

Network Notification – Humana Healthy Horizons in Louisiana

Notice date: June 20, 2023
To: Humana Healthy Horizons® in Louisiana Provider Network
From: Humana Healthy Horizons in Louisiana
Subject: Informational Bulletin 21-9

On June 15, 2023, Louisiana Department of Health (LDH) released a revised informational bulletin on Finding a Specialist. LDH continues to place provider access monitoring and maintenance as one of its highest priorities. MCO's are responsible for ensuring that the availability of the specialist are within the appropriate requirements - ratio, distance and appointment time. Each MCO developed a "Finding a Specialist" email account to assist providers in finding a specialist for their patients. Providers are expected to make an attempt at finding the appropriate specialist, but the MCOs email accounts are able to assist when a specialist is not easily located.

MCO "Finding a Specialist" email: **LAMCDSDOH@humana.com**

For more information on this bulletin please visit: **https://ldh.la.gov/assets/docs/BayouHealth/Informational_Bulletins/2021/21-09/IB21-9_revised_06.15.23.pdf**

