

Provider Contracting Representative (PCR) Directory

Region	Name	Email	Phone Number	Covering Counties
1	Brian Davis	BDavis60@humana.com	850-800-7646	Escambia, Okaloosa, Santa Rosa, Walton
2	Brian Davis	BDavis60@humana.com	850-800-7646	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, Washington
3	Lonnie Bowman	LBowman13@humana.com	386-438-4616	Alachua, Citrus, Hernando, Lake, Levy, Marion, Putnam, Sumter, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Suwannee, Union
4	Calymar Ramos	CRamos31@humana.com	352-360-5409	Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia
5	Lisa Pickett	LPickett4@humana.com	727-294-6456	Pasco, Pinellas
6	Danielle Teague-McDonald	DTeagueMcDonald1@humana.com	863-660-8945	Hardee, Highlands, Hillsborough, Manatee, Polk
7	Rosemary Burgos	RBurgos7@humana.com	407-782-9963	Brevard, Osceola, Seminole, Orange



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Region	Name	Email	Phone Number	Covering Counties
8	Paige Flanders-Beltley	PFlandersbeltley1@humana.com	941-218-3243	Collier, Glades, Hendry, DeSoto and Sarasota, Lee and Charlotte
9	Tomeka Edwards	TEdwards17@humana.com	772-233-0694	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie
10	Rosalynn Innocent	RInnocent@humana.com	954-468-6099	Broward
11	Vanessa De La Paz	VDeLaPaz1@humana.com	305-790-2316	Miami Dade, Monroe
	Alain Estrada	AEstrada4@humana.com	305-342-9152	Miami Dade, Monroe
	Dianelis Orbera	DOrbera@humana.com	5024762855	Miami Dade, Monroe

Region	Name	Email	Phone Number	Covering Counties
Statewide	Nathaniel Sellers	NSellers1@humana.com	850-206-4171	LOA Specialist
Statewide	Tyneshia James	TJames39@humana.com	502-887-0230	LOA Specialist
Statewide	Celia Acosta	CAcosta@humana.com	561-629-4020	Senior Provider Contracting Professional for regions 8, 10, 11
Statewide	Marybell Rivera	MRivera51@humana.com	772-342-3737	Senior Provider Contracting Professional for region 6,4,3,9
Statewide	Monica Kopperud	MKopperud@humana.com	803-315-0115	Director, Provider Engagement
Statewide	Katherine Polak	KPolak2@humana.com	561-374-2907	Manager, Provider Contracting

LTC Claims Research and Resolution

CRM Bucket	Market-National Network Ops-Long Term Service and Support			
Mailbox	Research and Resolution	FLResolutionltss@humana.com		
Statewide	Gloria Ortiz-Smith	GOrtiz@humana.com		Associate Director, Claims Research & Resolution
Statewide	Chrissy Burch	CBurch1@humana.com		Director, Network Operations

New Provider Requests

Mailbox	LTCNetworkrequests@humana.com
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Region 11 ZIP assignment - Vanessa De La Paz

Miami-Dade

33015	33018	33167	33139
33016	33014	33168	33010
33055	33054	33161	33147
33056	33162	33181	33150
33169	33160	33154	33138
33179	33012	33141	33178
33180	33013	33140	33166

Region 11 ZIP assignment - Alain Estrada

Miami-Dade

33165	33182	33185	33184
33155	33164	33175	33173
33174	33192	33144	33195
33172	33194	33126	

Region 11 ZIP assignment - Dianelis Orbera

Miami-Dade

Monroe

33142	33145	33187	33034
33127	33133	33177	33035
33137	33146	33157	33193
33125	33134	33189	33183
33136	33143	33170	33037
33128	33149	33190	33040
33130	33196	33031	33050
33135	33186	33032	33070
33132	33176	33030	33122
33131	33156	33033	
33129	33158		