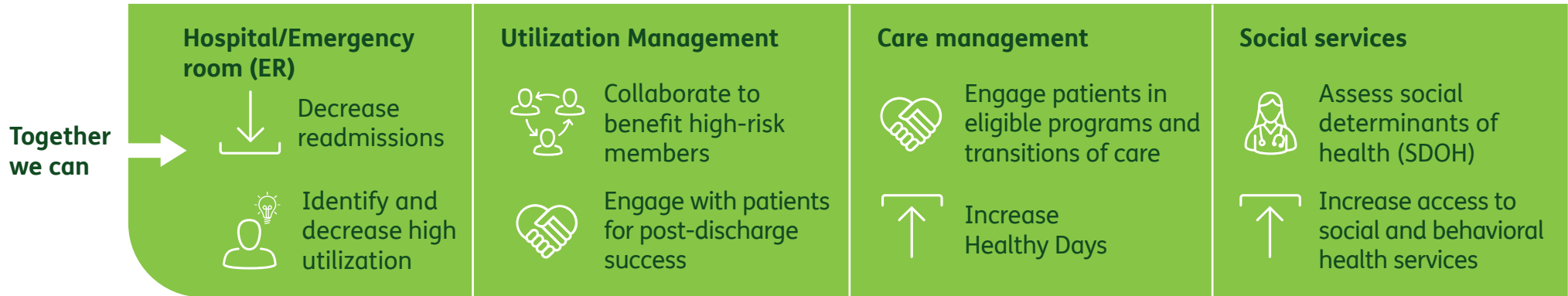


Clinical programs available with Humana Healthy Horizons in Florida (Medicaid)



Hospital/ER

- Readmission reduction
- Time-of-day trend assessment
- Support to help track/increase post-discharge follow-ups

Utilization Management

- Comprehensive screening to identify members at high risk for readmission
- Coordination of care and services and alignment with eligible programs, resources and value-added benefits
- Collaboration with hospital partners at admission and for proactive discharge planning

Care management

- Asthma
- Chronic obstructive pulmonary disease
- Congestive heart failure
- Diabetes
- Hypertension
- On-site visits by care managers to engage hard-to-reach members
- Assurance that valuable benefits are obtained
- Post-discharge assessment to identify/close gaps in care

Care management (cont.)

- End-stage renal disease and chronic kidney disease
- Transplant management
- Pain management
- Specialty neonatal intensive care unit
- Substance use program
- HIV/AIDS
- Sickle cell anemia
- Cancer

Social Services

- Assessment of SDOH that may affect health outcomes
- Bridge to robust community resource solutions
- In-office collaboration between provider and patient to address high use and increase health literacy for medication and/or health management



Please send emails to the statewide Care Management Referral team at FL_MMA_CM_Referrals@humana.com
 Humana Case Management: 800-229-9880
 Humana Carelon referrals: 844-265-7590 or email BH_cm@carelon.com
 Access Behavioral Health referrals: 866-477-6725 or email ABHQualityDepartment@lifeviewgroup.org

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