

## Network Notification – Humana Healthy Horizons in Florida

**Notice date:** October 25, 2025  
**To:** Humana Healthy Horizons® in Florida provider network  
**From:** Humana Healthy Horizons in Florida  
**Subject:** Important changes for authorization submissions and inquiries (Centers for Medicare & Medicaid Services requirement for National Provider Identifier)

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Humana Healthy Horizons® in Florida is sharing information regarding a change relating to National Provider Identifiers (NPI) on authorization submissions.

The NPI is an industry standard requirement for Health Insurance Portability and Accountability Act of 1996 (HIPAA)-mandated transactions. Humana's contract with the Florida Agency for Health Care Administration requires HIPAA transaction compliance. Humana Healthy Horizons already requires the NPI to be submitted on claim transactions.

Starting Dec. 9, 2023, an NPI is required on all authorizations submitted to Humana. This applies to authorization submissions and inquiries for all providers and lines of business (except atypical providers).\*

Why is this changing?

The Centers for Medicare & Medicaid Services (CMS) mandates that all authorization requests include an NPI.

What actions do providers need to take?

- Include NPI on all authorization submissions
- Include requesting/referring provider
- Include rendering/treating provider
- Include rendering/treating facility

Any submission without an NPI will be returned.

\* Atypical providers are providers who do not provide healthcare services as defined under HIPAA in federal regulations at 45 CFR §160.103, such as taxi, meal delivery, respite services and

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contractors who build wheelchair-accessible ramps. Often, these providers will not need to have an NPI. When registering with Availity Essentials™, a provider can register as an atypical provider. Availity Essentials will relax the NPI requirement for atypical providers.