

Network Notification – Humana Healthy Horizons in Indiana

Notice date: September 22, 2025
To: Humana Healthy Horizons® in Indiana provider network for Indiana PathWays for Aging
From: Humana Healthy Horizons in Indiana
Subject: IHCP reminds HCBS waiver providers of certification and enrollment guidelines BT202577

On June 3, Indiana Health Coverage Programs (IHCP) published **BT202577**, reminding 1915(c) Home and Community-Based Services (HCBS) waiver providers about certification and provider enrollment best practices and expectations.

- The first step to enrolling in IHCP as an HCBS waiver provider is to become certified with the appropriate Indiana Family and Social Services Administration (FSSA) division for the applicable waiver services. Indiana PathWays for Aging providers should apply for certification with the Office of Medicaid Policy and Planning (OMPP) using the **OMPP HCBS certification portal**.

After receiving a waiver service certification letter, you may then apply to enroll in IHCP, either online by using the **IHCP provider healthcare portal**, or by mail, using the appropriate provider enrollment packet. For details, see the **Provider Enrollment Provider Reference Module**.

Enrollment effective dates

An HCBS waiver provider's enrollment effective date with IHCP will automatically match the certification date, by service, for each certified service. This date will be indicated in the certification letter issued by the OMPP.

National Provider Identifier and IHCP provider ID

HCBS waiver providers are unable to add a National Provider Identifier (NPI) to their IHCP enrollment profile; an IHCP provider ID will be assigned during enrollment. All HCBS waiver providers are required to bill for services using their IHCP provider ID, even if the provider maintains a separate NPI for an additional enrollment type.

Secondary specialties

HCBS waiver providers will receive provider secondary specialties corresponding to all certified services. If you do not want to be enrolled with a particular certified service, visit the **OMPP HCBS certification portal** to have that service removed from your certification.

Address changes

HCBS waiver providers who have a change to their service address should contact the certifying FSSA division and receive an updated certification prior to updating their provider profile information with Gainwell Technologies.

Standalone IHCP enrollments

HCBS waiver providers may be certified to provide facility-based services (such as adult day services, adult family care, assisted living or a structured day program) as well as other waiver services. These providers are required to adhere to the following enrollment rules:

- If the provider provides all HCBS out of 1 location, the provider can be certified and enrolled through 1 location, receiving 1 IHCP provider ID.
- If the provider provides HCBS outside of a facility-based location, the provider must enroll each separate service location for which business is conducted for a specific service.

Adding services for established organizations

To add additional waiver services (secondary specialties), first apply to be certified for the service by visiting the **OMPP HCBS certification portal**, using the **Add Services** option for your existing account at that service location and completing the appropriate application for certification of the new service. After the certification is complete, submit an update to add the new secondary specialty to your IHCP provider enrollment profile for the applicable service location, using the **IHCP portal**.

Enrolling multiple locations or entities

Each location for each HCBS waiver entity must be separately certified by the OMPP and then individually enrolled in IHCP and assigned a unique provider ID. PathWays waiver providers enrolling to deliver services for different locations under the same entity will only be required to create 1 account on the **OMPP HCBS certification portal**. This account must be created using an email that is unique to the agency. The OMPP HCBS certification portal requires that you create unique separate accounts for different entities applying for OMPP HCBS certification.

Please review **BT202577** and **BT202456** for further information on HCBS provider certification and enrollment.



If you have questions or need assistance, please email **INMedicaidProviderRelations@humana.com** or call Provider Services at **866-274-5888 (TTY: 711)**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.