

Network Notification—Humana Healthy Horizons in Ohio

Notice date: June 18, 2025
To: Humana Healthy Horizons® in Ohio provider network
From: Humana Healthy Horizons in Ohio
Subject: Invalid financial recovery—third-party liability (TPL) bypass list

Summary

Per the Humana Healthy Horizons Financial Recovery department, any recent recoupment of claims where other insurance coverage (Medicare or commercial) is listed as primary will not be applied. An invalid bypass code was incorrectly implemented from the Ohio Department of Medicaid's (ODM's) website. If you are a provider impacted by recoupment of claims due to invalid bypass codes, your claims will be reprocessed for payment.

Impacts

This affects providers who received financial recovery notices for claims with codes listed on ODM's TPL bypass list. This notice does not apply to financial recoveries deemed valid for claims with codes that do not appear on ODM's TPL bypass list. Those claims will not be reprocessed.

Questions?



For more information, please call Provider Services at 877-856-5707, Monday – Friday, 7 a.m. – 8 p.m., Eastern time.

You also can email us at OHMedicaidProviderRelations@humana.com.