

# FAX

**Humana**  
Healthy Horizons<sup>®</sup>  
in Kentucky

## Humana Healthy Horizons in Kentucky

**Notice date:** May 5, 2025  
**To:** Kentucky Medicaid Healthcare Providers  
**From:** Humana Healthy Horizons<sup>®</sup> in Kentucky  
**Subject:** Humana Healthy Horizons in Kentucky Provider Manual Update

If this transmission is not received in good order, please call **800-444-9137**. This transmission is intended for the exclusive use of the individual or entity to whom it is addressed and may contain information that is proprietary, privileged, confidential and/or exempt from disclosure under applicable law. Failure to maintain confidentiality of such information is subject to sanctions and penalties under state and federal law. If you have received this material/information in error, please contact the sender and delete or destroy the material/information immediately.

Dear healthcare provider or administrator:

We updated our provider manual, which you can find at **[Provider.Humana.com/medicaid/kentucky-medicaid/documents-resources](https://Provider.Humana.com/medicaid/kentucky-medicaid/documents-resources)**. All contracted Humana Healthy Horizons in Kentucky providers and administrators should review the new provider manual.

You can find additional provider resources such as training modules, compliance requirements, communications and clinical guidelines at **[Provider.Humana.com/medicaid/kentucky-medicaid/documents-resources](https://Provider.Humana.com/medicaid/kentucky-medicaid/documents-resources)**.

If you have questions about these updates or would like to request a printed version of the provider manual, please call Provider Services at **800-444-9137**, Monday – Friday, 8 a.m. – 6 p.m., Eastern time.

Thank you for providing quality care to your Humana Healthy Horizons in Kentucky-covered patients.

Sincerely,

Associate Director, Provider Engagement  
Kentucky Medicaid Provider Relations  
Humana Healthy Horizons Kentucky

Humana Healthy Horizons in Kentucky is a Medicaid product of Humana Health Plan, Inc.

662907MUL0225-A KYHML6XEN\_0425

FB0529