



Humana Healthy Horizons in Florida Patient-Centered Medical Home

What is a patient-centered medical home?

A patient-centered medical home (PCMH) is a model of primary care that is patient-centered, comprehensive, team-based, coordinated, accessible, and focused on quality and safety. PCMH has become an accepted model for how primary care should be organized and delivered throughout the healthcare system.

Features of the medical home

- **Comprehensive:** A care team of providers is accountable for a patient's physical healthcare needs, including prevention and wellness, mental health, acute care and chronic care.
- **Coordinated:** Care is organized across all elements of the broader health system, including specialist hospitals, home health care and community services.
- **Accessible:** Expanded access includes same-day appointments and 24/7 access to a care team.
- **Quality and safety:** Enhanced quality improvement ensure patients and families make informed decisions about their health.

Humana Healthy Horizons® in Florida recognizes PCMH accreditation through the National Committee for Quality Assurance (NCQA), The Joint Commission™ (TJC) and the Accreditation Association for Ambulatory Health Care (AAAHC).

- For pediatric primary care providers (PCPs) and OB-GYNs, obtaining PCMH certification means you would be eligible for the Medicaid Physician Incentive Program (MPIP).
- Practices that receive PCMH recognition will be designated as PCMH-certified in the online provider directory.

Participation in the Humana Healthy Horizons PCMH program is purely voluntary. For additional information and resources on the program, please reach out to your Humana Healthy Horizons representative.

Humana
Healthy Horizons®
in Florida



To learn more about PCMH visit:

- NCQA's main webpage
- The Joint Commission
- AAAHC

Training information:

- NCQA's Courses and Events webpage
- The Joint Commission's PCMH certification webpage
- AAAHC's PCMH certification webpage

Questions on the program:

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