

Physical Therapy/Occupational Therapy/Speech Therapy (PT/OT/ST)

Preauthorization requests for the following procedures are reviewed by eviCore, a utilization management company:

- Physical Therapy
- Occupational Therapy
- Speech Therapy

Preauthorization requirement

Preauthorization for PT/OT/ST is required for all patients with Humana Healthy Horizons of Kentucky (Medicaid) plans.

eviCore does not review preauthorization requests for patients with the following plans:

- Humana Healthy Horizons (Medicaid) plans in states other than Kentucky
- Humana Medicare plans
- Humana commercial plans

Healthcare providers who participate in an independent practice association (IPA) or other risk network should refer to their IPA or risk network for guidance on processing preauthorization requests.

To submit preauthorization requests

- Online: www.evicore.com
- Phone: : **866-672-8115**, Monday – Friday, 7 a.m. – 7 p.m., Eastern time
- Fax: **800-540-2406**

Please note: All urgent/expedited requests should be submitted via phone at **866-672-8115**.