

Introducing Humana Healthy Horizons™ in Kentucky

Something new is on the horizon for Humana Medicaid health plans. As of January 1, 2021, Humana Kentucky Medicaid will be Humana Healthy Horizons in Kentucky. The new name reflects our goal not only to help our enrollees achieve their best health and live their best lives, but also to give you the support you need to provide quality care. The name may change, but the strength and stability of Humana remain the same.

Humana Healthy Horizons is more than a health plan. It's our commitment to providing what you need to give our enrollees the best care possible. Humana Healthy Horizons features the same great medical benefits, but with a few additions. **New extras like our Go365® for Humana Healthy Horizons Rewards program, expanded vision services and childcare assistance, and helpful digital tools will help enrollees better manage their health.** Enrollees should receive a new ID card before the end of the year that reflects the new Humana Healthy Horizons plan name. Enrollees can continue using their current ID card until they receive the latest version.

Humana | Healthy Horizons™ in Kentucky
A Medicaid product of Humana Health Plan, Inc.

ENROLLEE NAME

Enrollee ID: HXXXXXXXXX

Medicaid ID#: XXXXXXXX

Date of Birth: XX/XX/XX

Effective Date: XX/XX/XX

PCP Name: XXXXXXXXXX

PCP Phone: (XXX) XXX-XXXX

Group #: XXXXX

RxBIN: 610649

RxPCN: 03191501



If you have questions regarding the new name, please call Provider Services at **1-800-444-9137 (TTY: 711)**, Monday through Friday, 7 a.m. to 7 p.m. Eastern time. You also can find more information at [Humana.com/HealthyKentucky](https://www.humana.com/HealthyKentucky).

Humana Healthy Horizons provides the support you need to help your patients achieve many healthy days ahead.

Thank you for letting us be your partner in healthcare.

Jeb Duke
V.P., Medicaid Regional President
Humana Healthy Horizons in Kentucky



Humana Healthy Horizons in Kentucky offers providers many resources to help navigate our plan offerings. [Humana.com/HealthyKY](https://www.humana.com/HealthyKY) has educational materials, pharmacy and quality resources and training materials to help support you every step of the way.

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