

Humana Healthy Horizons in Florida

Updates for Physicians and Healthcare Providers

Florida New Horizon Provider Newsletter - Volume XII →

Topics include:

- Use online preauthorization for significantly faster decisions
- Patients can earn rewards for screenings with Go365 for Humana Healthy Horizons
- Peer-to-peer conversations offer an opportunity to discuss requested services for a patient
- Inform patients of after-hours care options
- Humana and MGMA assess artificial intelligence adoption in the value-based era
- Take advantage of Humana's Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume XI →

Topics include:

- Use wellness visits to connect with patients, identify social and health needs, and encourage healthy habits
- Encourage appropriate screenings during Colorectal Cancer Awareness Month
- Change made to patient designation for severe mental illness
- Inform patients of after-hours care options
- Provider master list mismatch rejections on pause to allow providers to update their billing information
- Behavioral analysis claims guidance FAQs
- Medicaid Provider Incentive Program Year 9: What to know
- Annual medical record documentation review helps ensure compliance
- Transportation to covered medical visits is a benefit for Humana Healthy Horizons members
- COVID-19 vaccination removed from Healthy Behaviors Program
- Take advantage of Humana's Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume X →

Topics include:

- It's flu season – encourage your patients to get vaccinated
- Inform patients of their after-hours care options
- Improving adolescent human papillomavirus immunization rates
- Anesthesia claims require correct modifier
- Early intervention services and TL modifier requirement
- Encourage your patients to get cancer screenings
- Weight Management Program requires provider approval
- Members who do not select a primary care provider during enrollment will have one assigned
- Help your Medicaid patients keep their coverage with updated contact information
- Take advantage of Humana's Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume IX →

Topics include:

- NPI required on authorizations; mapping logic updated
- Claims must align to AHCA enrollment information on PML
- Become certified in patient-centered medical home primary care
- Encourage patients to update their contact information
- MDLIVE gives patients a convenient virtual care option
- Catch up on childhood vaccines for patients covered through the Vaccines for Children Program
- Take advantage of Humana's Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume VIII →

Topics include:

- Providers must include NPI on authorization submissions
- Understand the evaluated elements of annual medical record documentation review
- Rate increase approved for pediatric healthcare providers; medical equipment fee schedule updated
- Foster better health outcomes by encouraging regular wellness visits
- Patients benefit from understanding afterhours options for care
- Respond to patients' needs when providers are out of office
- Help patients with improved access to medication-assisted treatment; saving lives with naloxone
- Help patients and boost provider scores with the Go365 wellness program
- Access Florida Medicaid provider enrollment requirements and resources
- Take advantage of Humana's Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume VII →

Topics include:

- Answers to common questions about provider-initiated transfers of Medicaid members
- Complete a Notification of Pregnancy Form for affected patients
- Complete a Proof of Pregnancy for affected patients
- Updates coming for Program Year 8 in the Medicaid Physician Incentive Program
- Medicaid case management referrals can be made by phone or fax
- Providers can help educate patients on ways to better manage blood pressure
- Eliminate issues with claim submissions with these tips
- Availity unveils a new, improved online claims entry experience
- Take advantage of Humana's "Making It Easier" series resources

Florida New Horizon Provider Newsletter - Volume VI →

Topics include:

- Cancer screening and prevention initiative can benefit from plan and provider collaboration
- Signed consent forms required for hysterectomies, sterilizations and abortions
- SAMHSA removes opioid use disorder prescribing requirement
- Wellness program offers members enhanced rewards
- Access Florida Medicaid provider enrollment requirements and resources
- Earn continuing education credits with Relias
- Take advantage of Humana's "Making It Easier" series resources

Florida New Horizon Provider Newsletter - Volume V →

Topics include:

- Improved rewards and other enhancements coming to Go365® for Humana Healthy Horizons
- New deceased member notification form available
- Changes to Medicaid primary care provider (PCP) assignments coming for young adults
- Encourage your patients to get the flu vaccine
- Florida expands Medicaid postpartum coverage to 12 months
- Connect pregnant members with available prenatal and postnatal resources
- Sign up for the obstetrician-gynecologist (OB-GYN) provider incentive program
- Initiate PCP for-cause member transfers
- Access Florida Medicaid provider enrollment requirements and resources
- Complete your Florida Agency for Healthcare Administration (AHCA) registration to avoid termination from Medicaid
- Take advantage of Humana Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume IV →

Topics include:

- Let members know about COVID-19 vaccine rewards
- Encourage your patients to get the flu vaccine
- Help pregnant members take advantage of prenatal and postnatal resources
- Sign up for the OB-GYN provider incentive program
- Remember to use new Humana Healthy Horizons™ in Florida member out-of-service area form
- Get to know the provider-initiated member transfer-for-cause process
- Keep an eye out for On the Horizon Rx: Pharmacy newsletter
- Make sure you know Medicaid provider enrollment requirements and resources
- Humana Healthy Horizons announces dates for patient-centered medical home (PCMH) webinars
- Take advantage of Humana Making It Easier series resources

Florida New Horizon Provider Newsletter - Volume III →

Topics include:

- Rewards available for members who receive COVID-19 vaccine
- Encourage your patients to get flu vaccinations
- Help pregnant members take advantage of pre- and post-natal resources
- Sign up for the OB-GYN rewards program
- Humana Healthy Horizons™ in Florida announces an updated member out-of-service area form
- Get to know the provider-initiated member transfer-for-cause process
- Keep an eye out for On the Horizon Rx: Pharmacy newsletter
- Where to find Florida Medicaid provider enrollment requirements and resources
- Download resources from the Humana Making It Easier series

Florida New Horizon Provider Newsletter - Volume II →

Topics include:

- Introducing Humana Healthy Horizons™ in Florida
- Telemedicine services with MDLIVE®
- Go365® for Humana Healthy Horizons in Florida
- Health Risk Assessment
- Addressing social determinants of health
- Educating pregnant members: vaginal delivery vs. C-section
- OB-GYN Rewards Program
- Vaccination initiatives, billing and service guidelines
- Utilization management program
- Provider-initiated member transfer-for-cause process

- Annual medical record documentation review
- Florida Medicaid healthcare provider enrollment requirements and resources
- Electronic visit verification in managed care mandatory by June 21
- Humana Making It Easier

Florida New Horizon Provider Newsletter - Volume I →

Topics include:

- Introducing Humana Healthy Horizons™ in Florida
- COVID-19 Updates
- COVID-19 State of Emergency Vaccine Administration
- Virtual Care (Telemedicine) Services with MDLIVE®
- Go365 for Humana Healthy Horizons in Florida
- Humana Disease Management and Complex Case Management Programs
- Member Rights and Responsibilities
- Quality Improvement (QI) Program
- OB-GYN Rewards Program
- Vaccination Initiatives, Billing and Service Guidelines
- Flu Season Information and Billing Codes
- Closing HEDIS Measure Care Gaps via Telemedicine
- Using Virtual Visits for Annual Well Visits
- Epidural Anesthesia Billing Guidelines
- Florida Medicaid Provider Enrollment Requirements and Resources
- MMA Physician Incentive Program (MPIP)
- Diabetic Testing Supplies
- Humana Making It Easier

Third Quarter 2020 Updates for Physicians and Healthcare Providers →

Topics include:

- COVID-19 updates
- What you need to know about telemedicine
- Florida Medicaid provider enrollment requirements and resources
- MMA Physician Incentive Program (MPIP)
- Vaccination Initiatives, Billing and Service Guidelines
- Pharmacy information Archive
- COVID-19 Therapeutic Antibodies
- Flu Season Information and Billing Codes
- Humana's 2020 provider compliance training

Second Quarter 2020 Updates for Physicians and Healthcare Providers →

Topics include:

- Coronavirus Disease 2019 (COVID-19) updates
- New 24/7 telemedicine visits for members
- Florida Medicaid provider enrollment requirements and resources
- MMA Physician Incentive Program (MPIP Year 4)
- Pharmacy information Archive
- Humana Making It Easier
- Humana's 2020 provider compliance training

First Quarter 2020 Updates for Physicians and Healthcare Providers →

Topics include:

- Coronavirus Disease 2019 (COVID-19)
- Physicians/healthcare providers need to enroll in Medicaid for claims payment
- Heart failure recommended management steps
- Humana Making it Easier
- Hepatitis A Vaccine
- 2020 Medicaid Quality Bonus Program
- Online self-service
- New Medicaid Provider Enrollment Resources
- Humana's 2020 provider compliance training
- MMA Physician Incentive Program (MPIP Year 4)
- Pharmacy information

Fourth Quarter 2019 Updates for Physicians and Healthcare Providers →

Topics include:

- Critical action alert: Provider claims won't be accepted without inclusion of Florida Medicaid-enrolled NPIs
- 2019 Medicaid Quality Bonus Program
- Updating current provider addresses
- Florida Medicaid memo: new Medicaid provider enrollment resources
- Online self-service
- Revised Florida Medicaid Provider Manual
- Complete Humana's 2019 Provider Compliance Training
- MMA Physician Incentive Program (MPIP Year 4*)
- Expanded Benefit - Hepatitis A Vaccine for Adults Coverage Information
- AHCA Fee Schedule Updates
- Flu Vaccinations
- Formulary Changes Effective Jan. 1, 2020

Third Quarter 2019 Updates for Physicians and Healthcare Providers →

Topics include:

- Access to Care Requirements for Humana Medicaid members
- Patient-Centered Medical Home (PCMH) workshops
- 2019 Medicaid Quality Bonus Program
- Maintaining Current Provider Addresses
- Revised Florida Medicaid Provider Manual
- Humana's 2019 provider compliance training
- MMA Physician Incentive Program (MPIP Year 3*)
- Online self-service
- Pharmacy Information