

Group Benefits: Marketing kit

In this kit, you'll find marketing tools and resources to help guide your sales conversations with your clients – and provide members with information on their plans.



All products at a glance – personalizable

Provides a high-level view of all Group Benefit's products featuring their primary messaging points. Can be paired with more detailed product information like an all-options summary.

To personalize and save your PDF:

- Click on the link below. Then from your browser, "save as..." the PDF to your computer. This will ensure the fields work properly.
- Enter contact information in fields provided. You can also upload your agency's logo for co-branding.
- Go to the "file" menu and select "print" and choose "Adobe PDF" as the printer
- Press the "print" button to save a PDF to your computer and remove the input fields
- > All products at a glance



DENTAL SELLING RESOURCES

PLEASE NOTE: The pre-sale promotional materials in this section can ONLY be shared with employers. They are not approved for use with members unless noted otherwise.



Humana Dental plans at a glance

Promote the top reasons to buy Humana Dental plans: Our service, nationwide network, and innovative plans. Pair this piece with the dental all-options summary to provide a complete view of the plans.

> <u>Humana Dental at a glance</u>





Dental service:

Get insights on how Humana's service goes above and beyond the industry for our dental plan members:

- > For large group employers
- > For small group employers



Dual choice / plan comparison:

Promote the flexibility to pair our PPO plans with a Prepaid/DHMO dental plan (where available) to provide more value and choice. Plus, see a side-by-side comparison of our plans and a product availability map.

> Choice and value for employees



Top three commonly asked dental coverage questions

This piece is for brokers and benefit administrators to help guide decision making on our default benefits, but is not plan specific. It is not approved to be shared with members.

> Top 3 commonly asked questions



On-site, pop-up dental clinics

Flyer to promote Humana teaming up with Jet Dental to bring dental preventive care right to the workplace.

> <u>Jet Dental promotional flyer</u>

DENTAL SELLING RESOURCES

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Enhanced preventive benefits

Promote how Humana's dental plans care for overall well-being, including plans with enhaned preventive benefits.

NOTE: This flyer <u>cannot</u> be used in NM until the marketing DOI filing is complete:

> <u>Dental plans that care for</u> <u>overall well-being</u>



Dental wellness

Talks about the importance of dental health to overall health

> Dental wellness flyer

Additional dental wellness education for members can be found on page 9 under "Dental benefits"



Out-of-network reimbursement

Understand the different between usual & customer (U&C) and in-network fee schedule (INFS) for how Humana reimburses out-of-network claims.

NOTE: This flyer <u>cannot</u> be used in GA, LA and TX for compliance reasons; and NM until the marketing DOI filing is complete:

> <u>Understanding dental</u> <u>out-of-network reimbursement</u>

The U&C flyer below <u>can</u> be used in GA, LA and TX and other markets with only U&C:

> <u>Understanding dental U&C</u> <u>out-of-network reimbursement</u>



Extended annual max

Learn more about Humana's unique solution for extended coverage beyond the annual maximum

Member flyer that you can also share with brokers and employers: See page 9 under "Dental benefits"



How to find a dental provider job aid

For pre-sale network search, this sales tool walks through how to locate in-network dental providers using the unsecure search tool on Humana.com.

> How to find a dental provider

Teledentistry



Teledentistry flyer

This flyer can be shared with both employers and members to explain how teledentistry with Teledentix works along with tips to help members prepare for their virtual dentist visit.

> Member flyer that you can also share with brokers and employers: See page 9 under "Dental benefits"



Teledentistry FAQ for employers

Answers to commonly asked questions about the Teledentix services included with the Dental PPO and Traditional Preferred plans.

> Teledentistry employer FAQ



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Humana Vision plans at a glance

Promote Humana Vision savings and benefits – along with our newest PLUS plans that provide enhanced member benefits. Pair this piece with the vision all-options summary to provide a complete view of the plans.

> Humana Vision at a glance

Humana Vision PLUS

NOT available in: NC, RI, TX and WA.

> Humana Vision at a glance with **PLUS plans**



Humana Vision rate tables:

Summary document where you can click a state to get a Humana Vision rate table for that state. Includes new copay plan options.

> Humana Vision rate tables by state



Vision wellness

Talks about the importance of vision health to overall health

> Vision wellness flyer



Industrial eyes:

The Industrial Eyes Prescription Safety Eyewear Program can help protect employees' visual health by serving as a single source for safety eyewear

> Industrial Eyes flyer



How to find a vision provider job aid

For pre-sale network search, this sales tool walks through how to locate in-network vision providers using the unsecure search tool on Humana.com.

> How to find a vision provider







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DENTAL | VISION | LIFE | DISABILITY

All-options plan summaries

Get detailed plan benefit information & options by state:

> All-option plan summaries

Online plan builder:

Build group-specific benefit summaries for dental and visions plans:

> <u>Humana.com plan builder</u>

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FAQ for brokers & agents:

This frequently asked questions provides product-related answers to questions related to benefit enhancements and value of the Humana Life plans.

> Humana Life FAQ



All-options plan summary:

View the Humana Life plan designs and standard options available for 2+ size groups.

Not available in New York.

> <u>Humana Life plans</u>

Humana Life plans at a glance

Our modernized life benefits offer: Security and peace of mind, flexible plan options for today's businesses and specially training service specialists. **Not available in New York.**

> Life plans at a glance



Quick reference plan guides:

These benefits summaries provide an abbreviated view of benefits for Basic & Voluntary Term Life and Accidental Death & Dismemberment (AD&D) as a quick reference leave-behind for employers. **Not available in New York.**

- > Basic Term Life
- > Voluntary Term Life
- > Accidental Death & Dismemberment (AD&D)

PLEASE NOTE: The pre-sale promotional materials in this section can ONLY be shared with employers. They are not approved for use with members unless noted otherwise.



Humana Disability plans at a glance

Our disability benefits offer paycheck protection, easy administration and modern, flexible plans for businesses big and small.

> Disability plans at a glance



Disability claims service:

Insight into the claims service features and benefits that add additional value for employers and members:

> Disability claims service flyer



All-options plan summary:

View the Humana Disability plan designs and standard options available for 2+ size groups. Additional benefit options may be available with underwriting approval.

> Humana Disability plans



Quick reference plan guides:

These benefits summaries provide an abbreviated view of benefits for Long- and Short-term Disability as a quick reference leave-behind for employers.

- > Long-term Disability
- > Short-term Disability

Employee Assistance Program (EAP)

When bundled with Disability, EAP resources for **members** you can also use pre-sale to share program information with employers: **Note: EAP not available for members with policies issued in Washington.**



This flyer helps members understand their EAP program benefits along with how to access and login information:

> EAP flyer: English | Spanish



LifeWorks app flyer lets members know how to download, login and use the LifeWorks app for EAP services:

> EAP LifeWorks app flyer



This **poster** can be displayed in employee break rooms for quick program reference, login information and QR code to download the app:

> Breakroom poster: <u>English</u> | <u>Spanish</u>

PLAN SAVINGS -



Multi-line packaging discount

Get a discount when you package dental, vision, life and disability product lines.

> Multi-line packaging discount

EASY ADMINISTRATION-

Promote how we're here to help employers manage their Humana plans include the service models available to our small and larger group customers.



> [Small group] Manage your plan



> [Large group] Manage your plan



Online Employer Self-Service guide

Employers can keep a link to this online reference guide for instant reference for how to manage their Humana plans with Employer Self-Service on Humana.com.

> Share the link: Employer Self-Service Guide

MEMBER EDUCATION

Here are the top requested resources you can share with employers and members to help educate members on their plan benefits and the additional value-add programs.



Enrollment resources -

Build-your-own enrollment guides: Use these guides to create group-specific member enrollment guides to provide employees a summary of their benefit options, costs, and encourage them to sign up. Instructions and tips are provided throughout the guides:



> **DENTAL** guide: <u>English</u> | <u>Spanish</u>



> **VISION** guide: <u>English</u> | <u>Spanish</u>



> **DISABILITY** guide: <u>English</u> | <u>Spanish</u>



> **LIFE** guide:

<u>English</u> | <u>Spanish</u>



> DENTAL + VISION: <u>English</u> | <u>Spanish</u>

NEED AN ENROLLMENT PRESENTATION?

Contact your Humana sales representative if you need an enrollment presentation to use at an enrollment meeting, for example. Our presentation templates include the same information as the guides and can be customized for your clients.

Enrollment videos: You can share these videos with employer customers to use at time of enrollment to encourage members to enroll in a Humana plan. They highlight the importance of each of the plans and are available as web links or downloable video files that employers can incorporate into their company's intranet or enrollment sites.

Web links: Copy the appropriate web links in the fields below and use them to embed in digital communications or share with employers to use.



Dental video links:

English: Spanish:



Vision video links:

English: Spanish:



Disability video links:

English: Spanish:



Life video links:

English: Spanish:

MEMBER EDUCATION

Here are the top requested resources you can share with employers and members to help educate members on their plan benefits and the additional value-add programs.

All products -

Note: Discounts not available for members with policies issued in NH, NJ, NM, VT and WA

> Exclusive member discounts: English | Spanish



Dental benefits

Onboarding:

- > Dental plan welcome guide: English | Spanish
- > MyHumana guide for dental: English | Spanish
- > VIDEO: <u>Does good dental hygiene affect more than your teeth?</u>

Plan understanding:

- > PPO: English | Spanish
- > PPO2: English | Spanish
- > Traditional Preferred: English | Spanish
- > Traditional Preferred2: English | Spanish
- > Preventive Plus: English | Spanish

Plan features:

- > Teledentistry: English | Spanish
- > Your dental plan extends your benefits to save you money: English | Spanish

Dental wellness:

- > Humana's dental plans may help improve your overall health: English | Spanish
- > Healthy eating: English | Spanish
- > Diabetes: English | Spanish
- > Pregnancy: English | Spanish
- > Stroke: English | Spanish



Vision benefits

Onboarding:

- > Vision plan welcome guide: English | Spanish
- > MyHumana guide for vision: English | Spanish
- > VIDEO: <u>Can regular eye exams really help keep me</u> healthier overall?

Plan understanding:

- > Know before you go: English | Spanish
- > Get to know Humana Vision **PLUS** plans: English | Spanish
- > Get to know Humana Vision plans: English | Spanish

Vision discounts for members:

Vision discounts for Humana Vision plan members For Texas: Discounts are not available to members with policies issued in Texas effective 1/1/24.

English | Spanish

Vision wellness:

- > Children's vision: English | Spanish
- > Diabetes: English | Spanish
- > Glaucoma: English | Spanish
- > Vision & aging: English | Spanish



Life benefits

> Voluntary Life portability and conversion options: <u>English</u> | Spanish



Disability benefits

Plan understanding:

- > How Humana determines your voluntary disability premium: English | Spanish
- > How to apply for disability benefits: English | Spanish

Other programs:

Note: EAP not available for members with policies issued in Washington.

- > EAP program flyer: English | Spanish
- > EAP LifeWorks app flyer: English

Quoting:



- > Quoting requirements
- > <u>Humana tech partners</u>

Installation: Launch My Group



Launch My Group is a free, online tool that makes implementation faster and easier for your smaller 1–100 size groups.

> Launch My Group (LMG)



Broker portal:

- > Portal activation guide
- > Portal guide

Broker bonus & rewards programs:



> 2024 Group Benefits Bonus



> <u>Premier Broker</u> <u>Service program</u>



BONUS: Dental Bundling April 1, 2024 through January 31, 2025

> <u>Dental Bundling Bonus</u>



NEW BONUS: Disability plans October 1, 2024 through January 1, 2025

> <u>Disability Plans Bonus</u>

