

2025 Humana Medicare Advantage



DENTAL OFFICE HANDBOOK

Information to help administer Humana Medicare Advantage (MA) dental benefits

2025 highlights

Preventive dental benefits: Humana MA plans have unique, competitive benefits that encourage preventive care, bringing more satisfied patients to your practice. Most 2025 plans include routine dental benefits with no member coinsurance for covered preventive services.

Rich dental benefits: 79% of patients will have embedded benefits that cover some major services. 89% of patients will have plans that cover periodontal scaling, which is important for anyone with gum irritation or inflammation. Low coinsurance may apply to select major services depending on the patient's MA plan.

Single Point of Contact (SPOC): Humana provides a trusted advisor to help your practice solve administrative issues, answer plan questions, and get back to patient care faster.

You can find this Dental Office Handbook online at [Humana.com/SB](https://www.humana.com/SB).

Dentists can call the Humana Provider Customer Service line for assistance at **800-833-2223**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.

Join our network

Scan the QR code, or visit
provider.humana.com/dentist-resources/join-dental-network.



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I. MA ID card sample

Humana members are not issued a separate dental ID card because their dental benefits are included on their Humana MA ID card. The medical network is shown on the front of the card. A DENXXX indicator identifies the patient’s dental plan on the back of the card.

This is the name of the medical network only. It does not reference the dental network.

You can find information about the dental network at **Humana.com/SB**.

The 6-character DEN code indicates the patient’s plan.

Humana MA supplemental dental benefits are provided through the Humana Dental Medicare Network for patients who purchased their plans in all states except Florida. MA patients who purchased their plan in Florida use the Florida GoldPlus Dental Network.

Name of network	Contract and fee schedules	States	Benefits
Humana Dental Medicare*	PPO†	Nationwide	Members have in-network benefits or out-of-network benefits, depending on their plan.
Florida GoldPlus Dental	PPO	Nationwide	

* Your dental office may be contracted with this Medicare network through one of our dental network partners. See a list of these partners in Section V of this document.

† Preferred provider organization (PPO)

We encourage Humana MA members to state the following when they call for an appointment: “I have dental benefits with my Humana Medicare Advantage plan. The dental benefits are provided by dentists in the Humana Dental Medicare Network (or by dentists in the Florida GoldPlus Dental Network in Florida).”

II. MA dental benefits for 2025

Refer to the table below to find the 2025 MA dental benefit document that matches the six-character DEN code on the back of your patient's Humana MA ID card. These documents, listed in numerical order, provide the covered American Dental Association (ADA) codes and benefit frequencies.

SELECT THE CORRESPONDING DEN NUMBER LINK BELOW TO ACCESS A LIST OF THE PATIENT'S 2025 HUMANA DENTAL BENEFITS

DEN002	DEN003	DEN008	DEN019	DEN029	DEN042	DEN044	DEN046	DEN050	DEN052
DEN053	DEN055	DEN057	DEN061	DEN070	DEN072	DEN078	DEN080	DEN084	DEN086
DEN088	DEN091	DEN093	DEN098	DEN140	DEN142	DEN144	DEN210	DEN211	DEN212
DEN213	DEN214	DEN215	DEN216	DEN217	DEN218	DEN219	DEN220	DEN221	DEN227
DEN228	DEN229	DEN230	DEN235	DEN236	DEN237	DEN241	DEN242	DEN243	DEN244
DEN245	DEN246	DEN276	DEN277	DEN278	DEN279	DEN280	DEN281	DEN283	DEN285
DEN286	DEN287	DEN289	DEN291	DEN293	DEN310	DEN311	DEN313	DEN316	DEN319
DEN321	DEN322	DEN325	DEN328	DEN329	DEN330	DEN331	DEN334	DEN337	DEN338
DEN339	DEN340	DEN341	DEN342	DEN344	DEN345	DEN346	DEN348	DEN349	DEN350
DEN351	DEN353	DEN356	DEN359	DEN360	DEN361	DEN362	DEN365	DEN368	DEN369
DEN370	DEN371	DEN374	DEN377	DEN378	DEN379	DEN380	DEN382	DEN383	DEN385
DEN386	DEN387	DEN388	DEN389	DEN406	DEN411	DEN412	DEN413	DEN414	DEN415
DEN416	DEN417	DEN418	DEN419	DEN430	DEN441	DEN458	DEN479	DEN491	DEN492
DEN493	DEN494	DEN495	DEN496	DEN497	DEN498	DEN502	DEN503	DEN504	DEN510
DEN511	DEN516	DEN564	DEN567	DEN569	DEN571	DEN611	DEN612	DEN620	DEN630
DEN650	DEN651	DEN652	DEN660	DEN686	DEN714	DEN717	DEN732	DEN733	DEN734
DEN735	DEN736	DEN737	DEN738	DEN739	DEN740	DEN741	DEN742	DEN743	DEN744
DEN750	DEN757	DEN760	DEN762	DEN763	DEN765	DEN771	DEN772	DEN776	DEN777
DEN779	DEN781	DEN783	DEN785	DEN790	DEN791	DEN792	DEN794	DEN799	DEN811
DEN812	DEN817	DEN818	DEN832	DEN844	DEN846	DEN847	DEN849	DEN852	DEN856
DEN859	DEN860	DEN861	DEN863	DEN866	DEN875	DEN876	DEN890	DEN898	DEN902
DEN906	DEN946	DEN947	DEN971	DENA07	DENA09	DENA14	DENA41	DENA47	DENA49
DENA50	DENA56	DENA66	DENA67	DENA68	DENA73	DENA74	DENA75	DENA80	DENA82
DENB03	DENB05	DENB07	DENB20	DENB22	DENB26	DENB28	DENB30	DENB32	DENB34
DENB35	DENB38	DENB47	DENB53	DENB54	DENB55	DENB73	DENB81	DENB82	DENB88
DENB92	DENB98	DENC01	DENC09	DENC10	DENC11	DENC16	DENC17	DENC18	DENC46
DENC68	DEND08	DEND10	DEND14	DEND16	DEND18	DEND29	DEND31	DEND33	DENE01
DENE09	DENE39	DENE41	DENE47	DENE53	DENE54	DENE56	DENE58	DENE60	DENE62
DENE63	DENE64	DENE66	DENE68	DENE70	DENE71	DENE73	DENE75	DENE78	DENE79
DENE80	DENE81	DENE84	DENE85	DENE90	DENE92	DENF08	DENF09	DENF11	DENF14
DENF22	DENF23	DENF27	DENF32	DENF33	DENF52	DENF56	DENF59	DENF61	DENF67
DENF69	DENF71	DENF73	DENF75	DENF77	DENF80	DENF82	DENF85	DENF87	DENF90
DENF91	DENF92	DENG03	DENG48						

The Humana MA dental benefit summary documents may update throughout the year. Therefore, it is best to access them using the links provided above (select the DEN code to open link) rather than downloading or printing the documents.

III. MA dental benefits by state for 2025

Use this table to identify MA dental benefits corresponding to the benefit plan designs available in your state. The links to these documents appear on page 4 of this handbook.

State	SEE PAGE 4 TO ACCESS THE HUMANA MA DENTAL BENEFITS
AL	DEN070, DEN080, DEN086, DEN289, DEN351, DEN359, DEN368, DENA73, DENC17, DENF77, DENF87
AK	
AZ	DEN310, DEN350, DEN353, DEN368, DEN369, DEN377, DENC16, DENC17, DEND31, DENE54, DENE68, DENE78, DENF14, DENF75
AR	DEN019, DEN061, DEN084, DEN242, DEN325, DEN374, DEN379, DEN382, DENE58, DENE62, DENE66, DENF56, DENF61, DENF69, DENF87, DENG03
CA	DEN310, DEN344, DEN359, DEN686, DENA07, DENA09, DENA41, DENA67, DENA73, DENB22, DENB26, DENB34, DENB47, DENB53, DENB54, DENE01, DENE09, DENE47, DENE64, DENF08, DENF27, DENF32
CO	DEN042, DEN044, DEN053, DEN283, DEN321, DEN346, DEN350, DEN353, DEN356, DEN370, DEN567, DEN776, DENA14, DENA47, DENB07, DENB20, DENB26, DENE64
CT	DEN350, DEN368, DENA74
DE	DEN044, DEN072, DEN350, DENF61
DC	DEN088, DEN350, DEN351
FL	DEN611, DEN612, DEN620, DEN630, DEN650, DEN651, DEN652, DEN660, DEN757, DENA49, DENA50, DENA56, DENB35, DENB73, DENB81, DENC46, DENE53, DENE63, DENE71, DENE79, DENE81, DENE84, DENE90, DENE92, DENF09, DENF11, DENF23, DENF33, DENF91, DENG48
GA	DEN044, DEN046, DEN072, DEN241, DEN243, DEN280, DEN286, DEN310, DEN328, DEN350, DEN351, DEN353, DEN359, DEN368, DEN377, DEN971, DENB26, DENE54, DENE62, DENF67, DENF77, DENF82
HI	DEN329, DEN350, DEN351, DEN359, DEN360, DENB07, DENE39
ID	DEN088, DEN246, DEN310, DEN316, DEN350, DEN368, DEN377, DENA14, DENA73, DENC09
IL	DEN061, DEN093, DEN310, DEN350, DEN351, DEN386, DENB26, DENB28, DENB30, DENB32, DENB34, DENB82, DENB92, DENB98, DENC16, DEND14, DEND16, DEND18, DENF52, DENF61, DENF87, DENG03
IN	DEN029, DEN044, DEN055, DEN246, DEN277, DEN311, DEN325, DEN350, DEN351, DEN356, DEN365, DEN374, DEN377, DEN389, DEN571, DEN971, DENA74, DENA75, DENA80, DENB03, DEND29
IA	DEN144, DEN350, DEN971, DENB26, DENB34, DENC09, DENF52, DENF61, DENF87, DENF92
KS	DEN061, DEN311, DEN389, DENB22, DENB38, DENB55, DENC01, DENC16, DENC18, DENF52, DENF61, DENF87, DENG03
KY	DEN044, DEN046, DEN142, DEN277, DEN311, DEN313, DEN325, DEN337, DEN346, DEN351, DEN356, DEN365, DEN371, DEN430, DEN564, DEN781, DEN971, DENA74, DENA75, DENA80, DEND29, DENF90
LA	DEN070, DEN086, DEN091, DEN278, DEN330, DEN342, DEN348, DEN351, DEN379, DEN419, DEN441, DEN971, DENE60, DENE64, DENE68, DENE70, DENE73, DENE78, DENF59, DENF67, DENF69, DENF71, DENF87

III. MA dental benefits by state for 2025 (cont'd.)

State	SEE PAGE 4 TO ACCESS THE HUMANA MA DENTAL BENEFITS
ME	DEN235, DEN279, DEN310, DEN350, DEN360, DEN387, DENA74
MD	DEN088, DEN235, DEN310, DEN331, DEN350, DEN388, DEN686, DENA66, DEND29
MA	DEN244, DEN350, DENA74, DENA82
MI	DEN245, DEN283, DEN287, DEN310, DEN325, DEN344, DEN351, DEN356, DEN365, DEN371, DEN374, DEN479, DEN567, DEN750, DENA74, DENA75, DENB03, DENB26, DEND33, DENF87
MN	DEN350, DEN351, DEN386, DENB26, DENB88, DEND10, DENF61, DENF87, DENF92
MS	DEN086, DEN088, DEN244, DEN245, DEN339, DEN351, DEN419, DENE60, DENE66, DENE70, DENF69, DENF71, DENF77
MO	DEN050, DEN061, DEN144, DEN285, DEN311, DENB22, DENB32, DENB34, DENB55, DENB82, DENB92, DENC10, DENC16, DENC18, DENF52, DENF61, DENF69, DENF87, DENG03
MT	DEN080, DEN088, DEN340, DEN350, DENA14, DENC09, DENF87
NE	DEN142, DEN310, DEN350, DENB26, DENB34, DENF52, DENF61, DENF92
NV	DEN246, DEN278, DEN286, DEN310, DEN316, DEN329, DEN350, DEN360, DENA82, DENB54, DENF08, DENF22
NH	DEN310, DEN350, DENA74
NJ	DEN325, DEN330, DEN351, DEN356, DEN365, DENA73
NM	DEN339, DEN350, DEN356, DEN370, DEN380, DEN567, DEN971, DENB07, DENF14
NY	DEN310, DEN350, DEN714, DEN717, DENA73, DENB05
NC	DEN088, DEN285, DEN286, DEN293, DEN310, DEN349, DEN350, DEN362, DEN419, DENA75, DENE54, DENE58, DENE62, DENE70, DENE75, DENF52, DENF73
ND	DEN350, DEN383, DENF61, DENF87, DENF92
OH	DEN044, DEN241, DEN311, DEN348, DEN350, DEN351, DEN356, DEN359, DEN365, DEN374, DEN377, DEN406, DEN571, DEN799, DEN971, DENA75, DENB34, DENB38
OK	DEN044, DEN061, DEN084, DEN316, DEN325, DEN365, DEN368, DEN374, DEN377, DEN380, DEN569, DEN750, DENE66, DENF61, DENF87, DENG03
OR	DEN337, DEN346, DEN368, DEN377, DENA14, DENA73
PA	DEN142, DEN241, DEN316, DEN325, DEN334, DEN350, DEN351, DEN356, DEN369, DEN378, DEN569, DEN571, DEN781, DENA75, DENE41
RI	
SC	DEN044, DEN053, DEN276, DEN280, DEN286, DEN291, DEN310, DEN329, DEN350, DEN351, DEN353, DEN359, DEN368, DEN377, DEN971, DENE58, DENE62, DENF82
SD	DEN350, DENF61, DENF87, DENF92
TN	DEN078, DEN287, DEN338, DEN351, DEN353, DEN458, DEN971, DENA73, DENA75, DENE73, DENE78, DENF67, DENF69, DENF71, DENF77, DENF80, DENF87, DENF90
TX	DEN042, DEN046, DEN050, DEN052, DEN057, DEN061, DEN280, DEN281, DEN310, DEN325, DEN334, DEN337, DEN339, DEN341, DEN342, DEN345, DEN348, DEN350, DEN351, DEN356, DEN365, DEN374, DEN569, DEN779, DEN794, DEN971, DENA75, DEND08, DEND16, DEND31, DEND33

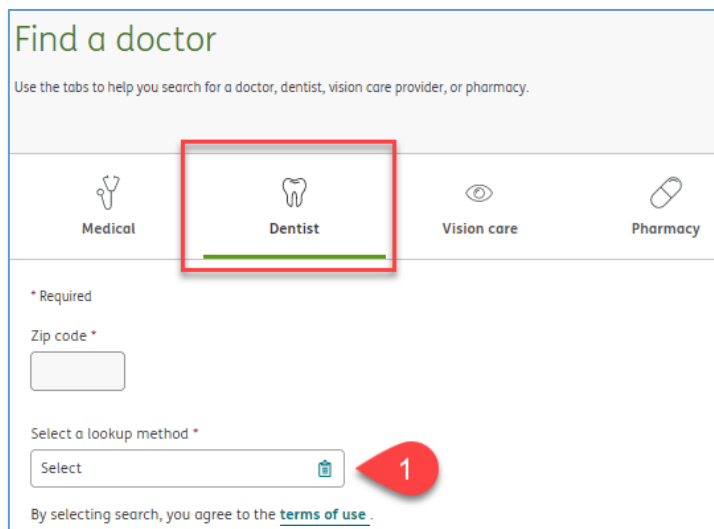
III. MA dental benefits by state for 2025 (cont'd.)

State	SEE PAGE 4 TO ACCESS THE HUMANA MA DENTAL BENEFITS
UT	DEN055, DEN080, DEN088, DEN098, DEN350, DENA14, DENC09, DENC17
VT	DEN350, DENA74
VA	DEN042, DEN072, DEN281, DEN310, DEN311, DEN316, DEN319, DEN350, DEN351, DEN361, DEN362, DEN365, DEN441, DEN971, DENA68, DENA75, DENC11, DENE54, DENE56, DENE62, DENE68, DENE70, DENE78, DENE80, DENE85, DENF73, DENF80, DENF85
WA	DEN008, DEN044, DEN046, DEN053, DEN080, DEN140, DEN236, DEN237, DEN310, DEN311, DEN313, DEN322, DEN328, DEN337, DEN346, DEN350, DEN368, DEN971, DENA14, DENA66, DENC09
WV	DEN044, DEN350, DEN351, DEN356, DEN365, DEN369, DEN371, DEN385, DEN516, DEN771, DEN971, DENA75, DENB26, DENE41
WI	DEN144, DEN350, DEN351, DENB20, DENB22, DENB38, DENC16, DENC18, DENC68, DEND10, DENF61, DENF87
WY	DEN080, DEN088, DENA14, DENA73

IV. Verifying your directory information

Please verify the information is correct in the Humana provider directory for your dental practice. Visit [Humana.com/Find-Care](https://www.humana.com/Find-Care) and follow the steps provided in the images below.

If you find information that needs to be updated, please call Humana Provider Customer Service at **800-833-2223**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time. If your practice is contracted through one of our network partners, please contact that partner to update your information (see Section V).



Find a doctor

Use the tabs to help you search for a doctor, dentist, vision care provider, or pharmacy.

Medical Dentist Vision care Pharmacy

* Required

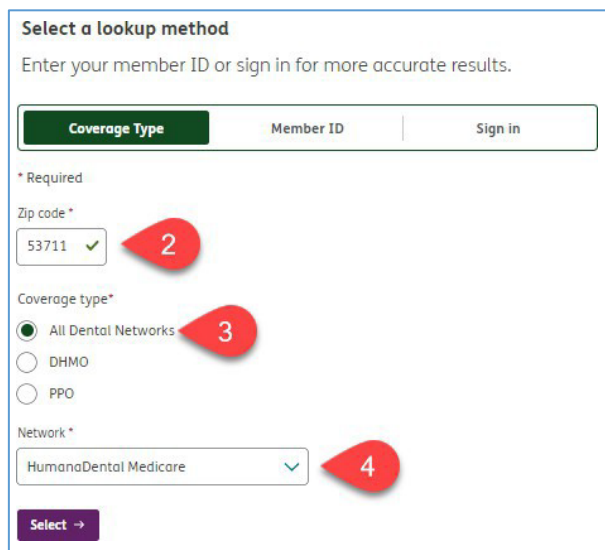
Zip code *

Select a lookup method *

Select

By selecting search, you agree to the [terms of use](#).

Depending on where the patient purchased their policy, select either the Humana Dental Medicare Network or Florida GoldPlus Dental Network (for members who purchased their MA plan in Florida).



Select a lookup method

Enter your member ID or sign in for more accurate results.

Coverage Type Member ID Sign in

* Required

Zip code *

53711 ✓

Coverage type*

All Dental Networks

DHMO

PPO

Network *

HumanaDental Medicare

Select →

V. Humana contact information

Please refer to our [welcome guide](#) for information on how to submit MA claims (identified as “Humana Dental” in the guide). This guide also provides steps to access the secure dental website where you can review patient eligibility and benefits.

Our dental provider website at [Humana.com/Provider/Dentist](https://www.humana.com/Provider/Dentist) offers information about:

- Dental credentialing and recredentialing
- How to set up electronic payment preferences through [Availity Essentials™](#)
- Submitting claims online via [DentalXChange](#) and Availity Essentials
- Submit claims by mail to:
 - Humana Dental Claims Office
 - P.O. Box 14611
 - Lexington, KY 40512-4611
- Claims documentation – Humana Medicare payer ID is 73288 for dental claims (also referred to as Humana Dental)
- Medicare compliance regulations

Call Humana Provider Customer Service for assistance at **800-833-2223**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.

Your dental office may be contracted as part of the Humana Dental Medicare Network through one of our dental network partners. If so, please contact the partner network directly with questions, including those about your listing in Humana’s provider directory. For claims questions, please call Humana Provider Customer Service.

Humana partners with:

- Careington
- CarePPO
- Connection Dental
- DenteMax
- Diversified Dental Services
- Dominion
- First Dental Health
- Premier Dental
- Total Dental Administrators
- United Concordia Dental

Submitting Pretreatment Plans

If the dental care your patient needs is expected to exceed \$300, we suggest you submit a dental treatment plan for us to review ahead of time. While not required, this will allow us to provide you with an estimate for services. The pretreatment plan should include:

1. A list of services your patient will receive, using American Dental Association nomenclature and codes
2. Your written description of the proposed treatment
3. X-rays that show your patient's dental needs
4. Itemized cost of the proposed treatment
5. Any other diagnostic materials we request