laboratory , 79 - Independent Diagnostic Testing Facility , 76 - Durable Medical Equipment Supplier , 71 - Nurse Midwife Individual , 70 - Pharmacy , 65 - Clinical Nurse Specialist Individual	7/31/2025	Claims are estimated to be reprocessed by 11/30/25.	In Progress
248 - Fully Confirmed - Diagnosis code J16.8 was added to the list of codes that cannot be billed primary in error.	Medicaid	05/12/25	01 - Hospital (Inpatient) , 20 - Physician/osteopath, individual , 42 - Psychologist, Individual , 76 - Durable Medical Equipment Supplier	7/19/2025	Claims estimated to be reprocessed by 11/30/2025. Description clarified.	In Progress
249 - Fully Confirmed - HCPCS code H2019 is being denied when billed on the same date of service as H2020 when billed by a different rendering provider.	Medicaid	06/11/25	01 - Hospital (Outpatient) , 12 - Federally Qualified Health Center , 20 - Physician/osteopath, individual , 21 - Professional Medical Group , 37 - Licensed Independent Social Worker (LISW) , 47 - Professional Clinical Counselor , 70 - Pharmacy , 72 - Nurse Practitioner Individual , 76 - Durable Medical Equipment Supplier , 84 - Ohio Department of Mental Health (Community Mental Health) Provider , 95 - ODADAS Certified/Licensed (SUD) Treatment Program	8/30/2025	Claims estimated to be reprocessed by 11/8/2025.	In Progress
252 - Fully Confirmed - Claims denying for no authorization for CPT codes 96132, 96133, 96136, 96137 in error	Medicaid	05/22/25	37 - Licensed Independent Social Worker (LISW), 42 - Psychologist, Individual, 51 - Mental Health Clinic	6/25/2025	Claims estimated to be reprocessed by 10/10/2025.	In Progress
259 - Fully Confirmed - System logic incorrectly allowing 1 unit for CPT codes J0572, J0573, and J0574 when multiple units billed.	Medicaid	06/10/24	84 - Ohio Department of Mental Health Community Mental Health Provider , 95 - ODADAS Certified/Licensed SUD Treatment Program	6/12/2025	Claims estimated to be reprocessed by 10/10/2025.	In Progress
261 - Fully Confirmed - Procedure codes 90791, 99406, 99407 were configured with incorrect rates for certain provider types.	Medicaid	06/02/25	24 - Physician Assistant , 65 - Clinical Nurse Specialist Individual , 72 - Nurse Practitioner Individual	6/3/2025	Claims estimated to be reprocessed by 9/25/2025.	In Progress
266 - Fully Confirmed - No current source can be found stating Diagnosis F01.B11 cannot be billed as primary. This code should be removed from this rule and allow when billed as such. Claim lines are denying in error when diagnosis code F01.B11 is billed in the primary position at the claim level for facility claims or at the line level for physician claims.	Medicaid	07/17/25	21 - Professional Medical Group	10/18/2025	Claims estimated to be reprocessed by 1/31/2026. System fix is still in progress.	In Progress
267 - Fully Confirmed - Claims are denying incorrectly when a physician extender specialty is listed in any sub-specialty position.	Medicaid	07/17/25	24 - Physician Assistant , 72 - Nurse Practitioner Individual	7/17/2025	Claims estimated to be reprocessed by 10/4/2025.	In Progress
269 - Fully Confirmed - Humana Healthy Horizons in Ohio is experiencing high claims denials regarding national provider identifier (NPI) not found on the file used to validate billing, rendering, attending, referring and ordering providers submitted on or after July 18, 2025.	Medicaid	07/18/25	00 - All provider types	7/29/2025	Claims estimated to be reprocessed by 11/30/2025.	In Progress
273 - Fully Confirmed - CPT code 96380 is being removed from the edit because it is an administration code for a vaccine and not an add-on code.	Medicaid	08/15/25	01-Hospital (Inpatient) 01-Hospital (IP & OP) 01-Hospital (Outpatient) 04-Outpatient Health Facility 05-Rural Health Clinic 12-Federally Qualified Health Center 20-Physician/Osteopath, Individual 21-Professional Medical Group 24-Physician Assistant 50-Clinic 65-Clinical Nurse Specialist, Individual 69-Pharmacist, Individual 70-Pharmacy 72-Nurse Practitioner, Individual 73-Certified Registered Nurse Anesthetist (CRNA), Individual 74-Assisted Living Facilities 86-Nursing Facility	11/16/2025	Claims are estimated to be reprocessed by 1/26. System fix still in progress.	In Progress
275 - Fully Confirmed - Telehealth ABA Services are denying incorrectly because there are 2 manuals for telehealth services and the code edit rule did not reference the manual for MCE's that included the ABA codes.	Medicaid	8/15/2025	00 - All provider types	9/17/2025	Claims are estimated to be reprocessed by 12/30/2025. It was identified that during the transfer to the new tracking system, CPSE 275 data did not transfer to new report	In Progress
279 - Fully Confirmed - An edit is in place that is preventing the payment of vaccine administration codes separate from a well visit, sick visit, or both.	Medicaid	08/25/25	01-Hospital (Outpatient) 21-Professional Medical Group 24-Physician Assistant 65-Clinical Nurse Specialist, Individual 72-Nurse Practitioner, Individual	10/15/2025	Claims estimated to be reprocessed by 1/10/26. System fix is still in progress.	In Progress