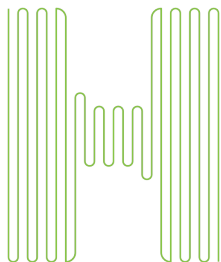


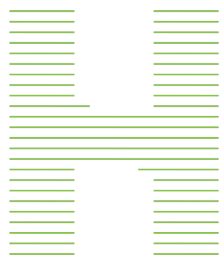
# Check status of your Humana claims

## Use the Claim Status tool



With the Claim Status tool in Availity Essentials™, you can:

- View claims you have submitted for your Humana patients
- Search by claim number, member or date of service
- Check claim status and view details
- Submit claim corrections
- Access remittance information, initiate an appeal or identify an overpayment for finalized claims

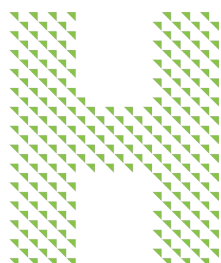
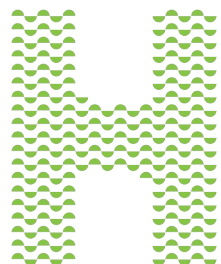


### Where to find the tool

You can find the Claim Status tool on Availity Essentials under **Claims & Payments**. If you don't have an Availity user ID and password, visit [www.availity.com](https://www.availity.com) to register. If you have an Availity account, ask your organization's Availity administrator to grant you access to the tool.

### Getting started

1. Sign in to Availity Essentials.
2. Select **Claim Status** from the **Claims & Payments** menu.
3. Select your organization, then select **Humana** as the payer.
4. Search by claim number, member or date of service.
5. From the search results, select a claim to view details.
  - If the claim correction feature is available for the claim, a **Correct this Claim** button will display on the detail screen.
  - If the claim is finalized:
    - A **Remittance Viewer** button allows you to access the remittance document.
    - A **Dispute Claim** button allows you to initiate a claim dispute.
    - An **Identify Overpayment** button allows you to notify Humana that the claim was overpaid.



### Want help with online tools?

Visit [Humana.com/ProviderSelfService](https://Humana.com/ProviderSelfService) for more information.

