

# Streamline preauthorizations and referrals

## Humana's Authorization Management app



Humana's Authorization Management app, available on Availity Essentials™, makes working with Humana preauthorization information easier. Search, view details and update in a user-friendly app.

Healthcare professionals can use the app to search for and view preauthorization and referral requests for Humana-covered patients. In some cases, users also can update a referral or preauthorization request and add attachments.

### Advantages of using the Authorization Management app

- Save time by checking preauthorization and referral status online without the need for phone calls.
- Find preauthorizations by preauthorization number, date of service (30-day date range) or the member's ID and date of birth.
- View details for your patients' existing preauthorizations and referrals.
- Speed up the approval process for pending preauthorizations by making updates and adding attachments for select requests. If a questionnaire is available, responding to the questions may lead to a faster approval.

### Where to find the app

You can find the Authorization Management app in Humana's Payer Space on Availity Essentials. If you don't have an Availity Essentials user ID and password, visit [www.availity.com](http://www.availity.com) to register. If you have an Availity Essentials account, ask your administrator to set up your access to the app.

### How to access the app

1. Sign in to Availity Essentials and select **Payer Spaces**, then **Humana**.
2. Select **Authorization Management** from the list of applications. (If the app is not shown, contact your Availity administrator for access.)

With just a few selections, the app displays Humana preauthorization and referral information.

### Want help with online tools?

Visit [Humana.com/ProviderSelfService](http://Humana.com/ProviderSelfService).

Please note: Preauthorization is based on information provided and is not a guarantee of payment. Please review the app's disclaimer for important information on the app's limits.

