Network Notification – Humana Healthy Horizons in Indiana, Indiana PathWays for Aging

Notice date:	May 19, 2026
To:	Humana Healthy Horizons in Indiana, Indiana PathWays for Aging provider network
From:	Humana Healthy Horizons in Indiana, Indiana PathWays for Aging
Subject:	Provider filing limit

This is a reminder to in-network and out-of-network providers that timely filing limit for claims is 90 calendar days from date of service or from discharge. This aligns with the filing limit under the Medicaid State Plan (42 CFR 447.45(d)(4)). The claims filing limit for network providers is also 90 calendar days from date of service or from discharge.

Claims filed outside of the 90-calendar day limit will be denied for timely filing. Exceptions to the filing limit are crossover claims and overpayment adjustment requests. Review Claim Submission and Processing for further details on exceptions.

Please review the Humana Healthy Horizons® in Indiana, Indiana PathWays for Aging Provider Policy and Procedures Manual for more information on claim submission.

If you have questions or need assistance, please email **INMedicaidProviderRelations@humana.com** or call Provider Services at **866-274-5888 (TTY: 711)**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.