

Network Notification – Humana Healthy Horizons in Louisiana

Notice date: April 1, 2024
To: Humana Healthy Horizons® in Louisiana Provider Network
From: Humana Healthy Horizons in Louisiana
Subject: 2024 Emergency Medical Transportation Methodology Update and Air Ambulance Mileage Rate Increase
Effective date: July 1, 2023

The Louisiana Department of Health (LDH) implemented an Emergency Medical Transportation (EMT) fee schedule methodology and reimbursement rate update, effective July 1, 2023. The fee schedule rates are identified for governmental, New Orleans governmental, and private providers of Ambulance Transportation Services.

In addition to the EMT rate increase, LDH implemented an emergency and non-emergency air ambulance mileage rate increase, also effective July 1, 2023, for both fixed wing and rotary wing mileage within both rural/super-rural and non-rural parishes. All services provided on or after July 1, 2023 are subject to the updated rates published on the LDH website located [here](#).

Each managed care organization (MCO) and the Medicaid fee-for-service (FFS) transportation broker must update its system to reflect the July 1, 2023 fee schedule and reimbursement methodology and recycle all claims within 60 days of this notification. If necessary, the MCO and/or transportation broker must allow all providers the opportunity to enter into contract amendments that include the updated rates. Both the MCOs and the FFS transportation broker shall notify the ambulance providers of its process and timeline for implementing the rate reimbursement updates.

All inquiries regarding MCO claims should be directed to the appropriate MCO. All inquiries regarding FFS claims should be directed to the FFS transportation broker.