Humana Illinois Medicare-Medicaid Plan Statewide Expansion



Humana is pleased to announce that the Centers for Medicare & Medicaid Services (CMS) approved the statewide expansion of the Illinois Medicare-Medicaid Plan, effective July 1, 2021.

As a contracted provider participating in the expansion, our goal is to give you and your office the support you need to provide quality care. Together, we can help our enrollees achieve their best health and live their best lives.

Provider Medicare-Medicaid Alignment Initiative (MMAI) materials and communications can be found at Humana.com/HealthyIL, including:

- Provider publications (e.g., provider manual, newsletters, program updates)
- Prior authorization and notification list
- Prescription drug guide
- Compliance requirements
- Forms

New Enrollees in expansion counties should receive new ID cards on or before June 1, 2021.

Humana offers providers many resources to help navigate our plan offerings. **Humana.com/HealthyIL** has pharmacy, quality, education and training resources to help support you every step of the way.

Thank you for letting us be your partner in healthcare.

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Member/Provider Service: Pharmacist/Physician Rx Inquiries: HumanaFirst 24-hr Nurse Advice Line:

Website: Humana.com If you use a TTY, call 711
Send claims to:

Medical / LTSS Claims
PO Box 14601
Lexington, KY 40512-4601

Behavioral Health Claims 500 Unicorn Park Drive Woburn, MA 01801

1-800-787-3311

1-800-865-8715 1-855-235-8530

Ross Westreich

Regional V.P., Illinois Medicaid



If you have questions regarding the expansion, please call Provider Services at **800-787-3311 (TTY: 711)**, Monday through Friday, 7 a.m. to 7 p.m., Central time. You also can find more information at **Humana.com/Providers**.

