

Closing HEDIS measure care gaps via telemedicine



To support providers in caring for their Humana Healthy Horizons™ patients, while promoting both patient and provider safety, Humana recently expanded the scope for telemedicine services. This expansion helps you satisfy a number of Healthcare Effectiveness Data and Information Set (HEDIS®) measures. You also can positively impact additional HEDIS measures by discussing the following measures with your patients.

The table below highlights how you can address various HEDIS measures via telemedicine.

Clinical HEDIS Measures	Can be SATISFIED by telemedicine (include audio only)	Can be DISCUSSED via telemedicine (include audio only)
Adults' Access to Preventive/Ambulatory Health Services (AAP)	Yes	Yes
Breast Cancer Screening (BSC)	Yes ¹	Yes
Cervical Cancer Screening (CCS)	Yes ¹	Yes
Childhood Immunization Status (CIS)	No	Yes ³
Comprehensive Diabetes Care – HbA1c less than 8% (CDC-A1c less than 8%)	Yes ²	Yes
Comprehensive Diabetes Care – Eye Exam (CDC-Eye)	Yes ¹	Yes
Controlling Blood Pressure (CBP)	Yes ¹	Yes
Follow-up Care for Children Prescribed ADHD Medication (ADD) – Initiation phase – Continuation and maintenance phase	Yes Yes (<i>only one of the two visits</i>)	Yes Yes
Follow-up After Hospitalization for Mental Illness (FUH)	Yes (<i>Must be a mental health provider</i>)	Yes
Follow-up After Emergency Department Visit for AOD Abuse or Dependence (FUA)	Yes	Yes
Follow-up After Emergency Department Visit for Mental Illness (FUM)	Yes	Yes
Initiation and Engagement of AOD Abuse or Dependence Treatment (IET)	Yes	Yes
Lead Screening in Children	No	Yes ³
Prenatal and Postpartum Care (PPC) – Prenatal Care – Postpartum Care	Yes No	Yes No
Well-child Visits in the First 30 Months of Life (W30) <i>Note: Florida Medicaid does not reimburse for well-child visits performed via telemedicine for children 24 months and younger. Kentucky Medicaid recommends well-child visits be conducted in person for children 24 months and younger, but does reimburse when billed using the appropriate Preventive Medicine CPT code and place-of-service code 02. A telemedicine modifier is not needed. If the visit was performed via telemedicine due to the COVID-19 emergency, please document that circumstance in the medical record.</i>	Yes	Yes
Child and Adolescent Well-care Visits (WCV)	Yes	Yes

Humana Healthy Horizons is a Medicaid product of Humana Health Plan Inc.

Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC) <ul style="list-style-type: none"> - BMI percentile - Nutritional counseling - Counseling for physical activity 	Yes ² Yes Yes	Yes Yes Yes
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¹ Can be satisfied during a telehealth visit when a patient-reported service is documented in a submitted medical record

² Can be satisfied during a telehealth visit when a patient-reported service is documented that indicates the date of the test and the result. A distinct numeric result is required for numerator compliance.

³ Counseling during childhood immunizations and lead screenings via telehealth is appropriate. Providers are encouraged to discuss with parents/caretakers the importance of immunizations, lead screening and methods for parents/caretakers to obtain these services for their children safely.