Mail-order pharmacy

Skip the store and manage your prescriptions from home—it's easy with our online mail-order pharmacy

CenterWell Pharmacy™ is one option*

CenterWell Pharmacy is a mail-order pharmacy in the Humana plan network, but you can choose to fill your prescriptions at any pharmacy in Humana's network.

Experienced pharmacy team

Pharmacists are available to answer questions about your medication and CenterWell Pharmacy's services.

Safe and accurate

Two pharmacists check your new prescriptions to make sure they're safe to take with your other medications. The dispensing equipment and heat–sealed bottles with tamper-resistant foil help ensure quality and safety. Plus, your order comes in plain packaging for additional security.

Timely reminders

To help make sure you have the medication and supplies you need when you need them, CenterWell Pharmacy can remind you when it's time to refill your medication. Just set your preferences when you sign up at **CenterWellPharmacy.com**.

Time-saving mail delivery

Your medication will be shipped safely and securely to the location of your choice. You may be able to order just four times a year.†

*Other pharmacies are available in the network.

†Some prescriptions are only available in a 30-day supply.



Scan this QR code

Scan this QR code with your mobile device to sign in to your account or register for your CenterWell Pharmacy account.

CenterWellPharmacy.com

After you become a Humana member, you can sign in with your Humana member ID number. You can also call **800-379-0092 (TTY: 711)**, Monday – Friday, 8 a.m. – 11 p.m., and Saturday, 8 a.m. – 6:30 p.m., Eastern time.

Humana®

Department of MANAGEMENT SERVICES Division of State Group Insurance

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CenterWell Pharmacy can be used for:

CenterWell Pharmacy

Maintenance medication(s)

Medication(s) you take regularly for conditions like high cholesterol, high blood pressure and asthma.

Specialty medication(s)

Specialized therapies to treat chronic or complex illnesses like rheumatoid arthritis and cancer.

CenterWell Specialty Pharmacy

Flexible ordering options:



Online

After you become a Humana member, you can sign in to **CenterWellPharmacy.com** with your Humana member ID number and start a new prescription, order refills or check on an order.



Provider

Your provider can send prescriptions electronically through e-prescribe or by downloading the fax form from **CenterWellPharmacy.com/forms** and faxing the prescription to CenterWell Pharmacy at **800-379-7617** or CenterWell Specialty Pharmacy™ at **877-405-7940.**



Mail

Download the “Registration & Prescription Order Form” from **CenterWellPharmacy.com/forms** and mail your paper prescriptions to: CenterWell Pharmacy, P.O. Box 745099, Cincinnati, OH 45274-5099



Phone

For maintenance medication(s), call CenterWell Pharmacy at **800-379-0092 (TTY: 711)**, Mon. – Fri., 8 a.m. – 11 p.m., and Sat., 8 a.m. – 6:30 p.m., Eastern time.
For specialty medication(s), call CenterWell Specialty Pharmacy at **800-486-2668 (TTY: 711)**, Mon. – Fri., 8 a.m. – 11 p.m., and Sat., 8 a.m. – 6:30 p.m., Eastern time