



2025 Notice of Compliance Requirements for Pharmacies Supporting Plans in Florida, Illinois, Louisiana, Oklahoma, South Carolina and/or Virginia

Humana requires the following of all entities, including pharmacies, that contract with Humana or a Humana subsidiary and perform one or more functions in support of Humana's offerings for Medicaid and/or dual Medicare and Medicaid beneficiaries:

- Your organization must adhere to Compliance Program Requirements, including those outlined below.

Annual training on the following topics is required for pharmacies in Florida, Illinois, Louisiana, Oklahoma, South Carolina, Virginia and/or surrounding areas when they are contracted to serve dual Medicare and Medicaid or Medicaid-only beneficiaries in plans administered by Humana in any of the above states:*

- Humana Medicaid Pharmacy Orientation and Provider Training
- Health, Safety and Welfare Education Training
- Cultural Competency Training

Please ensure all applicable staff are trained.

* Supporting Humana in one of the above states does not automatically mean the work performed is for Humana offerings for Medicaid and/or dual Medicare and Medicaid beneficiaries in those states.