

Network Notification – Humana Healthy Horizons in Louisiana

Notice date: March 28, 2025
To: Humana Healthy Horizons® in Louisiana provider network
From: Humana Healthy Horizons in Louisiana
Subject: Informational Bulletin 25-10 - Hospice Fee Schedule Update

Effective October 1, 2024, St. Tammany Parish has been moved to Metropolitan Statistical Area (MSA) code 43640. Additionally, rates have been updated to reflect current Centers for Medicare and Medicaid Services (CMS) rural/urban designations and rate changes.

Fee-for-service (FFS) claims submitted to Gainwell Technologies will be recycled for dates of service on or after October 1, 2024 to reflect the updated payments.

Providers who submitted a claim during this time frame using a different code for St. Tammany Parish should resubmit their claim(s) with the updated MSA code for proper reimbursement.

Each managed care organization (MCO) must update its system to reflect the October 1, 2024 reimbursement methodology and fee schedule changes within 30 days of this notification.

MCOs must recycle any impacted claims within 15 calendar days after the system update.

All inquiries regarding MCO claims should be directed to the appropriate MCO.

FFS providers can contact Gainwell Provider Relations at **1-800-473-2783** or **1-225-924-5040**.