

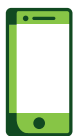
Network Notification – Humana Healthy Horizons in Louisiana

Notice date: May 13, 2025
To: Humana Healthy Horizons® in Louisiana provider network
From: Humana Healthy Horizons in Louisiana
Subject: Informational Bulletin 24-49: Durable Medical Equipment Ordering and Referring Provider Requirements Update

Louisiana Medicaid will implement claims and encounter system edits to ensure that the ordering providers for claim type 09 Durable Medical Equipment (DME) are individuals, and are listed on the claim form. Ordering providers are also required to be enrolled with the state in order for the claim to pay or encounter to be accepted. A group or clinic must not be listed as the ordering providers on claims or encounters. For example, ordering providers cannot be physician clinics, Federally Qualified Health Clinics, Rural Health Clinics, and American Indian Clinics.

Edit (047) for invalid or missing ordering provider will be educational for ordering providers with a group or clinic NPI for 60 days from the date of this Informational Bulletin. The edit will then be set to deny claims and encounters when the ordering provider NPI is missing or the ordering provider is a group or clinic.

Each managed care organization (MCO) shall update its claims processing system to reflect this change within 60 calendar days of this published update.



For questions related to this information as it pertains to fee-for-service Medicaid claims processing, contact Gainwell Technologies Provider Services at **1-800-473-2783** or **1-225-924- 5040**.

Questions regarding MCO claims should be directed to the appropriate MCO.