Download the Go365 for Humana Healthy Horizons app today

The Go365 for Humana Healthy Horizons® app is a great way to earn rewards for keeping up with your personal well-being goals. After completing an eligible activity, you earn rewards that you can redeem for e-gift cards from brands you know and love, at no cost to you.

Get started in 3 steps

1. **Download the app** from Google Play or the App Store.*

Use your phone's camera to scan the QR code

2. **Register an account** on the app and sign in. If you are registered on MyHumana.com, you can use the same login information on the app. If registering for the first time, guardians with or **without** a MyHumana account should register using their adult member/caregiver account credentials.†

3. **Select an activity** to get started, and you are on your way!

Learn more about rewardable activities

As a member, you earn rewards for completing healthy activities such as preventive screenings, well-child visits, and prenatal and postpartum care. Rewards can be redeemed for e-gift cards through the Go365 Mall in the app.

Activity	Reward criteria	Reward amount
Annual wellness visit	Complete an annual wellness visit with a primary care physician (PCP). Available to members 3 years and older.	**$25 in rewards** per year
Behavioral health follow-up visit	Have a follow-up visit within 30 days after hospital discharge for a behavioral health diagnosis. Available to all members.	**$25 in rewards** per year
Breast cancer screening	Get a mammogram to protect your health. Available to female members 40 and older.	**$25 in rewards** per year
Cervical cancer screening	Get a cervical cancer screening as part of a routine Pap test. Available to female members 21 and older.	**$25 in rewards** per year
Diabetic screening	Get an annual HbA1c and blood pressure screening with your PCP. Available to members with a diabetes diagnosis who are 18 and older.	**$25 in rewards** per year
Flu shot	Get the flu vaccine. If received outside of your doctor's office or at a pharmacy, upload a photo as proof in the Go365 experience. Available to members 6 months and older.	**$20 in rewards** per year

Activity	Reward criteria	Reward amount
Health Risk Assessment (HRA)	Complete the HRA within 90 days of enrollment through Go365 for Humana Healthy Horizons, using the form in your welcome kit, by calling **(800) 787-3311 (TTY: 711)** Monday – Friday, 8 a.m. – 8 p.m., Central time, or on the MyHumana.com website. Available to all members.	**$20 in rewards** per member, per new enrollment
High-intensity care of substance use disorder follow-up visit	Have a follow-up visit within 30 days after discharge from inpatient care, residential treatment or a detoxification visit. Available to all members.	**$25 in rewards** per year
Human papillomavirus (HPV) vaccine	Get both doses of the HPV vaccine. Available to members 9 to 13 years.	**$20 in rewards** per lifetime
Postpartum visit	Complete 1 postpartum visit within 7 to 84 days after delivery. Available to female members.	**$25 in rewards** per pregnancy
Prenatal visit	Complete up to 10 prenatal visits. Members earn $10 in rewards per visit, up to $100 in rewards. Available to pregnant female members.	**$10 in rewards** per visit, max $100 in rewards per pregnancy
Well-child visits (0-15 months)	Earn $10 rewards for each wellness visit with a pediatrician, up to 6 visits for a max of $60 in rewards. Available to members 0 to 15 months.	**$10 in rewards** per visit, up to 6 visits, max $60 in rewards per year
Well-child visits (16-30 months)	Earn $10 in rewards for each wellness visit with a pediatrician, up to 2 visits for a max of $20 in rewards. Available to members 16 to 30 months.	**$10 in rewards** per visit, up to 2 visits, max $20 in rewards per year

Rewards will be available in your Go365 account once criteria and activities are confirmed. You may also view a full list of rewardable activities in the app.

How to redeem your rewards

Google Play App Store

After completing any of the eligible healthy activities:

- Open the Go365 for Humana Healthy Horizons app.
- Click “Shop” to access the Go365 Mall in the app.
- View and redeem your rewards for e-gift cards.

Go to **Humana.com/IllinoisMedicaidHCI/extras/go365** or call **888-225-4669 (TTY: 711), Monday – Friday, 7 a.m. to 6 p.m., Local Time,** for more information about Go365 for Humana Healthy Horizons.

---

* With a smartphone, you have easy access to health-related information and can stay connected to your care team and health plan. Any member who qualifies for the Federal Lifeline program will be eligible to receive a free smartphone with monthly talk minutes, text and data.

† Guardians (with or without Humana coverage) must register under their name to add their minor(s). When registering, enter the minor’s information exactly as shown on Humana records, including the minor’s member ID and demographic details (name, date of birth, address, etc.). Where applicable, upload documents that verify your relationship to the minor. The app will prompt you for required documents and accepted file types.

Illinois Client Enrollment Services will send you information about your health plan choices when it is time for you to make a health plan choice and during your Open Enrollment period.

Go365 for Humana Healthy Horizons is available to all who meet the requirements of the program. Rewards are not used to direct you to select a certain provider.

Rewards have no cash value. The monetary amounts listed above are reward values, not actual dollars.

E-gift cards cannot be used to purchase prescription drugs or medical services that are covered by Medicare, Medicaid, or other federal healthcare programs; gambling, alcohol; tobacco; e-cigarettes; or firearms. E-gift cards must not be converted to cash. Rewards may be limited to once per year, per activity.

Auxiliary aids and services, free of charge, are available to you. 1-800-787-3311 (TTY: 711), Monday through Friday, from 8:00 a.m. to 8:00 p.m., Central time.

Humana Inc. and its subsidiaries comply with Section 1557 by providing free auxiliary aids and services to people with disabilities when auxiliary aids and services are necessary to ensure an equal opportunity to participate. Services include qualified sign language interpreters, video remote interpretation, and written information in other formats.

English Call the number above to receive free language assistance services.

Español (Spanish) Llame al número que se indica arriba para recibir servicios gratuitos de asistencia lingüística.

Polski (Polish) Aby skorzystać z bezpłatnej pomocy językowej, należy zadzwonić pod wyżej podany numer.

繁體中文 (Traditional Chinese) 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

한국어 (Korean) 무료 언어 지원 서비스를 받으려면 위 번호로 전화하십시오.

Tagalog (Tagalog – Filipino) Tawagan ang numero sa itaas para makatanggap ng mga libreng serbisyo sa tulong sa wika.

العربية(Arabic) اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

Русский (Russian) Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

ગુજરાતી (Guj ar at i) મફત ભાષા સહાય સેવાઓ મેળવવા માટે ઉપર આપેલા નંબર પર કૉલ કરો.

اردو (Urdu): مفت لسانی اعانت کی خدمات موصول کرنے کے لیے درج بالا نمبر پر کال کریں۔

Tiếng Việt (Vietnamese) Gọi số điện thoại ở trên để nhận các dịch vụ hỗ trợ ngôn ngữ miễn phí.

Italiano (Italian) Chiamare il numero sopra indicato per ricevere servizi di assistenza linguistica gratuiti.

हिंदी (Hindi) भाषा सहायता सेवाएं मुफ्त में प्राप्त करने के लिए ऊपर के नंबर पर कॉल करें।

Français (French) Appelez le numéro ci-dessus pour recevoir des services gratuits d'assistance linguistique.

Ελληνικά (Greek] Καλέστε τον παραπάνω αριθμό για να λάβετε δωρεάν υπηρεσίες γλωσσικής υποστήριξης.

Deutsch (German) Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

This notice is available at Humana.com/IllinoisAccessibility

Humana Healthy Horizons in Illinois is a Medicaid Product of Humana Benefit Plan of Illinois, Inc.
ILHN62REN