



End-stage renal disease (ESRD) patient eligibility

End-stage renal disease (ESRD) patient eligibility requirements

The following criteria must be met for a patient to be considered ESRD-eligible by the Centers for Medicare & Medicaid Services (CMS):

- The patient must have claims that demonstrate hemodialysis or peritoneal dialysis or be admitted to a hospital for transplant or services required prior to transplant.
- If eligible based on dialysis, the patient must be receiving services in an outpatient facility or performing self-dialysis at home.
- The healthcare provider must update the patient's ESRD status in the ESRD quality and reporting system (EQRS, previously CROWNWeb), the website CMS requires for a provider to update a patient's ESRD status, within 45 days following the third month of dialysis.

Tips to successfully transmit CMS 2728 form in EQRS

The CMS "End-stage renal disease medical evidence report Medicare entitlement and/or patient registration" form is commonly known as the "2728" form. The following are required on the form by CMS for a member's ESRD status to be submitted through EQRS:

- ESRD chronic date listed in EQRS
- Patient and doctor signature dates listed
- Patient current Medicare ID (MBI) listed in EQRS
- Form in "submit" status

If the patient's file will not open in EQRS, please contact the ESRD National Coordinating Center (NCC) by visiting <https://esrdncc.org/en/ESRD-network-map>. On the ESRD network map, select on your state to find contact information for the appropriate ESRD network organization.

When transmitting the 2728 form from EQRS to the Medicare Advantage and Prescription Drug (MARx) system, the form must be in "submit" status. If the form is in "save" status, it will not successfully transmit to MARx. (Please note that Humana cannot transmit an ESRD status directly to CMS; only the healthcare provider can update the ESRD status in EQRS.) After a provider updates the patient's status in EQRS, Humana is notified through the MARx system.

CMS guidelines for ESRD candidate eligibility and criteria can be found in the [Medicare Managed Care Manual, Chapter 2](#), Sections 20.2, 20.2.1, 20.2.2 and 20.2.3 or at www.cms.gov/Medicare/Health-Plans/HealthPlansGenInfo/downloads/mc86c02.pdf.

Additional information regarding detail around the provider's responsibility to update EQRS can be found in the training materials and documents located at <https://mycrownweb.org/education>.