



Resources for healthcare providers who are unable to register online, please review the training modules below and complete the respective attestations listed on this page:

Humana Healthy Horizons plans or Humana’s duals plan in Illinois provider training

- [Humana Medicaid Provider Orientation and Training – Florida](#)
- [Medicaid Provider Training – Illinois](#)
- [Humana Medicaid Orientation Training – Illinois](#)
- [Humana Medicaid Provider Orientation and Training – Kentucky](#)
- [Humana Medicaid Provider Orientation and Training – Louisiana](#)
- [Humana Medicaid Provider Orientation – Ohio](#)
- [Humana Medicaid Provider Orientation and Training – South Carolina](#)
- [Humana Medicaid Provider Orientation Training – Indiana](#)

Applicable to each Medicaid state listed above:

Health, Safety and Welfare Training

- [Health, Safety and Welfare Training – Indiana](#)
- [Health, Safety and Welfare Training – Ohio](#)
- [Health, Safety and Welfare Training – all other states](#)

Cultural Competency Training

- [Cultural Competency Training – Indiana](#)
- [Cultural Competency Training – all other states](#)



Special Needs Plans (SNP) training

Healthcare providers serving any Humana Medicare SNP members, including Chronic Condition SNPs (C-SNPs), Dual Eligible SNPs (D-SNPs), Institutional SNPs (I-SNPs) and Institutional-Equivalent SNPs (IE-SNPs) are required to comply with **annual** SNP training.

Providers, including noncontracted providers, can access the training here:

[Humana Provider SNP Training – English](#)

Once this module is completed in its entirety, you will receive a Certificate of Completion that serves as your attestation.

[Puerto Rico SNP Training – Spanish](#)

[SNP training attestation form \(Puerto Rico\)](#)

Completion of requirements – attestation

Physicians and other healthcare providers serving Medicare patients are not required to submit attestations for compliance, standards of conduct, or fraud, waste and abuse training. However, Humana reserves the right to request evidence at any time that training is occurring, being tracked and that there are corresponding documented processes.

Providers serving patients with Humana Healthy Horizons® Medicaid plans in any of the states listed above, or patients with Humana Illinois Medicare-Medicaid dual plans, must submit an attestation to certify adherence to Medicaid training requirements.

After you have reviewed the documents that apply to your organization, please complete the applicable Medicaid training attestation form(s) and email the form(s) back to Humana using the email address cited at the bottom of each form:

- Florida – [Medicaid Training attestation form](#)
- Illinois – [Medicaid Training attestation form](#)
- Indiana – [Medicaid Training attestation form](#)
- Kentucky – [Medicaid Training Attestation form](#)
- Louisiana – [Medicaid Training attestation form](#)
- Ohio – [Medicaid Training attestation form](#)
- Oklahoma – [Medicaid Training attestation form](#)
- South Carolina – [Medicaid Training attestation form](#)



Each applicable attestation should be completed at the contract level. As such, if your organization has multiple Tax Identification Numbers (TINs) under one group contract, please complete 1 form for each applicable training and list each TIN.

Sample scenarios:

- If your organization supports a Humana Medicaid plan and a SNP in Florida, submit 2 attestation forms: one for Florida Medicaid training and one for SNP training.
- If your organization supports a Humana SNP in 1 state, but no Medicaid plan administered by Humana, submit only the SNP training attestation.
- If your organization supports a Medicaid plan in Kentucky and/or South Carolina, submit separate, state-specific Medicaid training attestation forms.