

Network Notification – Humana Healthy Horizons in Louisiana

Notice date: May 9, 2025
To: Humana Healthy Horizons® in Louisiana provider network
From: Humana Healthy Horizons in Louisiana
Subject: Informational Bulletin 25-16: Additional Third-Party Liability Carrier Code Updates

In an effort to further streamline Third Party Liability (TPL) identification and the claims adjudication process, the Louisiana Department of Health (LDH) will continue to consolidate carrier names and codes where duplicates exist on the current LDH Carrier Code listing. Deactivating duplicate carrier listings when multiple records exist for the same insurance carrier allows providers to identify the proper carrier code to report new or updated TPL as well as submit claims without having to report multiple carrier codes on the claims submission.

Effective January 1, 2024, the Medicare Advantage carrier previously known as Peoples Health moved to the UnitedHealthcare (UHC) network. All providers are expected to use the UnitedHealthcare tools and processes, including eligibility, benefits, claims and authorizations for dates of service January 1, 2024 forward.

To align with the merging of Peoples Health to UHC, the carrier name UHC Medicare Advantage (H39210) will change to UHC Medicare Advantage, including Peoples Health (H39210). For all non-Medicare Advantage UHC plans, providers should continue to utilize United Healthcare (433100). Additionally, the below carrier codes will be retired and providers should utilize only H39210 or 433100 moving forward. For more information, review “Peoples Health is Moving to UnitedHealthcare Systems” (**Peoples Health is moving to UnitedHealthcare systems | UHCprovider.com**) and visit UHC’s Provider Portal (**Resources and tools for providers and health care professionals | UHCprovider.com**).

The following codes for United Healthcare/Peoples Health are retiring:

- 185100 (UnitedHealthcare)
- 433000 (UnitedHealthcare)
- H50260 (Peoples Health, A UnitedHealthcare Company)

Humana Healthy Horizons in Louisiana is a Medicaid Product of Humana Health Benefit Plan of Louisiana, Inc.

As part of this project, LDH is also consolidating the following duplicate carrier records:

Aetna

- Aetna Life and Casualty (082800) will be renamed to Aetna and will be the default carrier moving forward.
- Ae4(105000) will be deactivated.

WellCare:

- WellCare (H19030) will be the default carrier moving forward.
- WellCare of Louisiana (328300) will be deactivated.

The above consolidations began April 21, 2025 and were completed by May 1, 2025.

This list will be updated continuously and the carrier code listing will be updated at LaMedicaid.com.

Note: For questions regarding claims impacted by the carrier code consolidations, refer to Informational Bulletin 25-11, which was issued on April 2, 2025. Informational Bulletin 24-36 provides an in-depth explanation of the carrier code update. For questions, contact lacarriercode@gainwelltechnologies.com.

Default carrier	Carrier(s) to be retired	Effective date
H19510: Humana Medicare Advantage	H99090: Humana Choice PPO	10/01/2024
H19030: WellCare	328300: WellCare of Louisiana	05/01/2025
082800: Aetna	105000: Aetna	05/01/2025
433100: UnitedHealthcare H39210: UnitedHealthcare (Including peoples Health)	185100: United Healthcare 433000: United Healthcare H50260: Peoples Health, A UnitedHealthcare Company	05/01/2025