

Network Notification – Humana Healthy Horizons in Indiana

Notice date: September 22, 2025
To: Humana Healthy Horizons® in Indiana provider network for Indiana PathWays for Aging
From: Humana Healthy Horizons in Indiana
Subject: Humana Learning Center on Availity Essentials

Humana Learning Center on Availity Essentials

The Humana Learning Center on Availity Essentials™ is an innovative learning management system for Humana's provider training material. This centralized platform consolidates training resources and compliance education, making it an essential tool for providers to enhance their knowledge and operational efficiency.

Key benefits:

- **Comprehensive training offerings:** As of July 1, 2025, the Humana Learning Center features compliance training for Medicare and Medicaid, along with various Humana-specific training. Over time, Humana will add additional provider training materials, streamline access and reduce time spent navigating multiple platforms.
- **User-friendly interface:** Designed to be intuitive, the Humana Learning Center improves the provider experience by offering a straightforward approach when accessing materials.
- **Enhanced provider experience:** By consolidating training resources, providers can easily find and complete necessary training, which can lead to improved service delivery and patient care.
- **Increased security:** With rising cyber threats in the healthcare industry, the Humana Learning Center employs robust security measures to protect training content, allowing for secure access to essential resources without restrictions.
- **Streamlined administration:** The Humana Learning Center facilitates simplified compliance reporting and attestation processes, providing administrators and providers with efficient tools to manage their training needs.

Training materials available July 1:

- Medicare Compliance Training
- Medicaid Compliance Training
- Humana-Specific Availity Essentials Training

We recommend that you check the Humana Learning Center frequently as more training is added.

Accessing the Humana Learning Center: Providers can access the Humana Learning Center by signing in to Availity Essentials, navigating to Payer Spaces, selecting Humana, then selecting Humana Learning Center. Providers can register for **Availity Essentials** to access the training resource.

The Humana Learning Center on Availity Essentials represents a significant advancement in provider training and compliance education. By centralizing resources and enhancing security, the Humana Learning Center not only improves the training experience but also supports Humana's commitment to delivering exceptional care and service to its network of providers.

Learn more about Humana's web-based training and other resources by visiting our **website**.



If you have questions or need assistance, please email **INMedicaidProviderRelations@humana.com**, or call Provider Services at **866-274-5888 (TTY: 711)**, Monday – Friday, 8 a.m. – 8 p.m., Eastern time.