



Provider Notification

10/28/2020

Updated HCBS policy and procedure

Dear Providers,

This bulletin updates Home and Community-Based Services (HCBS) Waiver providers of policy and procedure billing changes rendered by HCBS providers.

These new billing policies and procedures will replace any previously issued billing guidance for these providers for any claims received beginning 11/1/2020.

As required by the Illinois Department of Healthcare and Family Services (HFS), HCBS Waiver providers are eligible to render covered services but must adhere to the prescribed billing criteria to be reimbursed accordingly by Managed Care Organizations (MCOs).

There are five waiver programs MCOs administer and for which the providers of service bill for reimbursement:

1. Elderly Waiver
2. Person with Disabilities Waiver
3. Persons with HIV or AIDS Waiver
4. Persons with Brain Injuries (BI)/Traumatic Brain Injury (TBI) Waiver
5. Supportive Living Program – SLP Waiver

Applicable Provider Types:

The following HFS Provider Types are considered HCBS Waiver Providers that can be billed to an MCO:

HFS Provider Type	HFS Description
090	Waiver service provider – Elderly (IDoA)
092	Waiver service provider – Disability (DHS/DRS)
093	Waiver service provider – HIV/AIDS (DHS/DRS)
098	Waiver service provider – TBI (DHS/DRS)

To file a claim for services that an MCO has approved for one of the five HCBS waivers described above, waiver providers are required to register as a Waiver provider with IMPACT. Many HCBS providers are considered 'atypical' by HFS's IMPACT system.

Please note, MCOs will require that the HFS's Legacy Provider Number (Medicaid ID) on the claim matches the IMPACT Legacy Provider Number (Medicaid ID). MCOs will not process the claim if the Legacy Provider Number (Medicaid ID) used does not match the corresponding HFS's Legacy Provider Number (Medicaid ID) and IMPACT-registered categories of service, specialties, etc.

Billing Instructions:

Specific billing guidance can be found on the [Illinois Associations of Medicaid Health Plans \(IAMHPS'\) website](#).