

## Network Notification – Humana Healthy Horizons in Kentucky

**Notice date:** June 24, 2025  
**To:** Humana Healthy Horizons® in Kentucky provider network  
**From:** Humana Healthy Horizons in Kentucky  
**Subject:** Corrected claims reminder

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Humana Healthy Horizons in Kentucky would like to remind our provider partners of appropriate billing procedures regarding corrected claims that are electronically submitted. When submitting corrected claims electronically, please complete all fields outlined in the “Submitting Electronic Transactions” section of the **Humana Healthy Horizons in Kentucky 2025 Provider Manual**.

- For professional claims (837P), please update Loop 2300 – claim information in the CLM0503 field to a frequency code of 7.
- For institutional claims (837I), please update the 3rd digit of the Type of Bill to 7.

Updating your corrected claims to be consistent with national X12 billing guidelines allows Humana Healthy Horizons to identify the claims submission as a corrected claim for appropriate adjudication. Failure to bill corrected claims by these guidelines may result in a claim denial.



If you have questions about this notification, please call Provider Services at **800-444-9137**, Monday – Friday, 8 a.m. – 6 p.m., Eastern time, or email Provider Relations at **[KYMCDPR@humana.com](mailto:KYMCDPR@humana.com)**.