

Network Notification – Humana Healthy Horizons in Kentucky

Notice date: April 9, 2026
To: Humana Healthy Horizons in Kentucky provider network
From: Humana Healthy Horizons in Kentucky
Subject: Dental and vision services reminder

Humana Healthy Horizons® in Kentucky partnered with DentaQuest® and EyeQuest® for dental and vision services, effective Aug. 1, 2025.

DentaQuest/EyeQuest are responsible for dental/vision service authorizations on and after Aug. 1, 2025, including retrospective authorization requests. As a reminder:

When and for what do I bill DentaQuest?

- Claim processing for dental services with dates of service on and after Aug. 1, 2025
- Outpatient dental services
- Professional services rendered in an inpatient setting

When and for what do I bill EyeQuest?

- Claims processing for vision services with dates of service on and after Aug. 1, 2025
- Outpatient routine and medical vision services when the billing or rendering provider is an optometrist (taxonomy 152W00000X)
- Outpatient routine vision services when the billing or rendering provider is an optician (taxonomy 156FX1800X) or an ophthalmologist (taxonomy 207W00000X)

When and for what do I bill Humana Healthy Horizons regarding dental services?

- Inpatient dental services

When and for what do I bill Humana Healthy Horizons regarding vision services?

- Outpatient medical (non-routine) vision services for ophthalmologists (taxonomy 207W00000X)

What if I have dental/vision service claims or retrospective authorization requests for dates of service prior to Aug. 1, 2025?

- These should be submitted to [Avēsis](#) for processing

For additional information, please visit the [Humana Healthy Horizons in Kentucky provider documents and resources webpage](#) to access quick reference guides.

If you have questions regarding this transition, please call Provider Services at 800-444-9137 (TTY:711), Monday – Friday, 8 a.m. – 6 p.m., Eastern time.