



Humana's National Gold Card Program

Quick Start Guide



Simplifying access for providers who consistently deliver

Overview

The **National Gold Carding Program** is a performance-based initiative that modernizes outpatient authorization by recognizing providers who consistently demonstrate high adherence to clinical and utilization standards. The program waives traditional prior authorization requirements for select services and replaces them with advance notification, streamlining workflows while maintaining strong clinical oversight and ensuring patient safety.

This design aligns with enterprise commitments to reduce prior authorization burden, improve member access to care and strengthen provider partnerships without compromising clinical quality or affordability.

What is changing

From prior authorization to advance notification

- Eligible providers submit a notice of intent rather than a full prior authorization request
- No upfront medical records or clinical review at time of submission
- Services proceed without awaiting a decision
- Humana retains transparency, data visibility and utilization control through monitoring

1. Check your eligibility

- Providers are evaluated based on clinical quality, utilization patterns and other factors.
- If your organization is eligible, you will be notified by Humana.

2. Prepare to submit an advance notification

Collect the following information:

- Member name and member ID
- Tax Identification Number (TIN)
- Requested service and corresponding Current Procedural Terminology (CPT®) code(s)
- Planned date of service



3. Submit advance notification via Availity Essentials™

Sign into Availity Essentials at www.availity.com.

Select Authorizations & Referrals under the Patient Registration menu option.

Select Authorization Request and enter all required information.

Review and submit your notification.

4. Confirmation

You will receive a confirmation message in Availity Essentials once the notification is successfully submitted.

No prior authorization is needed for eligible services when submitted via this program.

5. Support and Resources

For a detailed list of eligible services and CPT® codes and access training materials and FAQs [here](#).

For technical support with Availity, contact Availity Client Services at **800-282-4548**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.